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Service Mesh and Serverless Chatbots with Linkerd, K8s and OpenFaaS

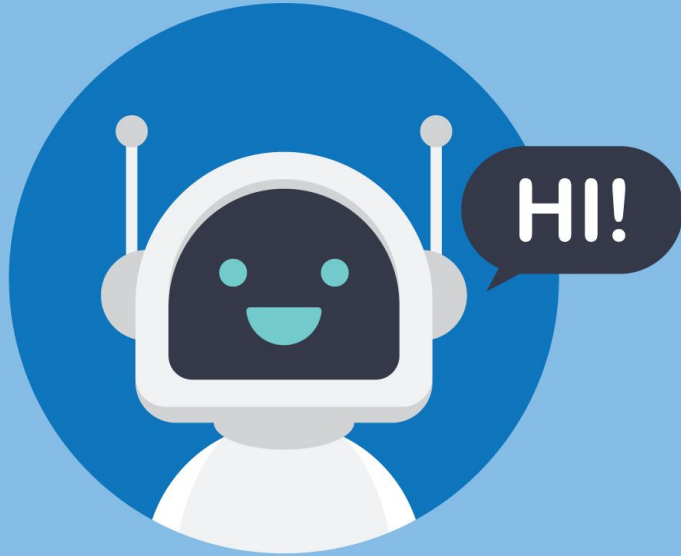
Sergio Méndez



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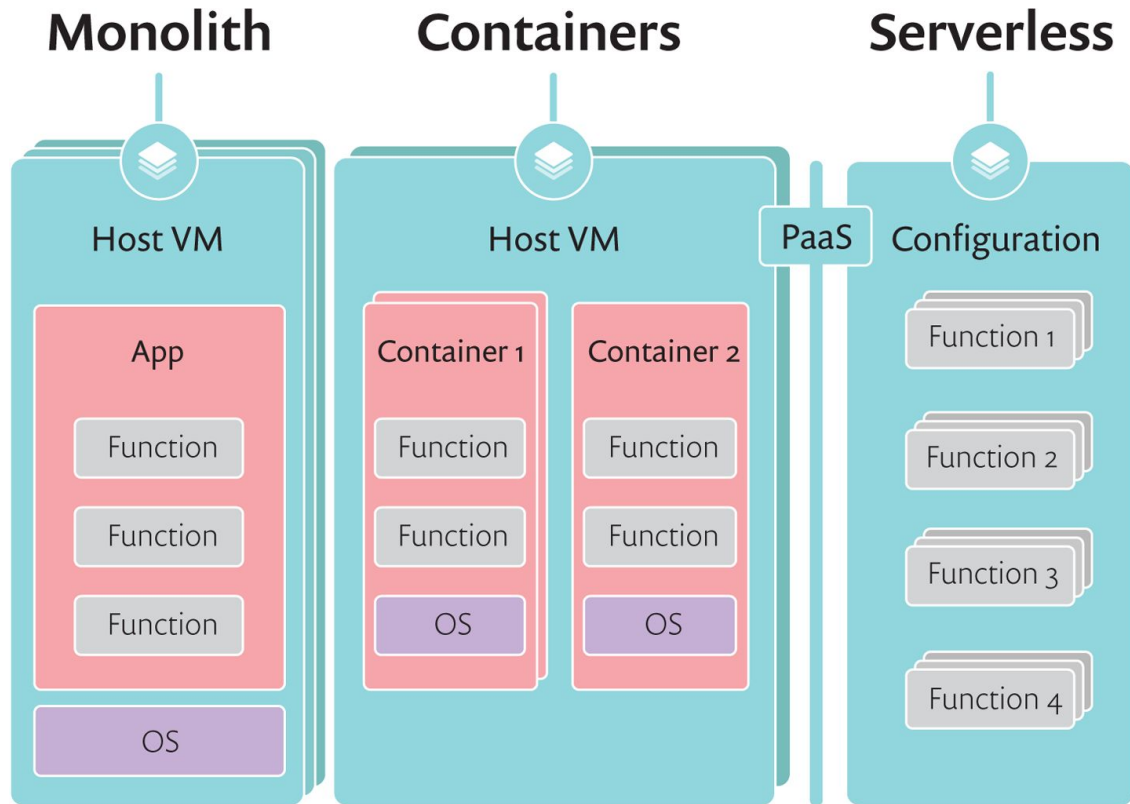
About me

- Operating Systems Professor
- Entrepreneur(cloudsociety.com)
- Cloud Native enthusiast
- SRE at Wizeline
- (Cloud-Native)+GT Meetup Organizer



**Service Mesh and
Serverless Chatbots
with Linkerd, K8s and
OpenFaaS**

IT Infrastructure Evolution



Ref: Tal, L. (2019). *Serverless Security*. O'Reilly Media.

