



KubeCon



CloudNativeCon

North America 2019



SERVICE MESH: THERE AND BACK AGAIN

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NOVEMBER 19, 2019

NORDSTROM

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Why Service Mesh?



Challenges



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Service Mesh Rollout

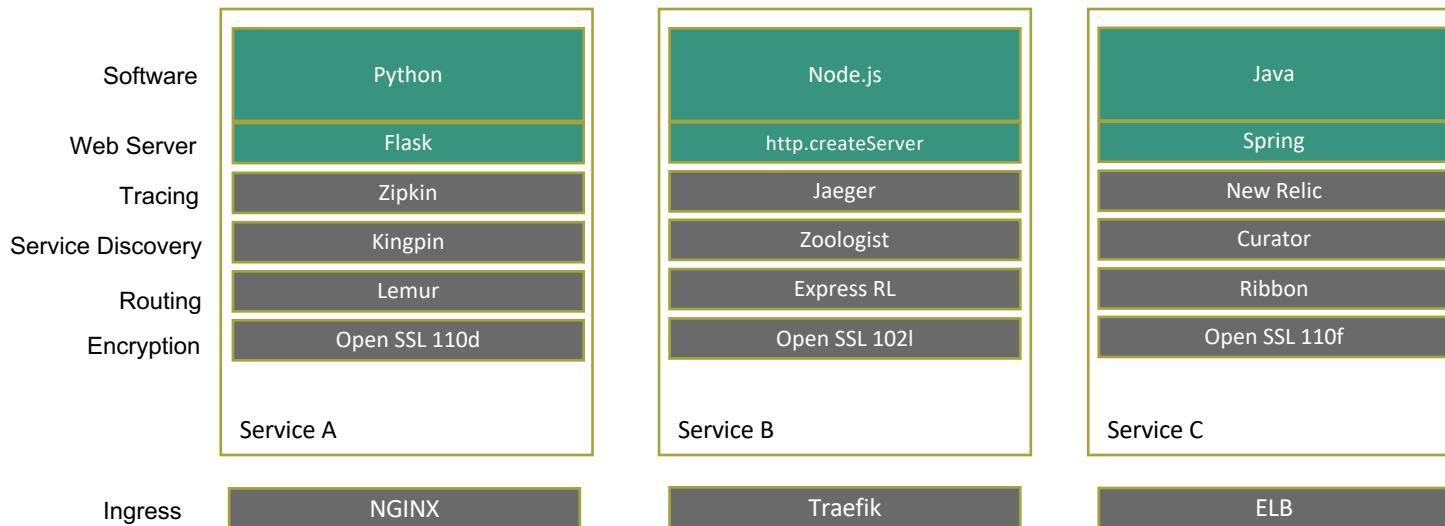


The Last Stage

WHY SERVICE MESH?

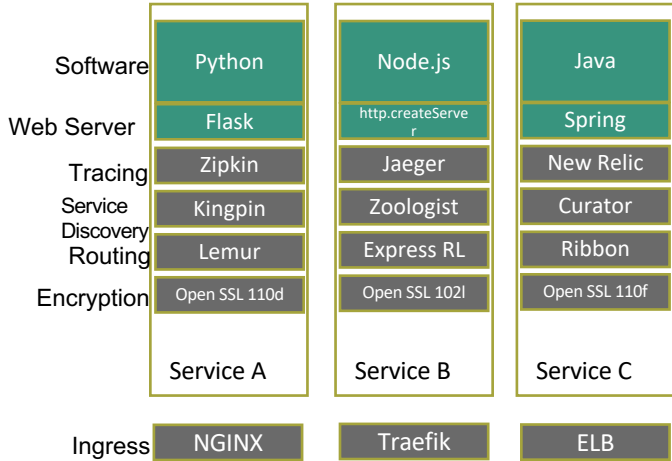
“...A **SERVICE MESH** IS A DEDICATED INFRASTRUCTURE LAYER FOR FACILITATING SERVICE-TO-SERVICE COMMUNICATIONS BETWEEN MICROSERVICES”¹

