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KubeCon CloudNative
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by default ^

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In IT since my first job helping out with computers in my high school in 1994

Past employers: Mesosphere, Capital One, CoreOS, Red Hat, among others

Exposed to Kubernetes in early 2015 and working with it full-time since late 2015

Currently a Solutions Engineer for H HashiCorp (we're hiring!)

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Everybody's thinking it...





Pre-Operator Checklist



- Should this operator be written at all?
- Should I write it?
- What functions should my operator perform?
- What API permissions will my operator need to perform those functions?
- What framework should I write my operator in?

Injunction vs. information



Are you serious?

- Pretty serious
- Not like, we-can't-be-friends-unless serious though
- Are you saying operators are bad?
- No! Operators are good!
- ...in the proper places

What an operator is and isn't

Operators vs. controllers

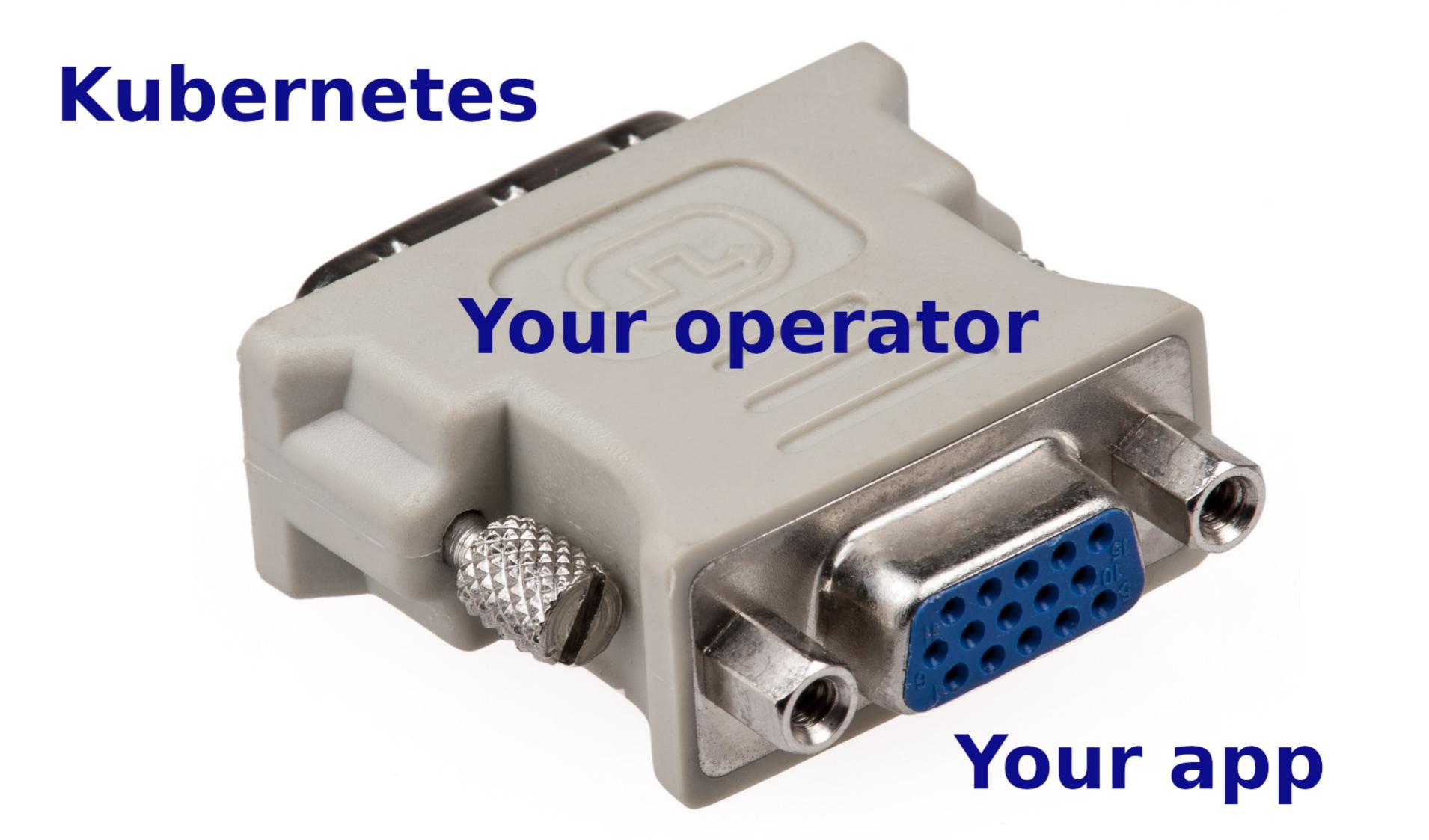


2016 -- CoreOS: Introducing Operators: Putting Operational Knowledge into Software "...application-specific operational knowledge encoded into software that leverages the powerful Kubernetes abstractions to run and manage the application correctly..."