Basic concepts

#1 Cloud Native

Cloud-native is an approach to building and running applications that exploits the advantages of the cloud computing model.

#2 Cloud Native

Cloud native technologies empower organizations to build and run scalable applications in modern, dynamic environments such as public, private, and hybrid clouds. Containers, service meshes, microservices, immutable infrastructure, and declarative APIs exemplify this approach.

What is serverless?

“An architectural approach to software solutions that relies on small independent functions running on transient servers in an elastic runtime environment.”

*Serverless means a high level server abstraction,
so you don't need to manage your servers
anymore.*

Serverless Platform features

- Event-Driven
- Streaming Data
- Auto-Scaling
- Fault Tolerance

The Goods and the Bads

- Cheaper than the traditional cloud
- Scalable
- Lower Ops costs
- Focus on user experience/Devs
- Vendor lock-in
- Learning curve
- Unsuitable for long-term tasks
- Doesn't support many languages

About controlling the system

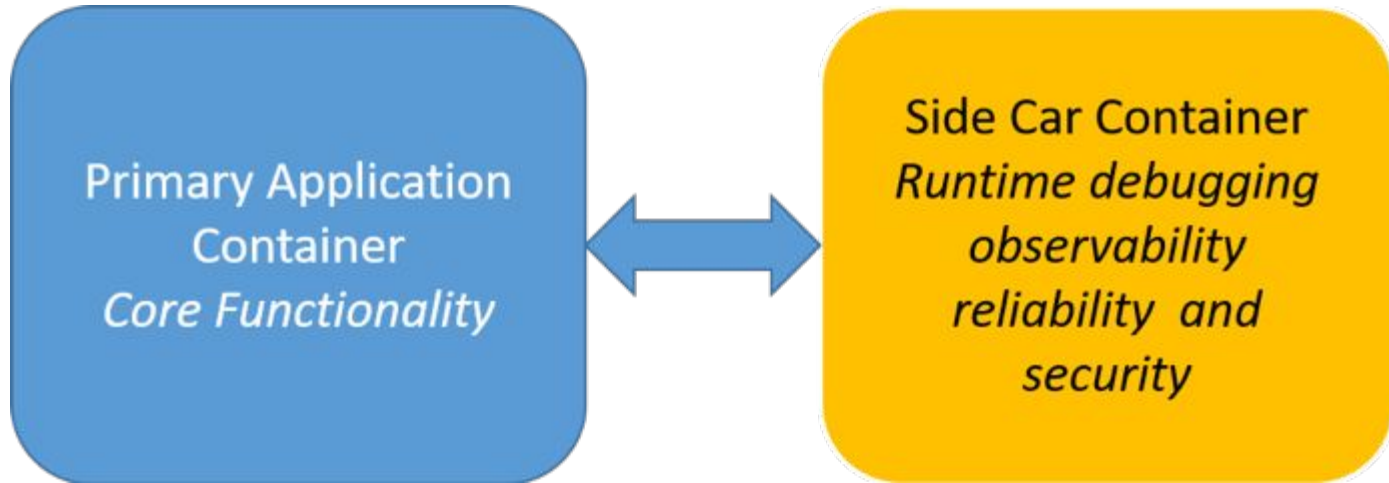
“they have a great deal of control over the design and definition of the solution but very little control over the system once it is deployed to the platform.”