Before Service Mesh

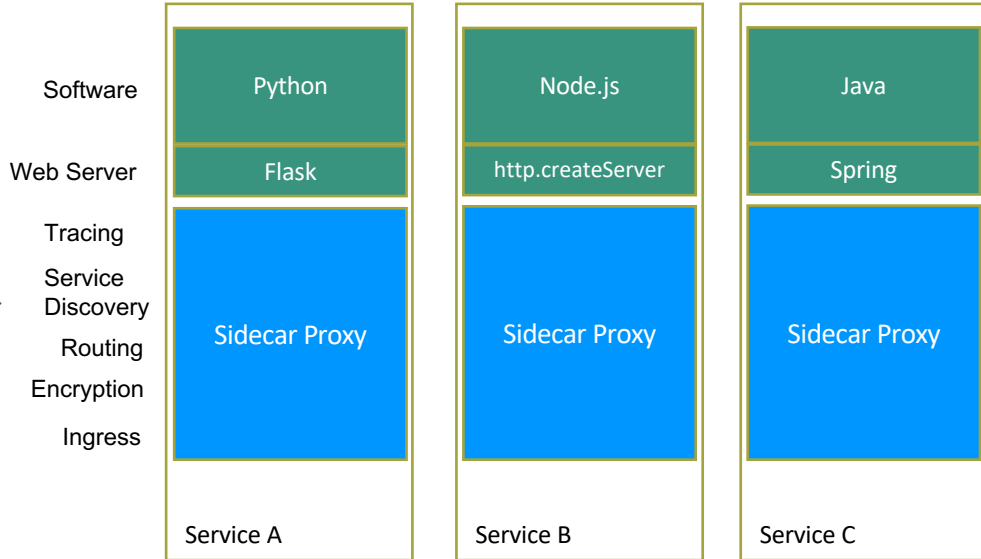


WHY SERVICE MESH?

Before Service Mesh



After Service Mesh



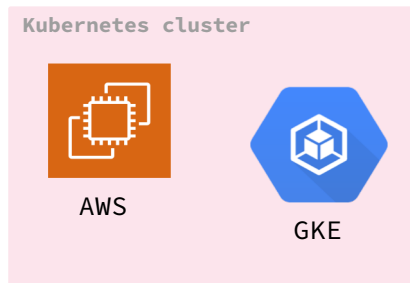
WHY SERVICE MESH?

- Increasing Application Resiliency
- Improving Developer Experience
- Metrics
- Performance
- Securing Communication



INVESTIGATIONS AND FINDINGS

- Where should we focus our priorities?
 - Which environments?



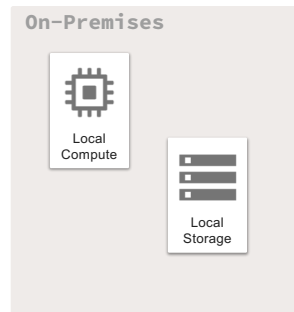
Kubernetes

6000 AWS Prod Pods
680 GKE Prod Pods

Functions
5500 unique Lambdas
3000 Daily Ave



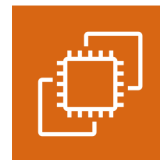
Serverless



On Premises

~7,000 Prod VMs

6,056 Prod EC2s



AWS EC2s

INVESTIGATIONS AND FINDINGS

- Why re-invent the wheel?
- Build or buy? What do we value?



INVESTIGATIONS AND FINDINGS

WHAT IS ON THE TABLE?