Meant for managing stateful apps

- All operators are controllers but NOT all controllers are operators!
- A controller that does nothing stateful is just a controller (and that's OK)

Deciding if you want an operator



Case #1: No state needs managing







No statefulness

- Or-

Kubernetes has all the necessary state handling

Case #2: Apps you maintain



Creating an operator is over-abstracting the problem You now have an extra component susceptible to failure

Case #2: Apps you maintain



Isn't an operator just another microservice?

- No: microservices remain abstracted from one another. Operators inherently don't.



Things learned last week: Kubernetes operators are a huge pain for security reviews. You basically have to reverse engineer the app to figure out what holes it'll open in your cluster.

1:41 PM · Jan 13, 2020 · Twitter Web App



This is exactly why CoreOS and Red Hat have been trying to build a framework around operators. Once you have a bunch of them you realize how painful all of this is.

Operators (and CRD controllers) make your security burden heavier

Alternatives to operators

CRD controller



Not trying to manage state at all is easier to do safely

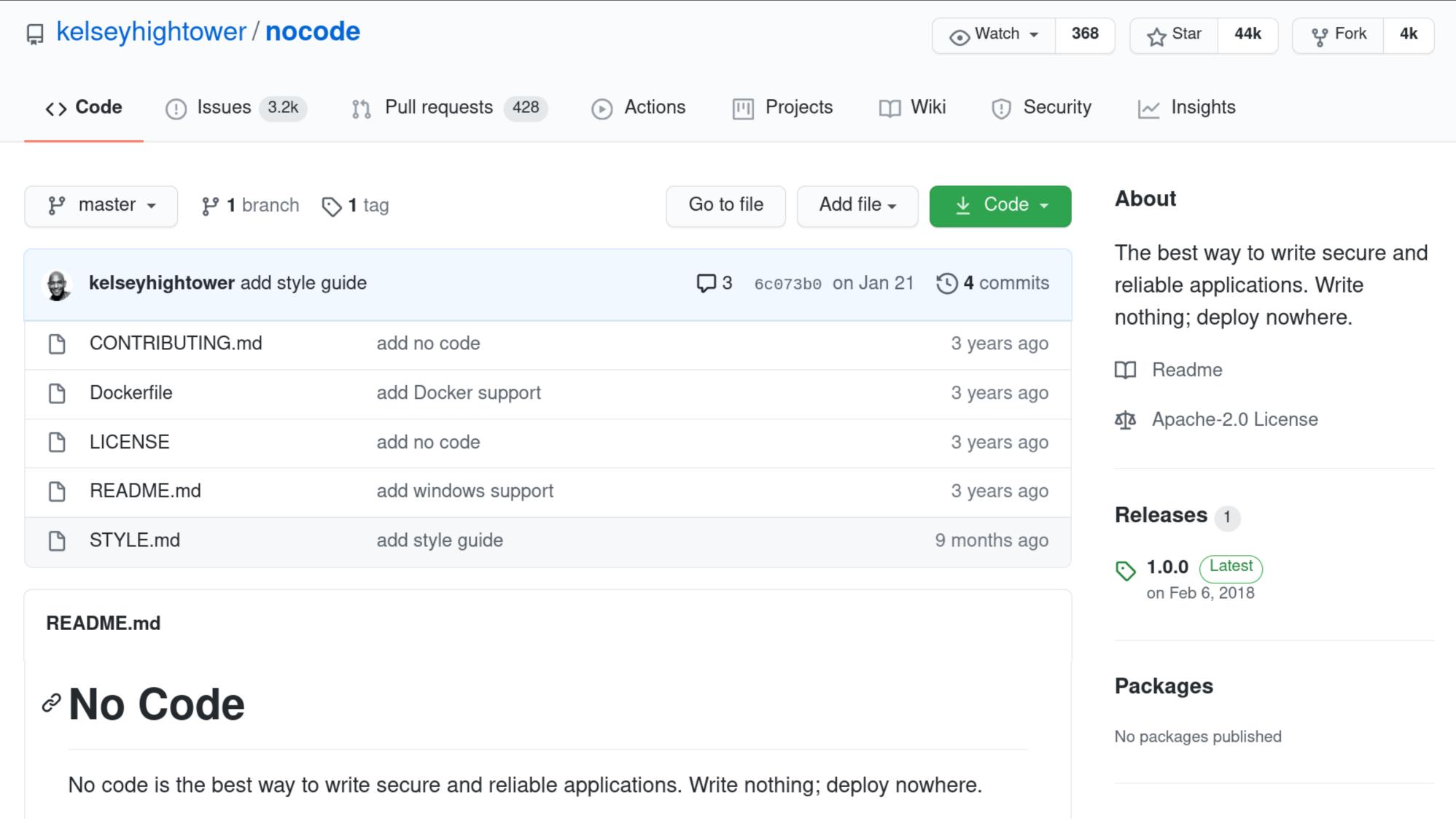
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(source: XKCD #1205)

