





KubeCon CloudNativeCon





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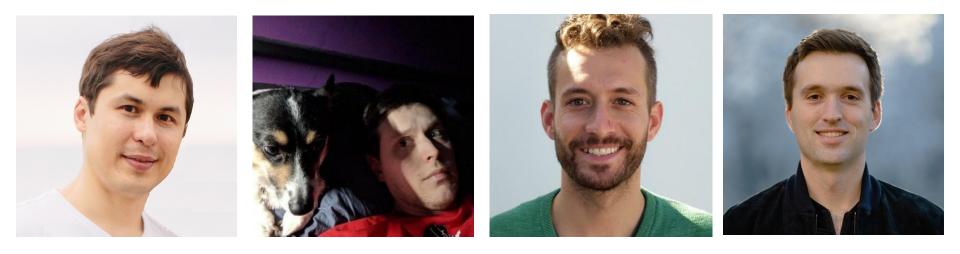
North America 2019

OpenTelemetry: The First Release, What's Next, and How to Get Involved



Presenters





Sergey Kanzhelev SWE at Microsoft @SergeyKanzhelev Tristan Sloughter SWE at Postmates <u>@tsloughter</u> Chris Kleinknecht SWE at Google <u>@c24t</u> Morgan McLean PM at Google <u>@mtwo</u>

OpenTelemetry





OpenTelemetry makes robust, portable telemetry a built-in feature of cloud-native software.

OpenTelemetry





API Integrations Libraries Exporters Collector

Contributors





Contributors





How Things Work: Membership



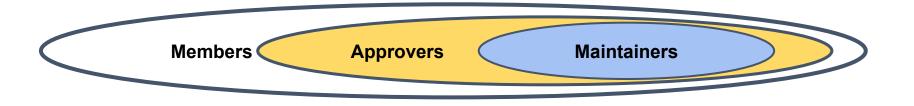
OpenTelemetry is free, vendor neutral set of libraries that anybody can use.

We value and welcome contributions!

Three levels of engagement thru contributions:

- Member
- Approver
- Maintainer

Project contains of multiple special interest groups.



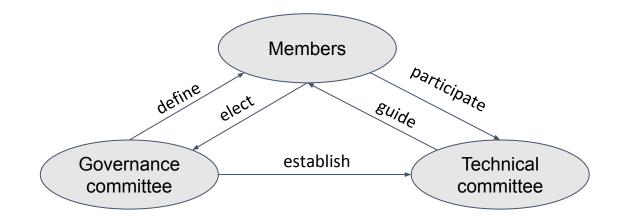
How Things Work: Project Vision



"If you want to go fast, go alone, if you want to go far, go together"

There is a structure in place to ensure that we all building the same project:

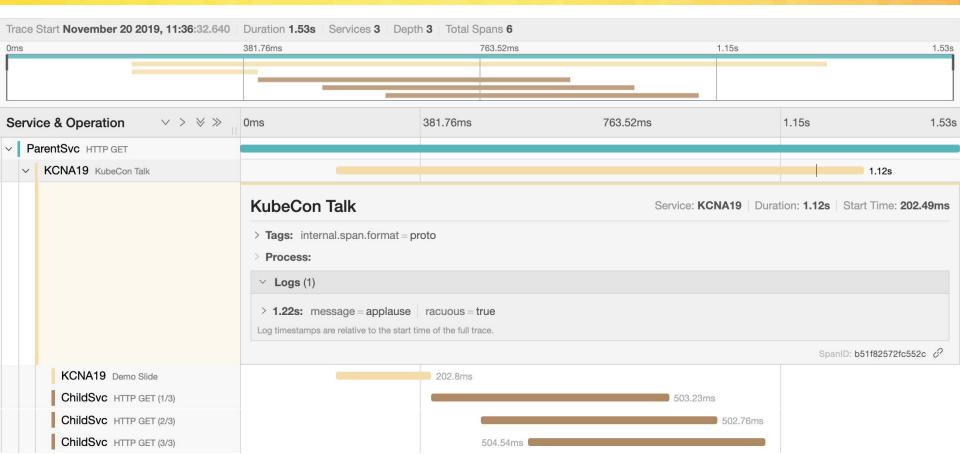
- Project members are building the project
- Elected governance committee defines and uphold the project vision
- Technical committee shape the vision into the specifications