Use Cases

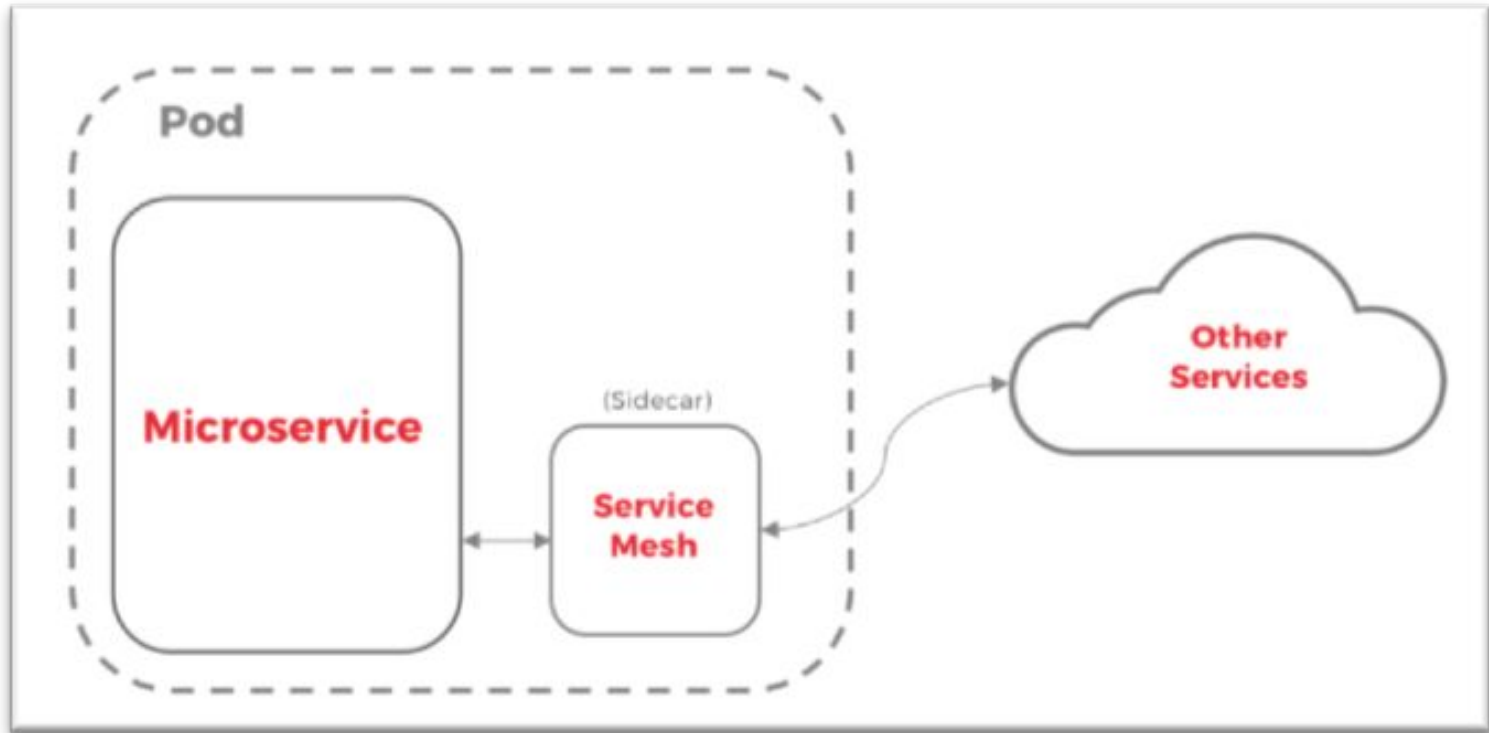
- Internet of Things applications
- Virtual assistants and chatbots
- Auto-scaling Websites and APIs
- Event streaming(pub/sub,logs)
- Image and Video Manipulation
- Processing Events and SaaS
- Multi-language Applications
- CI/CD

What is Service Mesh?

Is a dedicated infrastructure layer for handling service-to-service communication in order to make it visible, manageable, and controlled. Generally every service mesh is implemented as a series (or a “mesh”) of interconnected network proxies designed to better manage service traffic.