Do nothing

- Automation isn't worth it if you aren't saving time



Gitops | Kubernetes | Product features

GitOps - Operations by Pull Request

At Weaveworks, developers are responsible for operating our Weave Cloud SaaS. "GitOps" is our name for how we use developer tooling to drive operations. This post talks about GitOps, which is 90% best practices and 10% cool new stuff that we needed to build. Fair warning: this is what works for us, and dear reader, you may disagree.

Git is a part of every developer's toolkit. Using the practices outlined in this post, our developers operate Kubernetes via Git. In fact, we manage and monitor all of our applications and the whole 'cloud native stack' using GitOps. It feels natural and less intimidating to learn, and the tools themselves are very simple.

Git as the Source of Truth

For the last two years, we've been running multiple Kubernetes clusters and Prometheus telemetry databases on Amazon Web Services. You can read more about how we provision Kubernetes in the blog post, "Provisioning And Lifecycle Of A Production Ready Kubernetes Cluster".

What exactly is GitOps? By using Git as our source of truth, we can operate almost everything. For example, version control, history, peer review, and rollback happen through Git without needing to poke around with tools like kubectl.

- Our provisioning of AWS resources and deployment of k8s is declarative
- Our entire system state is under version control and described in a single Git repository
- Operational changes are made by pull request (plus build & release pipelines)
- Diff tools detect any divergence and notify us via Slack alerts; and sync tools enable convergence
- Rollback and audit logs are also provided via Git

No-code operator frameworks



Top-level controller implements the management primitives You write declarative config to implement your operator logic

Run outside the cluster



No longer limited in scale or architecture by needing to fit into the cluster

- But you will still have to manage RBAC, and handle authentication

When operators are needed

Case #1: Someone else's app



...and its state has to be managed inside Kubernetes

Definitely not ideal

Engage the app maintainers as early and often as possible

- They might even be willing to take on smaller state-handling feature requests

Case #2: Compatibility shims



Your app can take fuller advantage of Kubernetes features

- The operator provides state handling to run your app in older versions of k8s
- The operator provides functions for your app that have not landed in Kubernetes yet
- This is fine on a temporary basis

You need an operator... but maybe you shouldn't write it

Case #1: You don't have a map yet







You should not write an operator for things until:

- you've spent as long recovering from failure or dealing with lack of management
- as it would reasonably take you to write the operator

Failure is where we learn

- Learning from failure is even more critical when we automate

What about routine operations?



Is that all you're doing?

- If so, look at some of the non-operator methods of handling these tasks first

Case #2: 0.x app versions



An operator with no forward compatibility assurance is a time sink waiting to happen Don't assume 1.x means SemVer-level stability is in effect

Case #3: Did you talk to the owner?







The app owner knows their app better than anyone ...in fact, they might already be writing what you need

I'm writing an operator, now what?

Pre-Operator Checklist (continued)







- Understand CRDs and Controllers
- Get started looking at the operator landscape

Choosing to use a framework



- Can you write in one of your preferred languages?
- Does its model fit both into your environment and into your head?
- Does the framework maintainer provide framework-related services you want to use?

Final thoughts

When you write that operator:



- Maintain loose coupling
- Remember, no code is often better
- Write what you know (then stop)

More info



References:

Devan Goodwin: When Not to Write a Kubernetes Operator

The New Stack: Kubernetes: When to Use, and When to Avoid, the Operator Pattern

CoreOS: Introducing Operators: Putting Operational Knowledge into Software

WeaveWorks: GitOps - Operations by Pull Request

Kubernetes: Custom Resources, Operator Pattern

Further reading:

WeaveWorks: What Is GitOps

Matt Butcher: Is there a Helm and Operators showdown?

THANK YOU!



https://bitly.com/2HuBJlE+