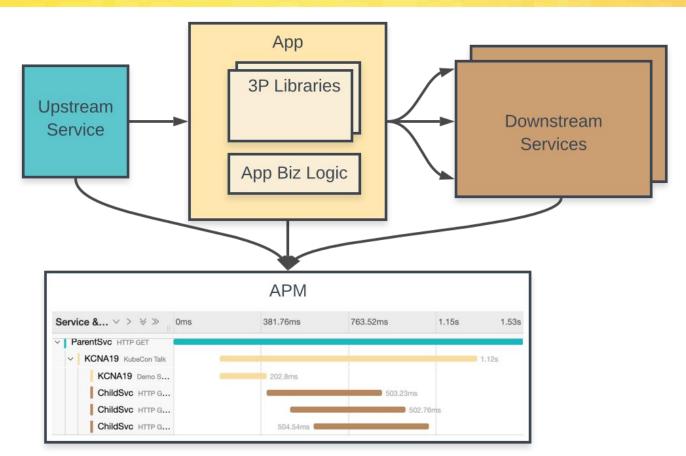














OpenTelemetry enables you to:

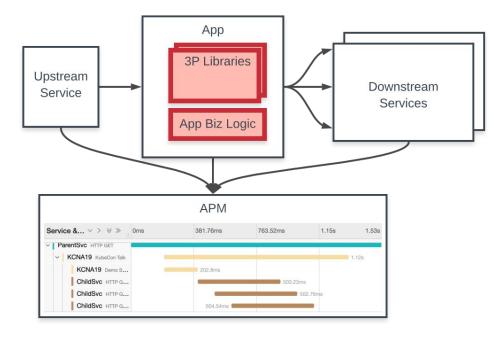
- Instrument application and library code
- Propagate context between services
- Export telemetry data to APM backends





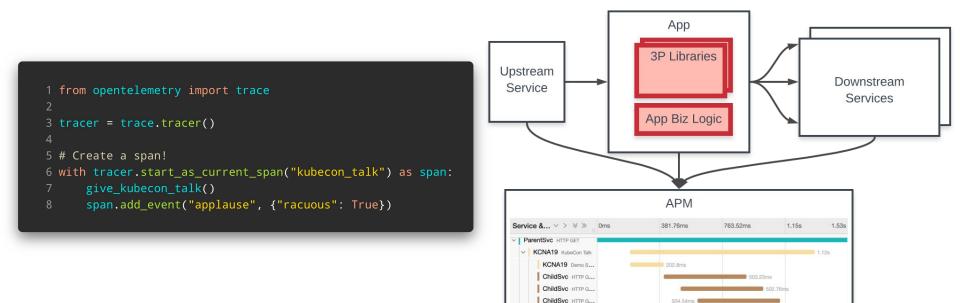
Instrument application and library code

- Generate spans and metrics
- Only depend on API package, low overhead by default
- May get "for free" via libraries or auto-instrumentation





