Grafana Labs

On the path to full Observability with OSS

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Kubecon 2018

I'm David

All things UX at Grafana Labs

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Outline

- Quick Grafana intro
- Make an app observable
- Logging in detail

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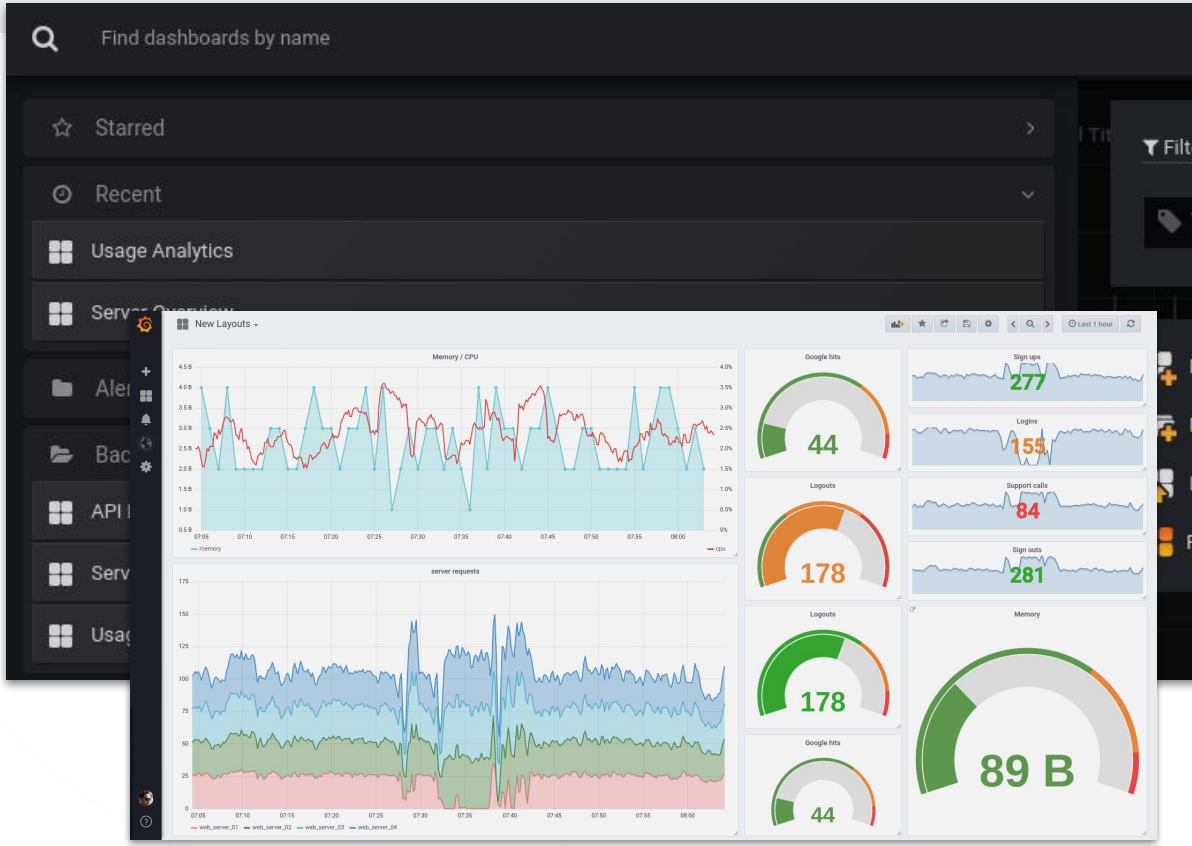
Grafana intro