LINKERD PERFORMANCE TESTING

Load Testing – p90

Latency @ 500 Requests per Second	Latency @ 5,000 Requests per Second
3.70ms	4.23ms

Scalability Testing

Cluster	Number of Pods	Memory per Pod
Baseline	20	10 MB
Large Scale	3,500	10 MB

LINKERD FEATURE SET

- ✓ Lightweight proxy
- ✓ Service discovery
- ✓ Observability: service and route-level metrics include success rate, request volume, latency
- ✓ Diagnostic tools: service dependency maps, live traffic samples
- ✓ Traffic Splitting

CHALLENGE ACCEPTED

- Secure communication
 - On premises
 - AWS
 - GCP
 - Kubernetes
- Resources
 - # Engineers
 - Time
- Extra complexity



OUT OF THE FRYING PAN INTO THE FIRE

- Kubernetes?...Say what?!
- Installing Linkerd
- Challenges
- Open source community



OUT OF THE FRYING PAN INTO THE FIRE

- **Kubernetes?...Say what?!**
- Installing Linkerd
- Challenges
- Open source community



KUBERNETES?...SAY WHAT?!

“Kubernetes is a **portable, extensible, open-source** platform for **managing containerized** workloads and services, that facilitates both **declarative** configuration and **automation**.”²



kubernetes

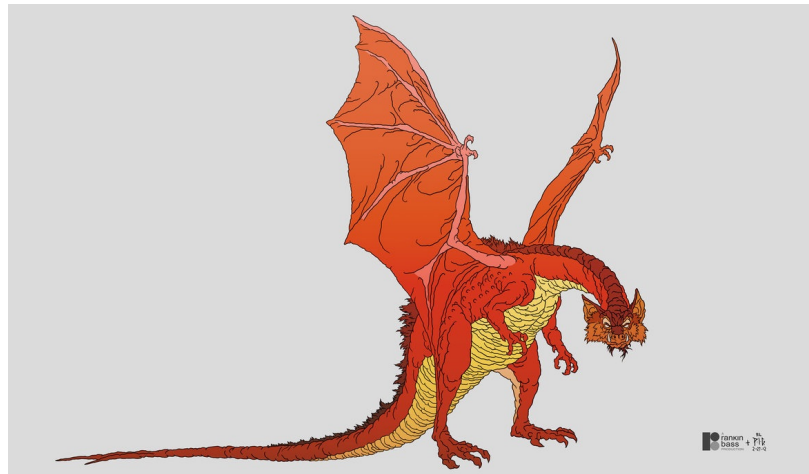
KUBERNETES?...SAY WHAT?!

“Kubernetes is a portable, extensible, open-source platform for **managing containerized workloads and services**, that facilitates both declarative configuration and automation.”²

- Monoliths -> microservices
- Desire to increase developer productivity
 - CI/CD automation for deployments
 - Common platform for services
- Desire to reduce costs
 - Many services on an instance

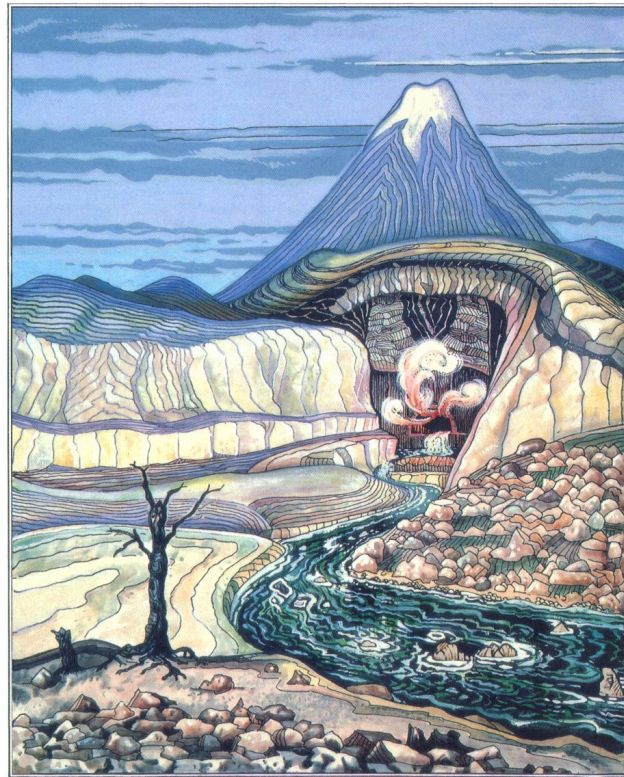
KUBERNETES?...SAY WHAT?!