Instrument application and library code





Propagate context between services

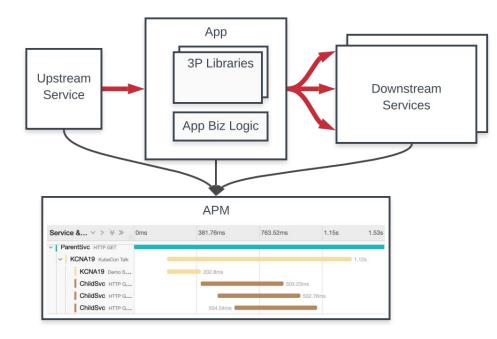
Incoming

- Deserialize request metadata
- Inject into application context

Outgoing

- Serialize some application context
- Attach as request metadata

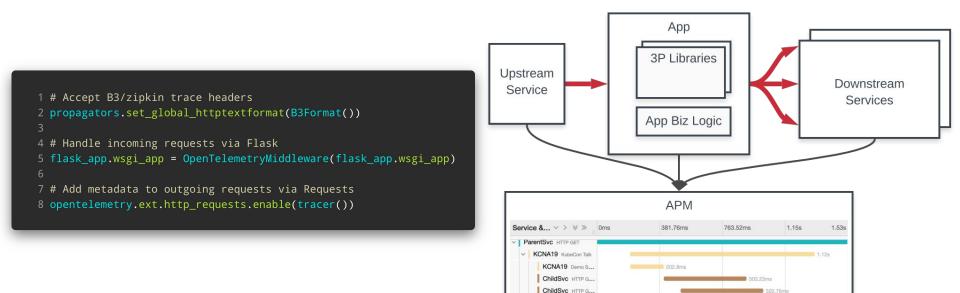
E.g. <u>w3c/trace-context</u>





502.76ms

Propagate context between services

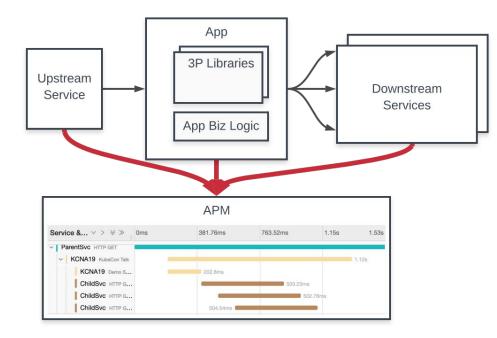


ChildSvc HTTP G ...



Export telemetry data to APM backends

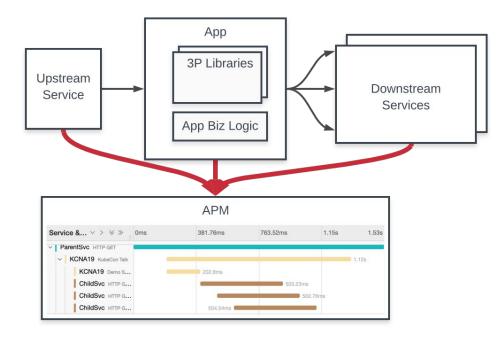
- APM vendors maintain exporters
- May export to multiple backends at once
- Export to agent/collector to swap other exporters out at run time





Export telemetry data to APM backends

```
1 tracer = trace.tracer()
 2
3 tracer.add_span_processor(
       BatchExportSpanProcessor(
 5
           JaegerSpanExporter(
               service_name="KubeCon Demo",
               **jaeger_config
           ),
           **batching_config
11)
```



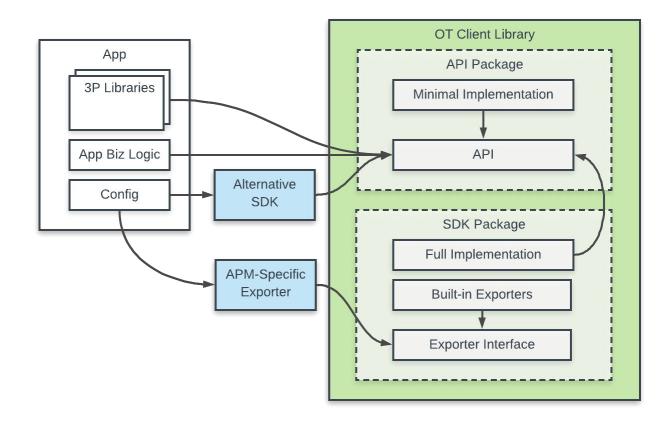
Architecture





Architecture





OpenTelemetry Personas

OpenTelemetry is designed for multiple users, each with different use cases and goals

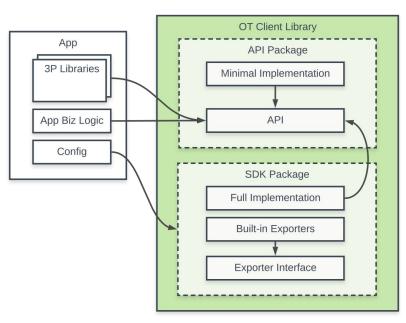
- Application developers
- Library owners
- APM vendors