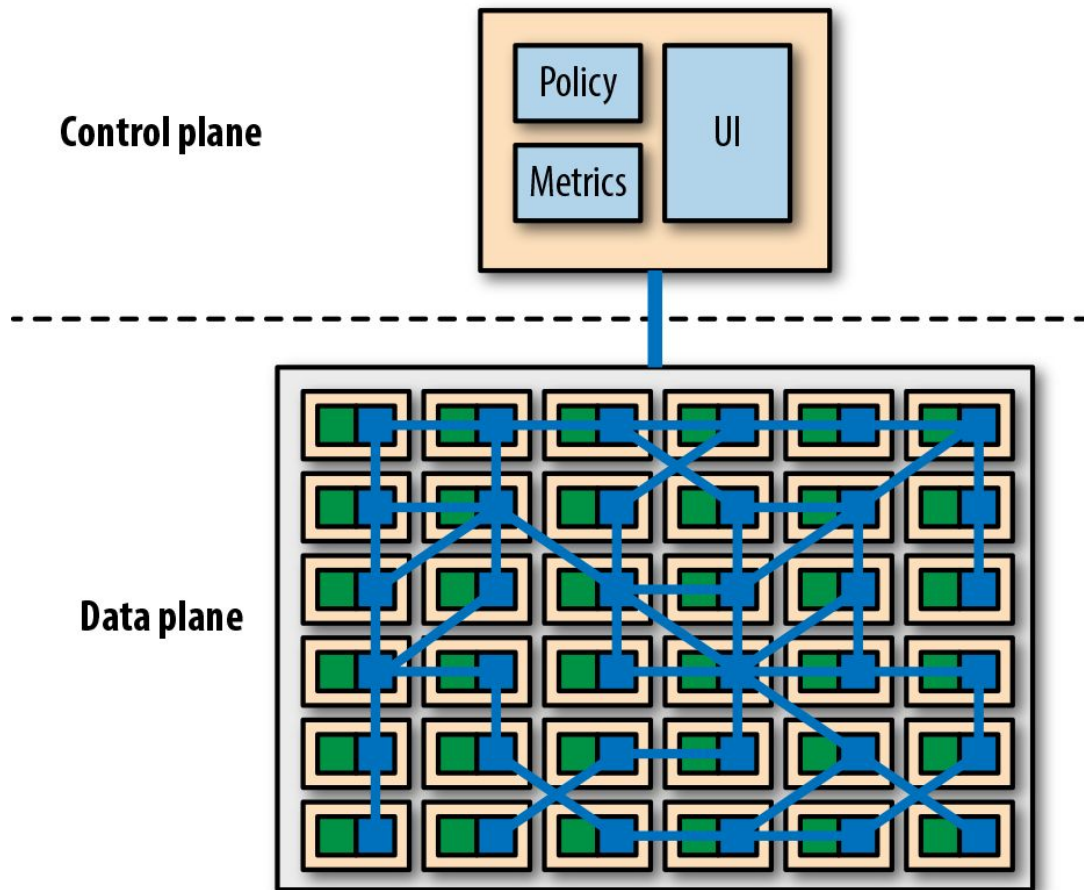
Ref: <https://containerjournal.com/topics/container-ecosystems/what-is-service-mesh-and-why-do-we-need-it/>



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Service Mesh has 2 components:

- data plane
- control plane



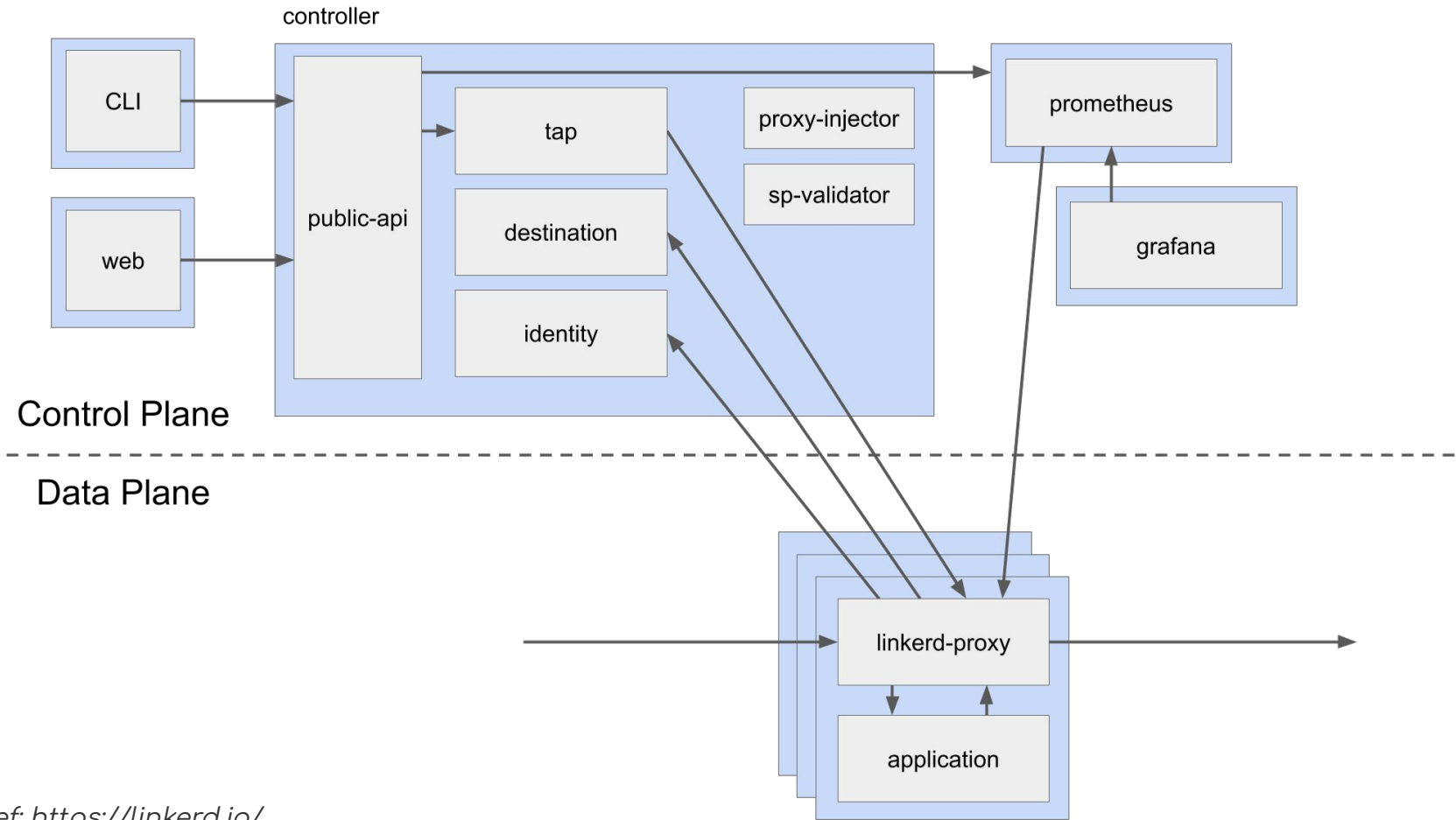


LINKERD



Linkerd is an ultralight service mesh for Kubernetes. It gives you observability, reliability, and security without requiring any code changes.

Ref: <https://linkerd.io/>



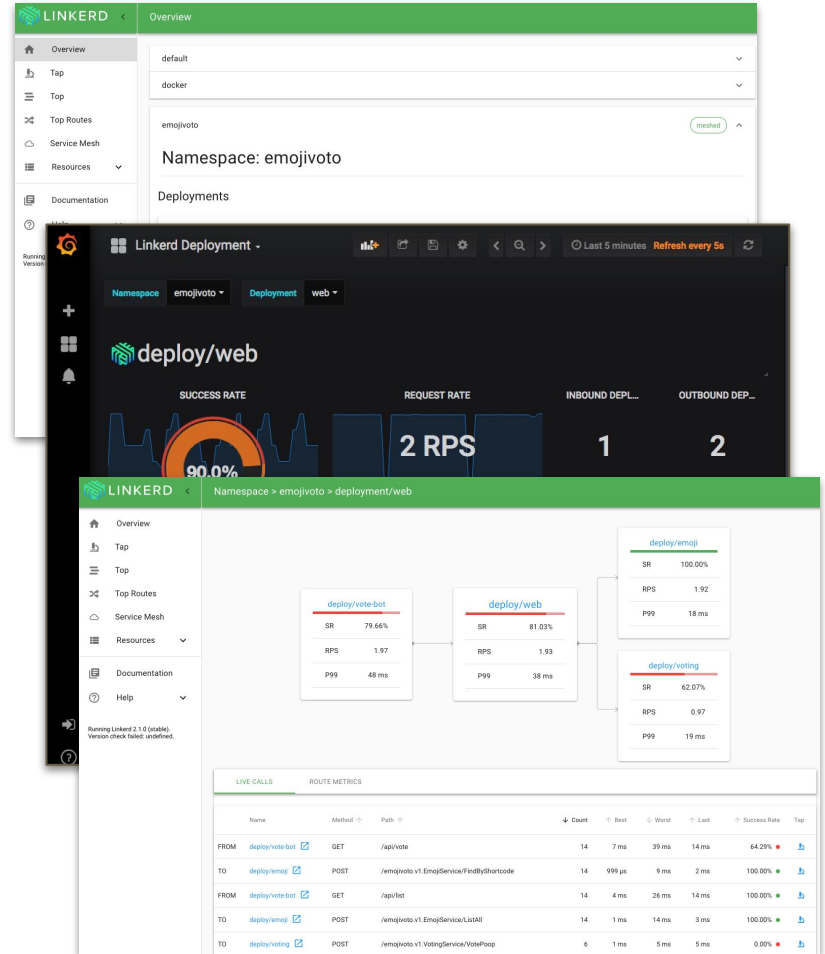
Ref: <https://linkerd.io/>

What does Linkerd do?