- New terminology
 - Pod, Deployment, ReplicaSet
 - K8s RBAC: ClusterRole, Role
 - Admission Controller, Webhook
- New set of tools to learn
 - kubectl
 - minikube
 - Go
- Development/Test clusters
 - AWS account permissions
 - Cost concerns
 - Custom tooling



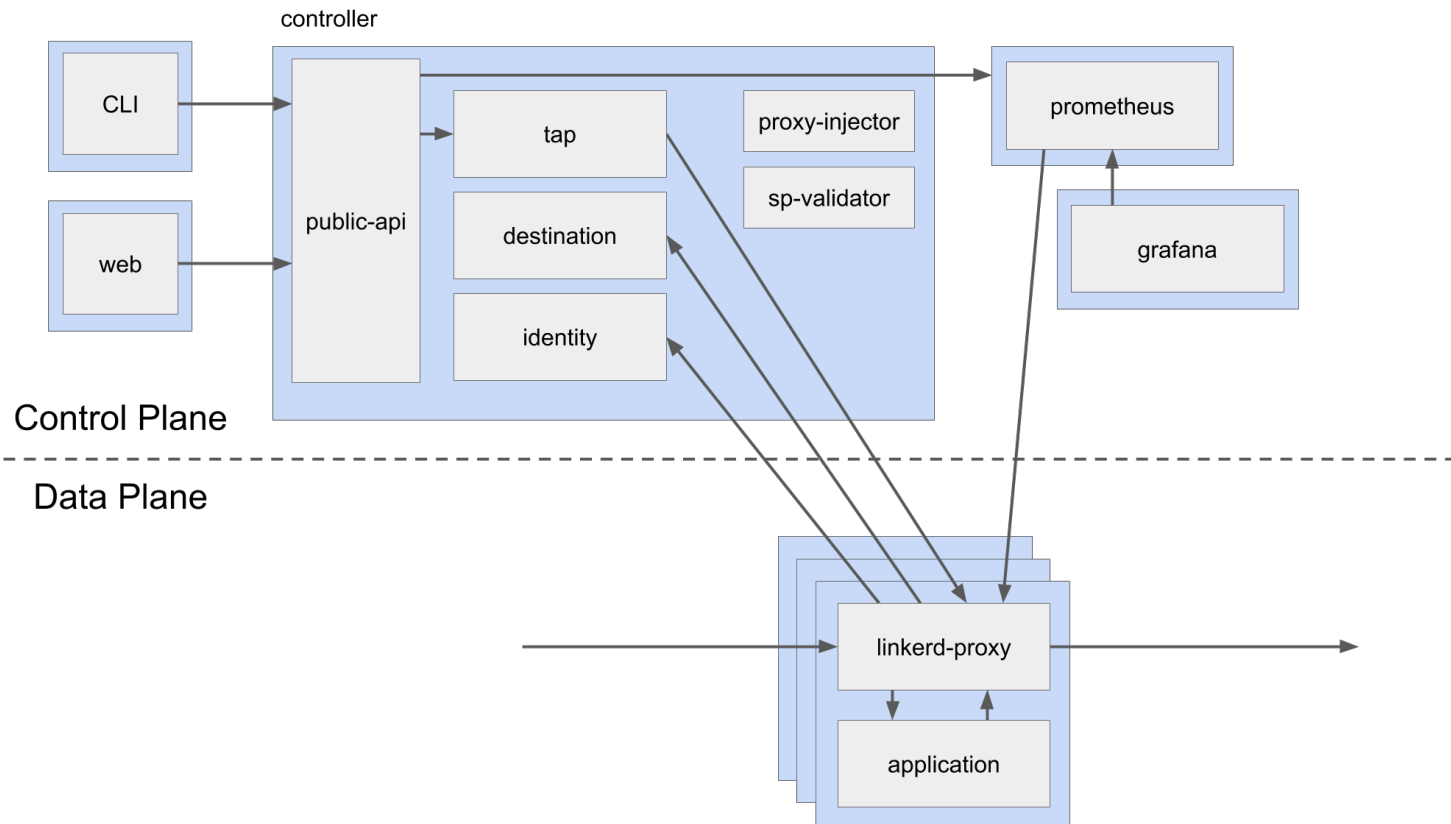
SERVICE MESH ROLLOUT

- Kubernetes?...Say what?!
- **Installing Linkerd**
- Surprises and challenges during rollout
- Open source community



. The Front Gate .

LINKERD



LINKERD INSTALL



Linkerd 2.x



Overview

Getting Started

Features

Tasks

Reference

Getting Started

Welcome to Linkerd! 📍

In this guide, we'll walk you through how to install Linkerd into your Kubernetes cluster. Then we'll deploy a sample application to show off what Linkerd can do.

Installing Linkerd is easy. First, you will install the CLI (command-line interface) onto your local machine. Using this CLI, you'll then install the *control plane* into your Kubernetes cluster. Finally, you'll "mesh" one or more services by adding the *data plane* proxies. (See the [Architecture](#) page for details.)

LINKERD INSTALL



Linkerd 2.x



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Getting Started

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LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ linkerd install | kubectl apply -f -
```

LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ linkerd install | kubectl apply -f -  
deployment.extensions/linkerd-identity created
```

LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ linkerd install | kubectl apply -f -  
deployment.extensions/linkerd-identity created  
deployment.extensions/linkerd-controller created  
service/linkerd-proxy-injector created