Grafana

Dashboarding solution

Observability platform



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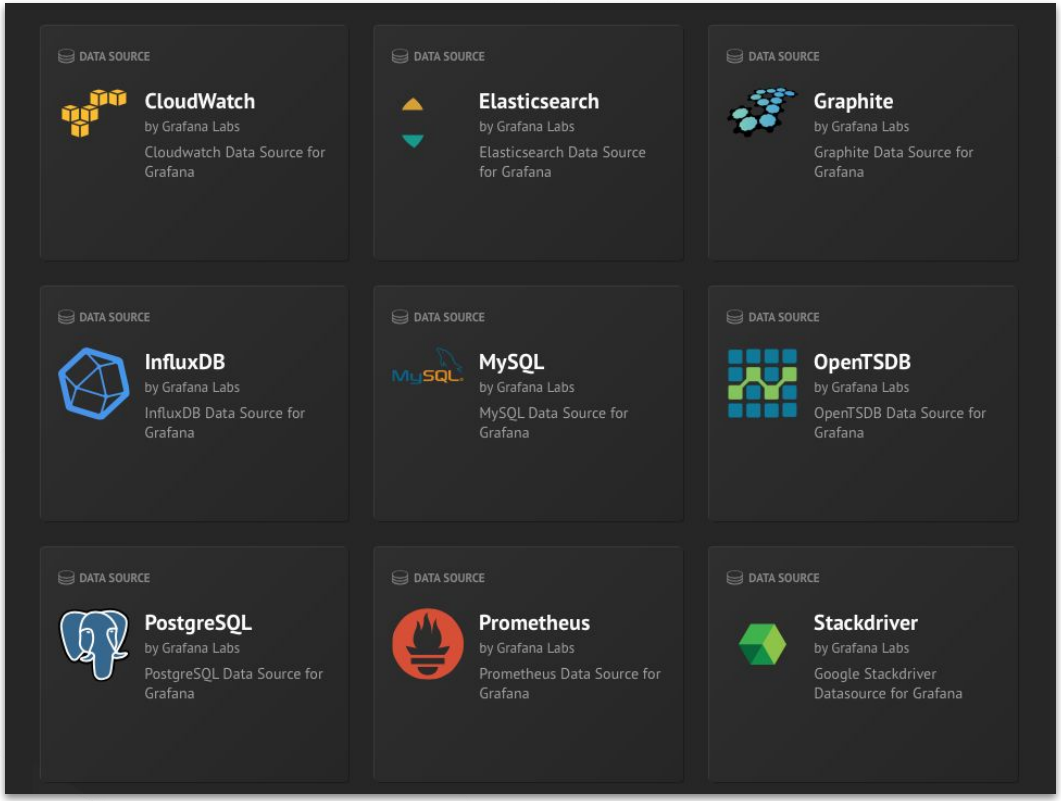
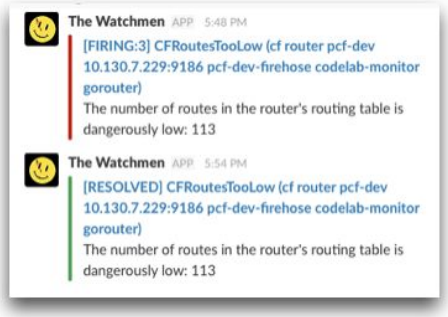
Unified way to look at data from different sources



New graph panel controller to quickly iterate how to visualize

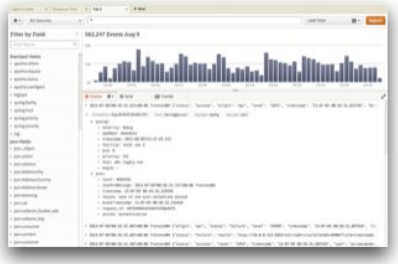
1. Alert



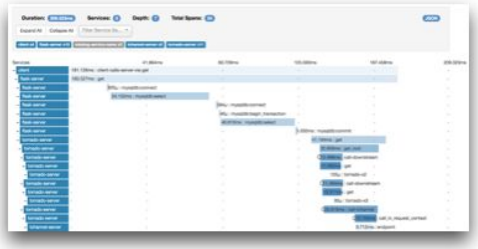
2. Dashboard

3. Adhoc Query

4. Log Aggregation



5. Distributed Tracing



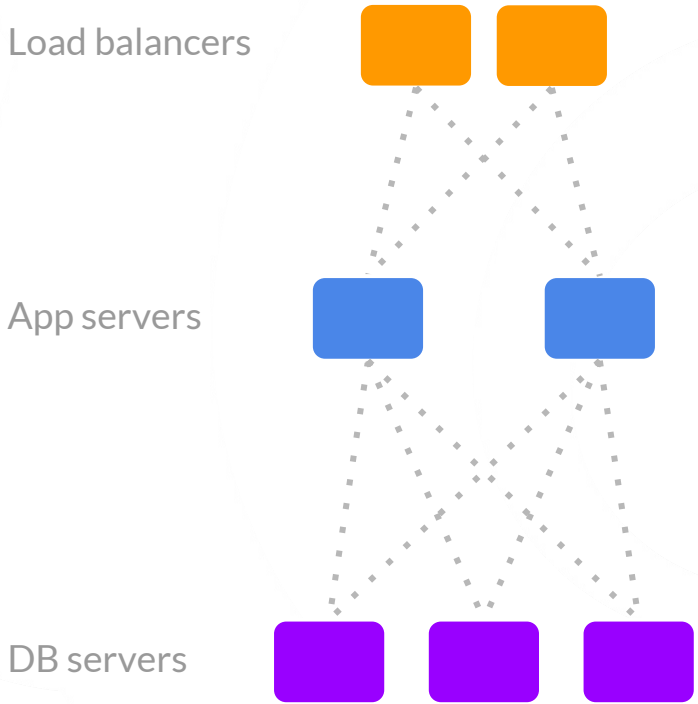
Fix!