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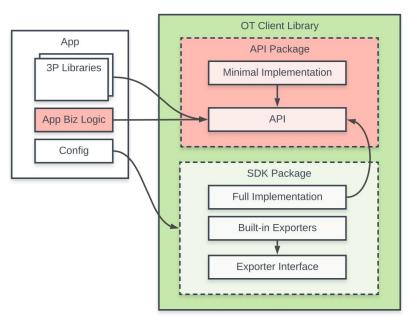


- Application code is instrumented with OT API package
- Load a specific version of the SDK, which may vary by deployment



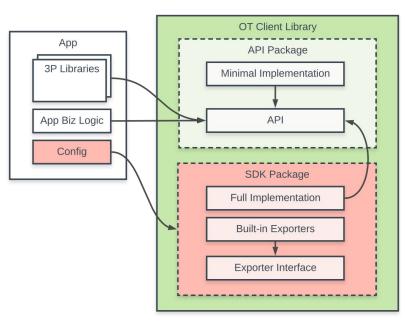


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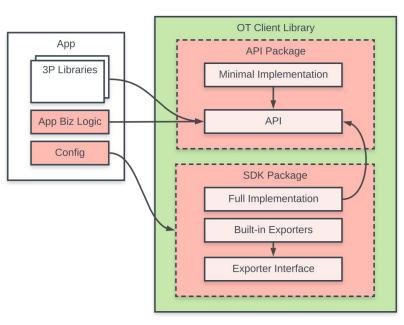


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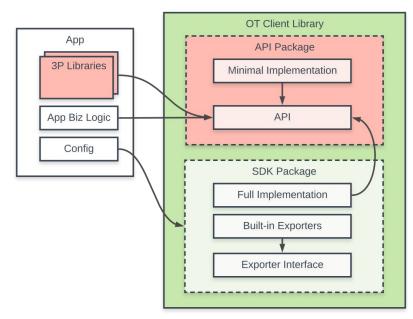
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Persona: Library Owner

Library owners/maintainers who want to maintain integrations (MongoDB, JDBC, etc.)

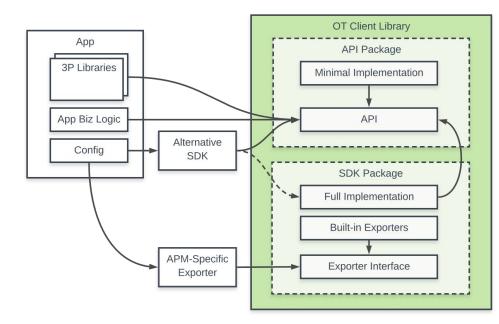
- Value performance, ease of maintenance
- Should depend on API package only
- Libraries instrumented with OpenTracing or OpenCensus will continue to work with OpenTelemetry



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Telemetry vendors who need to build exporters and understand where the market is going (Dynatrace, New Relic, Datadog, etc.)

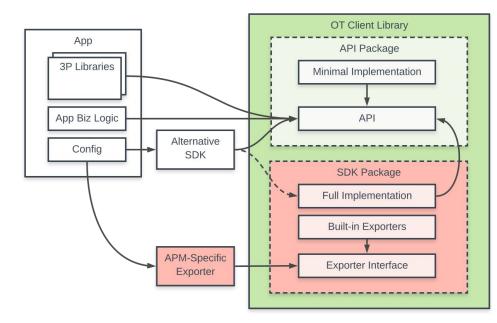
- May need advanced features specific to their APM service
- Write custom exporters to send telemetry data to their agent or service
- May extend the SDK, e.g to act on span start and end events
- May ship their own SDKs to replace those that ship with client libraries