- **Observability:** Service-level *golden metrics*: success rates, latencies, throughput. Service topologies.
- **Reliability:** Retries, timeouts, load balancing, circuit breaking
- **Security:** Transparent mTLS, cert management and rotation, policy

In an ultralight package focused on operational simplicity first and foremost.

Ref: <https://linkerd.io/>



Why should I care?

Linkerd gives ...

... platform owners (SREs, architects)

... the observability, reliability, and security primitives

... that are critical for cloud native architectures


... with no developer involvement!

Linkerd doesn't just solve technical problems, it solves **socio-technical problems**: by decoupling them from developers, it gives platform owners control over their destiny.

Ref: <https://linkerd.io/>

 Who?

 What?

 Why?

 The magic





OPENFAAS

OpenFaaS

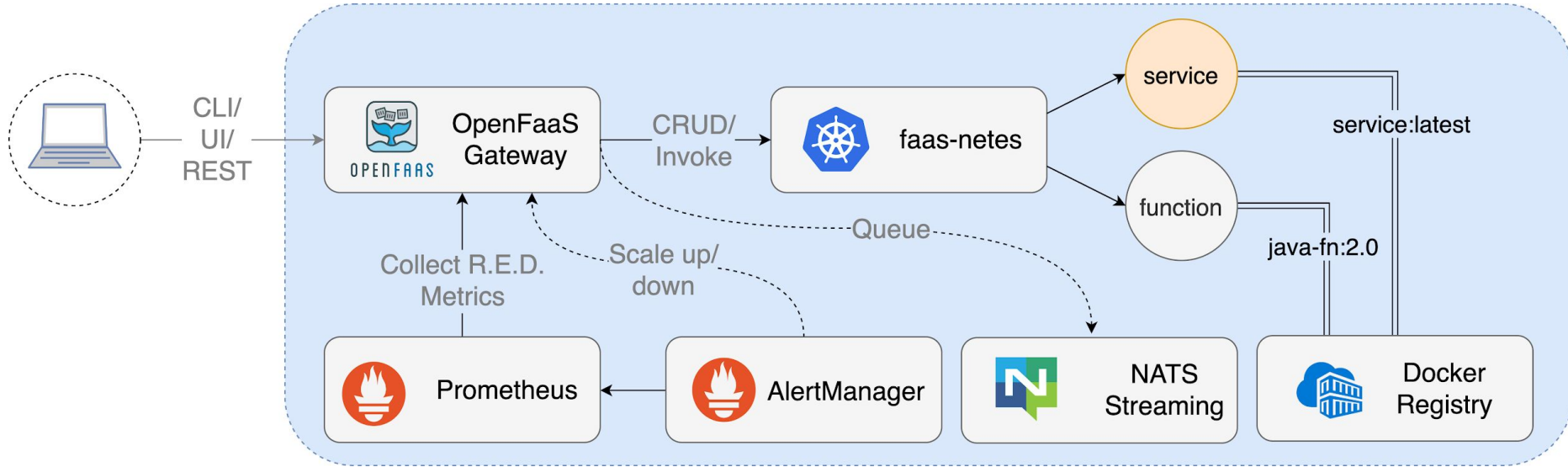
OpenFaaS is an open source serverless platform to provide an easy for developers to deploy event-driven functions and microservices to Kubernetes without repetitive, boiler-plate coding. Package your code or an existing binary in a Docker image to get a highly scalable endpoint with auto-scaling and metrics.

Ref: <https://www.openfaas.com/>

Features

- Ease UI portal and one-click install functions
- Package functions in any language for Linux/Windows using Docker/OCI image
- Portable, runs on existing hardware, public/private cloud, Kubernetes and Docker Swarm native
- CLI, YAML format for templating/defining functions
- Auto-scales as demand increases

Reference Architecture



Ref: <https://docs.openfaas.com/architecture/stack/#conceptual-workflow>

Serverless Real Use Case

Telecom needs

Build a tool to create assisted chatbots that automate sales, support, monitoring, etc., using IM APIs from Slack, Telegram, Whatsapp, Facebook, etc.