Troubleshooting journey

Instrumenting an app

App

- Classic 3-tiered app
- Deployed in Kubernetes
- It's running, but how is it doing?



Add instrumentation

- Make sure the app logs enough
- Add Prometheus client library for metrics
- Hook up Jaeger for distributed tracing

Structured Logging

```
logger = kitlog.NewLogfmtLogger(kitlog.NewSyncWriter(os.Stderr))
http.HandleFunc("/", func(w http.ResponseWriter, r *http.Request) {
  since := time.Now()
  defer func() {
    logger.Log("level", "info", "msg", "query executed OK", "duration", time.Since(since))
  }()
  ...
  if fail {
    logger.Log("level", "error", "msg", "query lock timeout")
  }
  ...
})
```

Add instrumentation

- Make sure the app logs enough
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Metrics with Prometheus

```
requestDuration = promauto.NewHistogramVec(prometheus.HistogramOpts{
  Name:    "request_duration_seconds",
  Help:    "Time (in seconds) spent serving HTTP requests",
  Buckets: prometheus.DefBuckets,
}, []string{"method", "route", "status_code"})

func wrap(h http.HandlerFunc) http.HandlerFunc {
  return func(w http.ResponseWriter, r *http.Request) {
    m := httpsnoop.CaptureMetrics(h, w, r)
    requestDuration.WithLabelValues(r.Method, r.URL.Path,
strconv.Itoa(m.Code)).Observe(m.Duration.Seconds())
  }
}

http.HandleFunc("/", wrap(func(w http.ResponseWriter, r *http.Request) {}))
```

Add instrumentation

- Make sure the app logs enough
- Add Prometheus client library for metrics
- Hook up Jaeger for distributed tracing

Jaeger Tracing

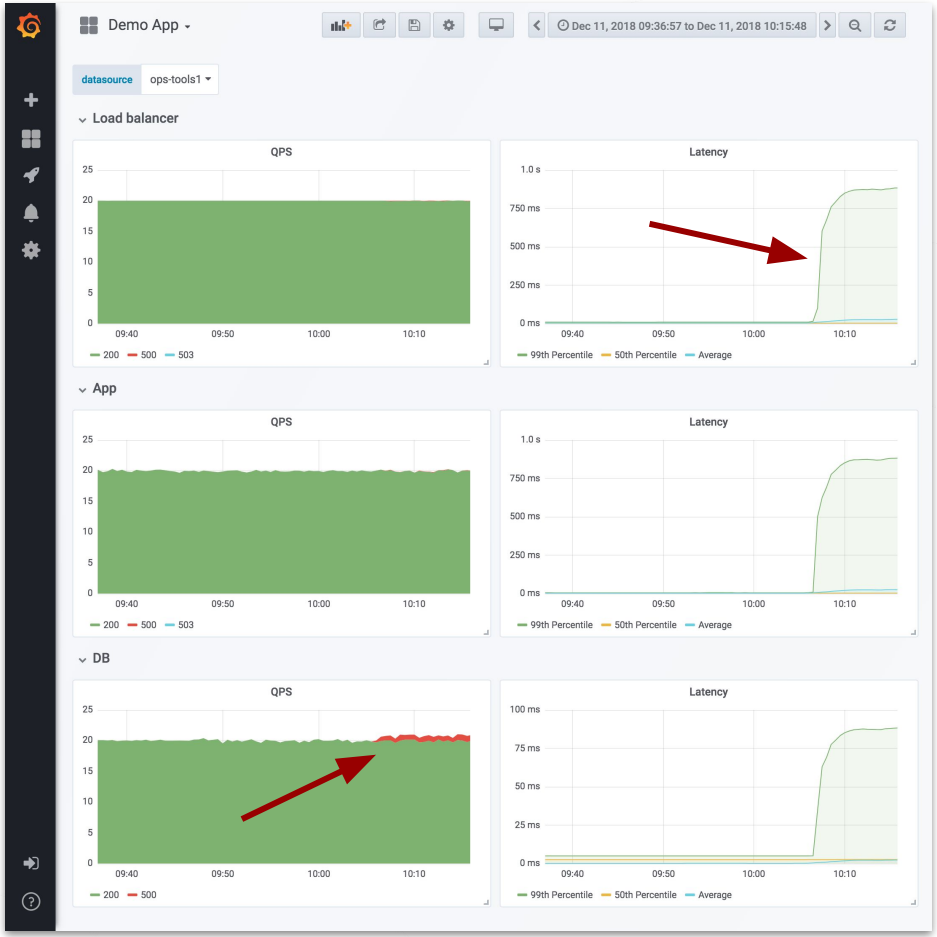
```
cfg, err := jaegercfg.FromEnv()
cfg.InitGlobalTracer("db")

http.HandleFunc("/", wrap(func(w http.ResponseWriter, r *http.Request) {}))

go func() {
  errc <- http.ListenAndServe(dbPort,
     nethttp.Middleware(opentracing.GlobalTracer(), http.DefaultServeMux))
}()
```