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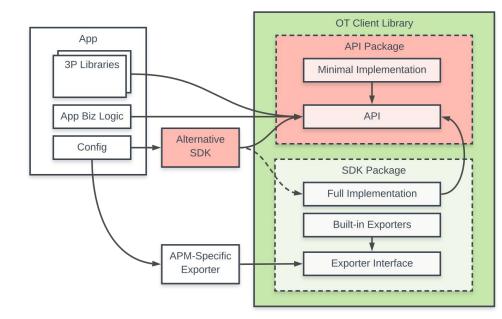
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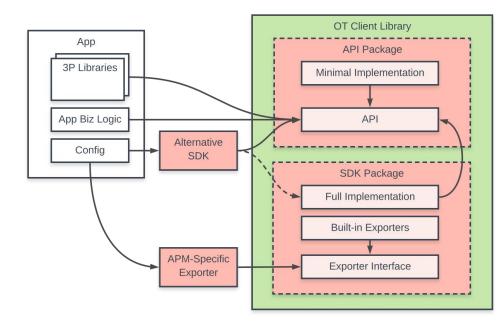
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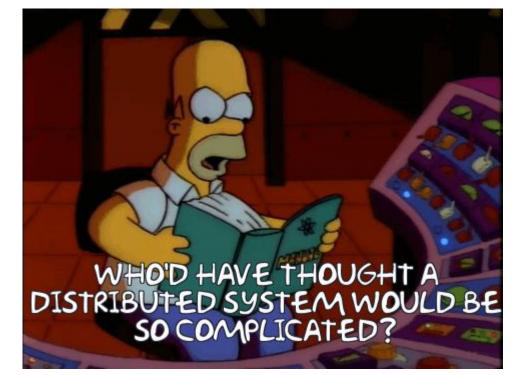
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OpenTelemetry Components





OpenTelemetry Components

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OpenTelemetry includes:

- Client libraries in multiple languages
- Specification, data format, and semantic conventions
- Integrations for other libraries/frameworks/etc.
- Exporters for APMs
- A standalone collector

Component: Client Libraries



Clients in multiple languages that generate telemetry data

E.g. opentelemetry-python

- Tracing
- Metrics
- Logs (someday)
- Separate API and SDK packages
- Other utilities
 - Context propagation, both in- and intra-process
 - Resource detection

Component: Specification



The specification describes how client libraries should behave, which components belong to API and SDK packages in each language

opentelemetry-specification

- Includes a data format for exporters and agent/collector protocol
- Includes semantic conventions for field names

Component: Exporters



Exporters format and ship telemetry data to specific APM backends

E.g. <u>opentelemetry-ext-jaeger</u>

- Exporter interface included in the SDK package
- SDK also includes utilities for exporters: batching, retrying, etc.
- Configured application-wide: switch APMs, switch exporters without changing application code

Component: Integrations



Multiple kinds of integrations and extensions:

- Framework (web/service)
 - Deserialize request metadata, inject into application context
 - Generally creates a span, metrics for each handled request
- Protocol/transport
 - E.g. W3C-HTTP, gRPC
 - Text and binary format options
 - Framework integrations may use protocol integrations
- Other libraries, especially databases
 - Integrations only depend on API package
 - E.g. <u>opentelemetry-ext-pymongo</u>

Component: Collector



Standalone agent or service that provides smart trace sampling, metrics aggregation, and other advanced features

opentelemetry-collector

- App exports to OT agent, which exports to other APM backends
- Single binary with two deployment options:
 - "Agent" sidecar that runs on same host/pod as app
 - "Collector" standalone application that runs independently

What should you do next?





If you are already involved



- Keep it up!
- Help others get involved
- Tell your friends and coworkers!
- Join a <u>SIG</u>, if you haven't already



To start using OpenTelemetry



- Head over the docs <u>https://opentelemetry.io/docs/</u>
- Choose your language and checkout the Quick Start
- If no Quick Start exists yet, see the individual repos on Github

Tracing

- Quick Start
- API Reference

This page contains documentation for OpenTelemetry Ruby.

Quick Start

Please note that this library is currently in *alpha*, and shouldn't be used in production environments.

The API and SDK packages are available on rubygems.org, and can installed via bundler :

bundle install opentelemetry-api
bundle install opentelemetry-sdk

From there, you should be able to use opentelemetry as per the following:

Tracing

- Quick Start
- API Reference

This page contains documentation for OpenTelemetry Go.