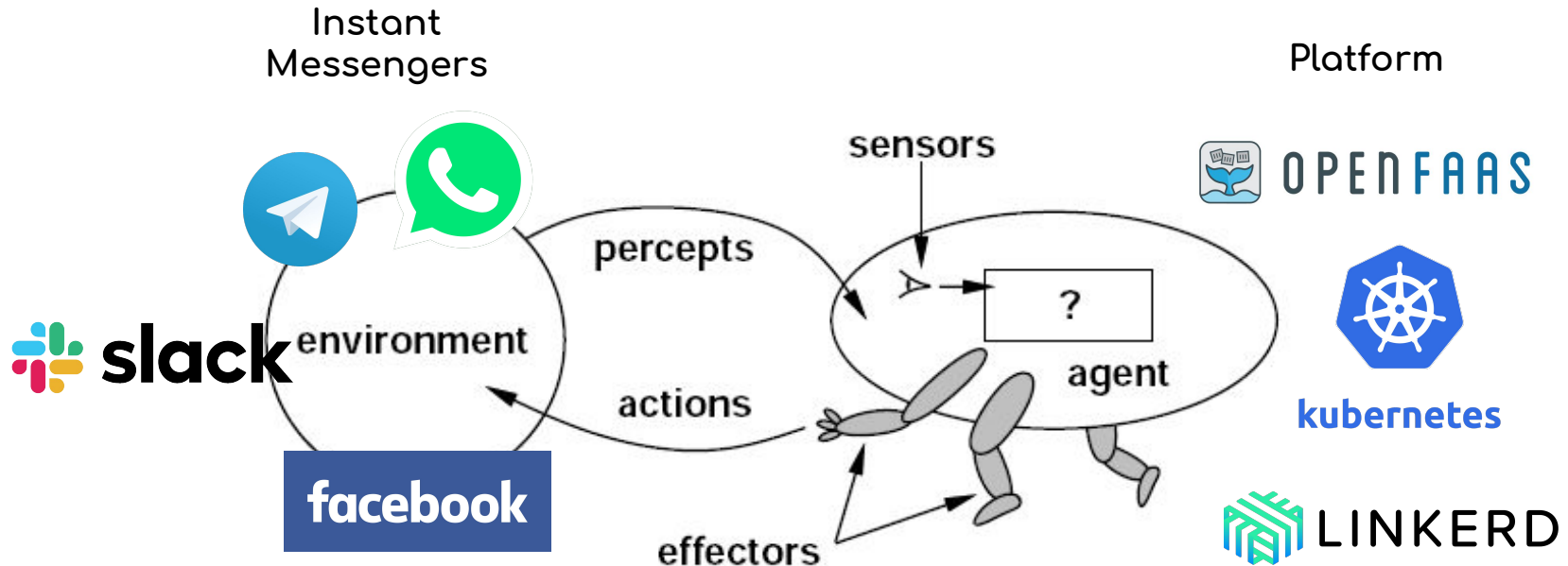
Telecom Application requirements

- Prevent vendor lock-in
- Fast integration with technologies
- Short development time
- Implement DevOps & CI/CD
- Spend less money on cloud infrastructure
- Performance
- Resilience system
- Observability

Solution

- OpenFaaS(Serverless Platform)
- Linkerd(Canary Deployments, Observability)
- Kubernetes(Scaling & Orchestration)