```


LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ linkerd install | kubectl apply -f -  
deployment.extensions/linkerd-identity created  
deployment.extensions/linkerd-controller created  
service/linkerd-proxy-injector created  
  
.  
  
.  
  
.  
  
... 45 more resource creations later ...  
  
bbaggins@theshire-smial42:~$
```

LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ kubectl get pods -n linkerd
```

LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ kubectl get pods -n linkerd
```

```
No resources found in linkerd namespace.
```

LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ kubectl get deployments -n linkerd
```

NAME	READY	UP-TO-DATE	AVAILABLE	AGE
linkerd-controller	0/1	0	0	96s
linkerd-grafana	0/1	0	0	94s
linkerd-identity	0/1	0	0	97s
linkerd-prometheus	0/1	0	0	95s
linkerd-proxy-injector	0/1	0	0	93s
linkerd-sp-validator	0/1	0	0	91s
linkerd-tap	0/1	0	0	90s
linkerd-web	0/1	0	0	96s

LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ kubectl describe replicaset linkerd-  
controller-1 -n linkerd
```

Events:

Type	Reason	Message
----	-----	-----
Warning	FailedCreate	Error creating: pods "linkerd-controller-1-" is forbidden: unable to validate against any pod security policy: [spec.initContainers[0].securityContext.runAsNonRoot: Invalid value: false: must be true spec.initContainers[0].securityContext.capabilities.add: Invalid value: "NET_ADMIN": capability may not be added spec.initContainers[0].securityContext.capabilities.add: Invalid value: "NET_RAW": capability may not be added]

LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ kubectl describe replicaset linkerd-  
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```

Events:

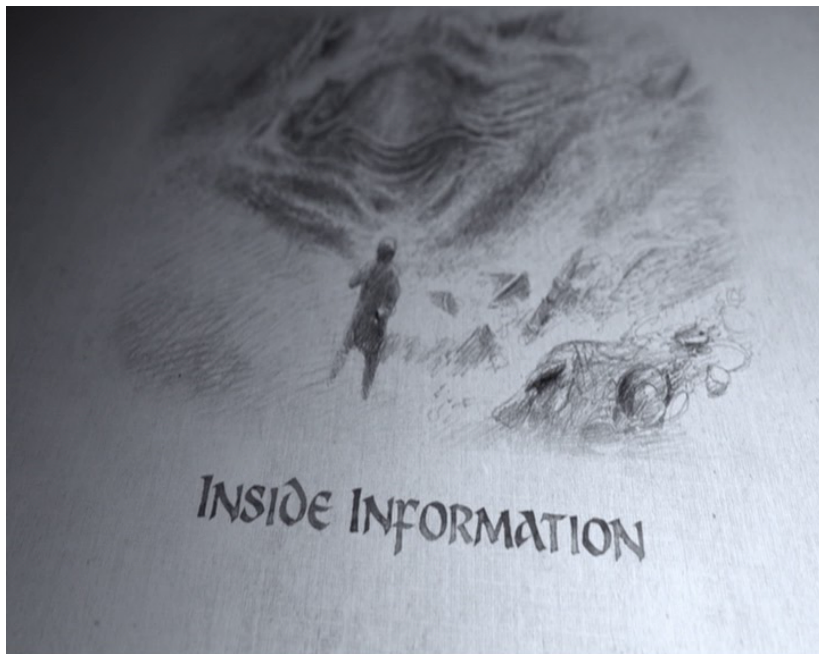
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LINKERD INSTALL



INSIDE INFORMATION

- Kubernetes?...Say what?!
- Installing Linkerd
- **Challenges**
- Open source community



CHALLENGES



CHALLENGES



CHALLENGES

- We are not cluster administrators

```
Error from server (Forbidden): error when creating "linkerd.yaml":  
clusterroles.rbac.authorization.k8s.io is forbidden: User "cody.vandermyn"  
cannot create resource "clusterroles" in API group "rbac.authorization.k8s.io"  
at the cluster scope
```

CHALLENGES

- We are not cluster administrators
- Pod Security Policies (PSP)
 - `mustRunAsNonRoot`
 - `NET_ADMIN`, `NET_RAW` Linux capabilities are prohibited
 - User and Group IDs must be greater than 10000

THE RETURN JOURNEY

- Kubernetes?...Say what?!
- Installing Linkerd
- Challenges
- **Open source community**



OPEN SOURCE COMMUNITY

- Container Networking Interface (CNI) Plugin
 - Provides an interface for a custom executable to perform network related activities whenever a Pod is created or deleted
 - Standard in/out is used as the mechanism to communicate from one plugin to another
 - Istio and Calico already had CNI plugins we could reference



OPEN SOURCE COMMUNITY

- Container Networking Interface (CNI) Plugin
- Deployment of the CNI plugin
 - Typical installation via a Daemonset didn't meet our needs

OPEN SOURCE COMMUNITY

- Container Networking Interface (CNI) Plugin
- Deployment of the CNI plugin
- AWS Certificate Manager Private Certificate Authority (ACM PCA)
 - Linkerd acts as its own CA and the proxies trust the certificates created
 - Fork of Linkerd to add this capability

LINKERD INSTALL

```
bbaggins@theshire-smial42:~$ kubectl get pods -n linkerd
```