Quick Start

Please note that this library is currently in *alpha*, and shouldn't be used in production environments.

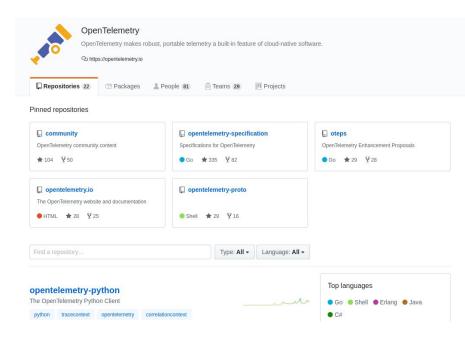
First let's install the API and SDK packages

go get -u go.opentelemetry.io/otel

From there, you should be able to use opentelemetry as per the following:

Already using OpenTracing/Census?

- Take a look at the OpenTelemetry implementations for the languages you are using
- Try them out and send feedback
- Try the <u>OpenTelemetry collector</u> for collecting OpenTracing data
- Look at the available OT/OC shims

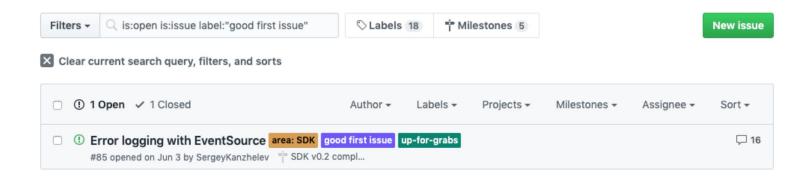


on CloudNat

Want to start contributing?



- https://opentelemetry.io/get-involved/
- Find the OpenTelemetry repo you'd like to contribute to
- Fork it!
- Look for "good first issues" in the Issue tracker and update the issue to note that you are working on it
- Or just find something interesting to you or missing that you need



Your org wants to give support



- Meet us after the presentation
- Introduce yourself on gitter open-telemetry/community



W3C Trace Context



"Standards form the fundamental building blocks for product development by establishing consistent protocols that can be universally understood and adopted."

OpenTelemetry makes telemetry a built-in feature of cloud-native software:

- best practices
- great libraries
- standards

Join W3C Distributed Tracing WG: <u>https://github.com/w3c/distributed-tracing-wg</u>

Trace Context

W3C Proposed Recommendation 21 November 2019



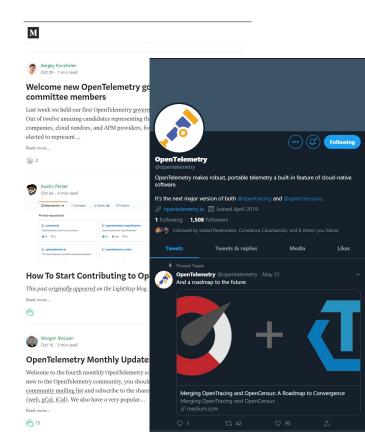
Non-code Participation



There are many ways to participate including many non-code contributions:

- Share your story via blogs and events
- Help to reach out to more people
- Plan and triage work
- Do reviews, file issues and share feedback

Join our community!



Tell us how you use OpenTelemetry



OpenTelemetry has no way of knowing how you use the project.

Tell us about your scenarios:

- What environments you use it
- How do you use it, what do you like the most
- What's missing

This and other feedback you can share via various communication options:

Gitter: <u>https://gitter.im/open-telemetry/community</u> GitHub: <u>https://github.com/open-telemetry/community</u> E-mails: <u>cncf-opentelemetry-community@lists.cncf.io</u> SIG and community meetings: <u>calendar</u>







Governance committee joins us for panel Q&A

- Ben Sigelman, LightStep
- Bogdan Drutu, Google
- Constance Caramanolis, Splunk
- Liz Fong-Jones, Honeycomb
- Morgan James McLean, Google
- Sarah Novotny, Microsoft
- Sergey Kanzhelev, Microsoft
- Ted Young, LightStep
- Yuri Shkuro, Über