Chatbot interactions



Ref: <https://www.doc.ic.ac.uk/project/examples/2005/163/g0516334/index.html>

Canary, Blue/Green Deployments

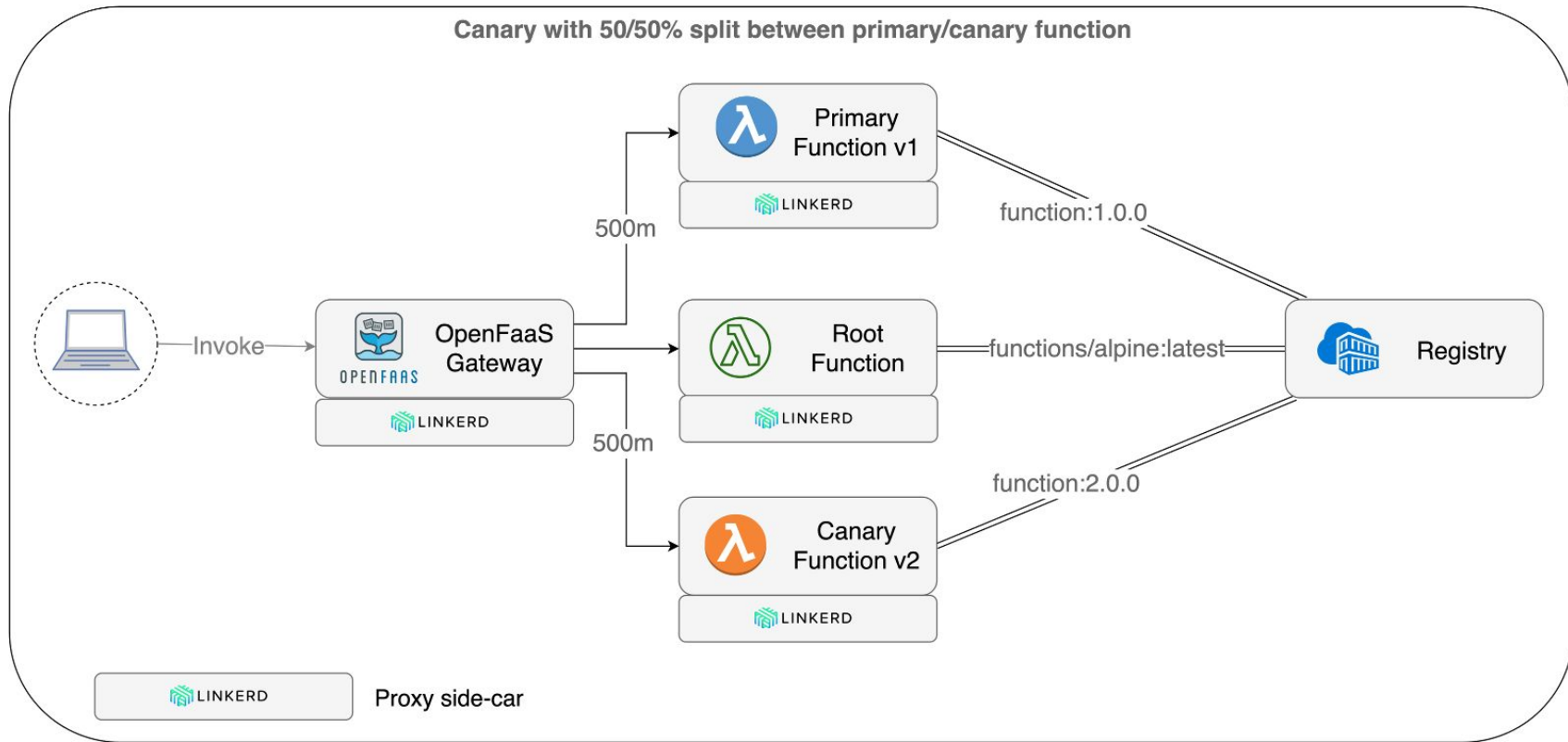
Blue/Green

“The blue/green deployment strategy differs from a ramped deployment, version B (green) is deployed alongside version A (blue) with exactly the same amount of instances. After testing that the new version meets all the requirements the traffic is switched from version A to version B at the load balancer level.”

Canary

“A canary deployment consists of gradually shifting production traffic from version A to version B. Usually the traffic is split based on weight. For example, 90 percent of the requests go to version A, 10 percent go to version B.”

Serverless Chatbot Architecture



Ref: <https://github.com/openfaas-incubator/openfaas-linkerd2>

Benefits for this solution

- Zero vendor lock-in
- Fast integration with technologies
- Short development time
- CI/CD ready platform
- Spend less money in a smart way
- Autoscalable application
- Resilience system
- Observability without modifications

Demo

This demo shows:

- Claudia Slack Chatbot
- OpenFaaS functions templates
- Linkerd integrations
- Canary deployments
- Observability

Repository

[https://github.com/sergioarmgpl/
linkerd-openfaas-kubeconeu-2020](https://github.com/sergioarmgpl/linkerd-openfaas-kubeconeu-2020)

References

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- OpenFaas, <https://www.openfaas.com>
- Container Journal, <https://bit.ly/38qR3I9>
- Imperial College, Agents. <https://bit.ly/2UmXFRV>
- Serverless Use Cases, <https://bit.ly/33uDO7F>

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Thanks