NAME	READY	STATUS	RESTARTS	AGE
linkerd-controller-5b95b6f449-2xw26	3/3	Running	2	12d
linkerd-controller-5b95b6f449-7mlh8	3/3	Running	2	12d
linkerd-controller-5b95b6f449-84kwg	3/3	Running	2	12d
linkerd-grafana-5d784ff96b-2z8nx	2/2	Running	0	12d
linkerd-identity-7546c77559-pvdw6	2/2	Running	1	13d
linkerd-identity-7546c77559-qxwt8	2/2	Running	1	12d
linkerd-identity-7546c77559-tdb99	2/2	Running	1	12d
linkerd-prometheus-8448f6d54f-4wdmm	2/2	Running	0	13d
linkerd-proxy-injector-78f5848766-clkjf	2/2	Running	1	13d
linkerd-proxy-injector-78f5848766-sdcch	2/2	Running	1	12d
linkerd-proxy-injector-78f5848766-t7z7j	2/2	Running	1	171m
linkerd-sp-validator-5874c6677-5brvf	2/2	Running	1	12d
linkerd-sp-validator-5874c6677-7qz8z	2/2	Running	1	12d
linkerd-sp-validator-5874c6677-wjpg6	2/2	Running	1	3h8m
linkerd-tap-576f7f8549-k8mfd	2/2	Running	1	12d
linkerd-tap-576f7f8549-pfctb	2/2	Running	1	12d

THE LAST STAGE

- Easy onboarding experience

```
metadata:  
  annotations:  
    linkerd.io/inject: enabled  
  labels:  
    nordstrom.com/uses-linkerd: true  
    app: silmarillion
```

- Cluster impact
- Open Source Contributions
- Long journey ahead

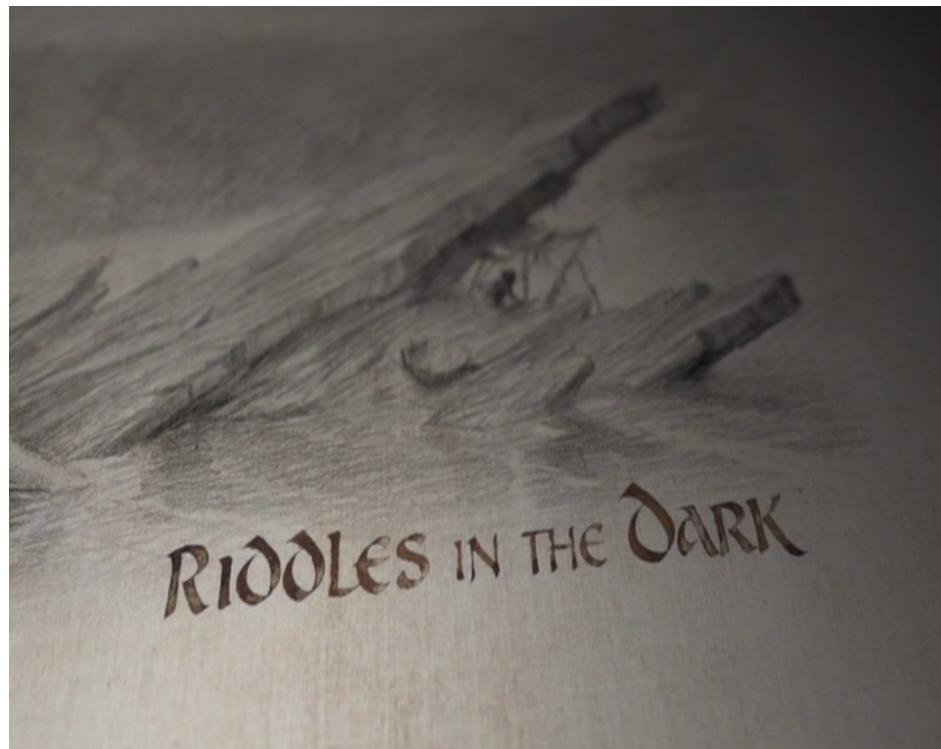


Q&A

Contact Information

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Hema: hemalekha.lee@nordstrom.com



REFERENCES AND DISCLAIMERS

¹ https://en.wikipedia.org/wiki/Service_mesh

² <https://kubernetes.io/docs/concepts/overview/what-is-kubernetes/>

Images:

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EXTRA SLIDES

Extra Slides