Bonus: Set up tools

- https://github.com/coreos/prometheus-operator Job to look after running Prometheus on Kubernetes and set of configs for all exporters you need to get Kubernetes metrics
- https://github.com/grafana/jsonnet-libs/tree/master/prometheus-ksonnet Our configs for running Prometheus, Alertmanager, Grafana together
- https://github.com/kubernetes-monitoring/kubernetes-mixin Joint project to unify and improve common alerts for Kubernetes

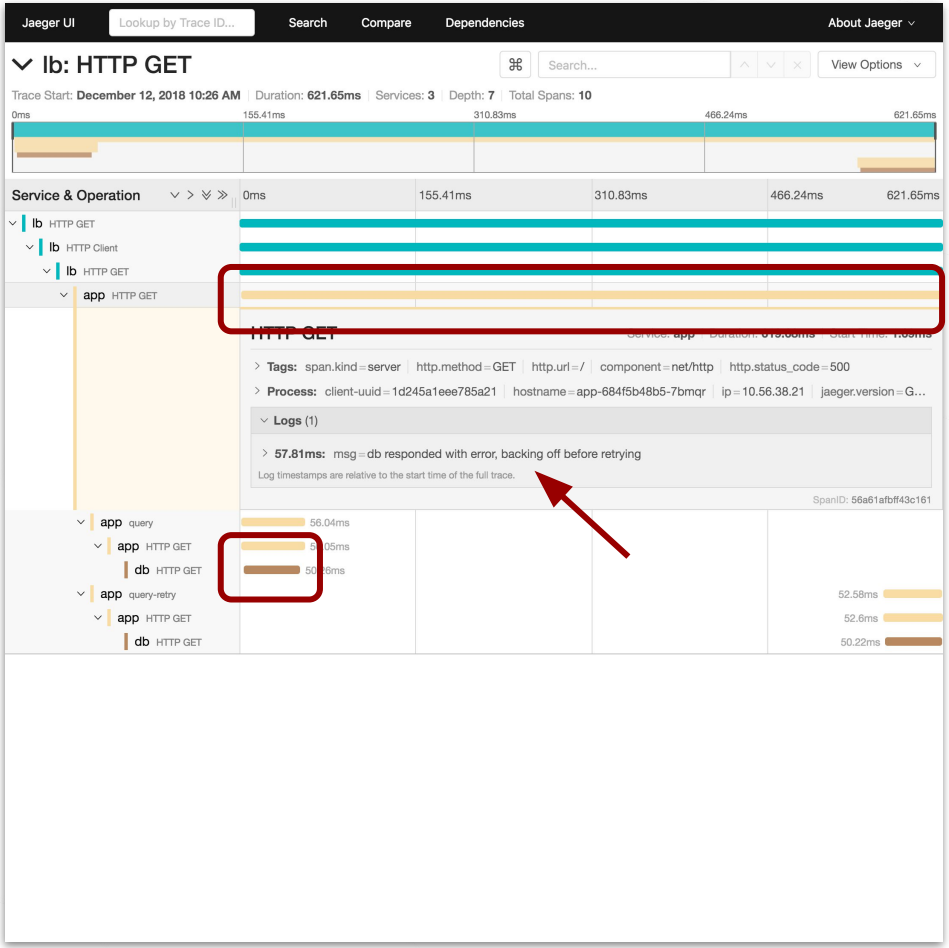
Live demo (screenshots follow)

- You've been paged because the p99 latency shot up from <10ms to >700ms
- RED method dashboard is ideal entrypoint to see health of the system
- Notice also DB error rates, luckily not bubbling up to user



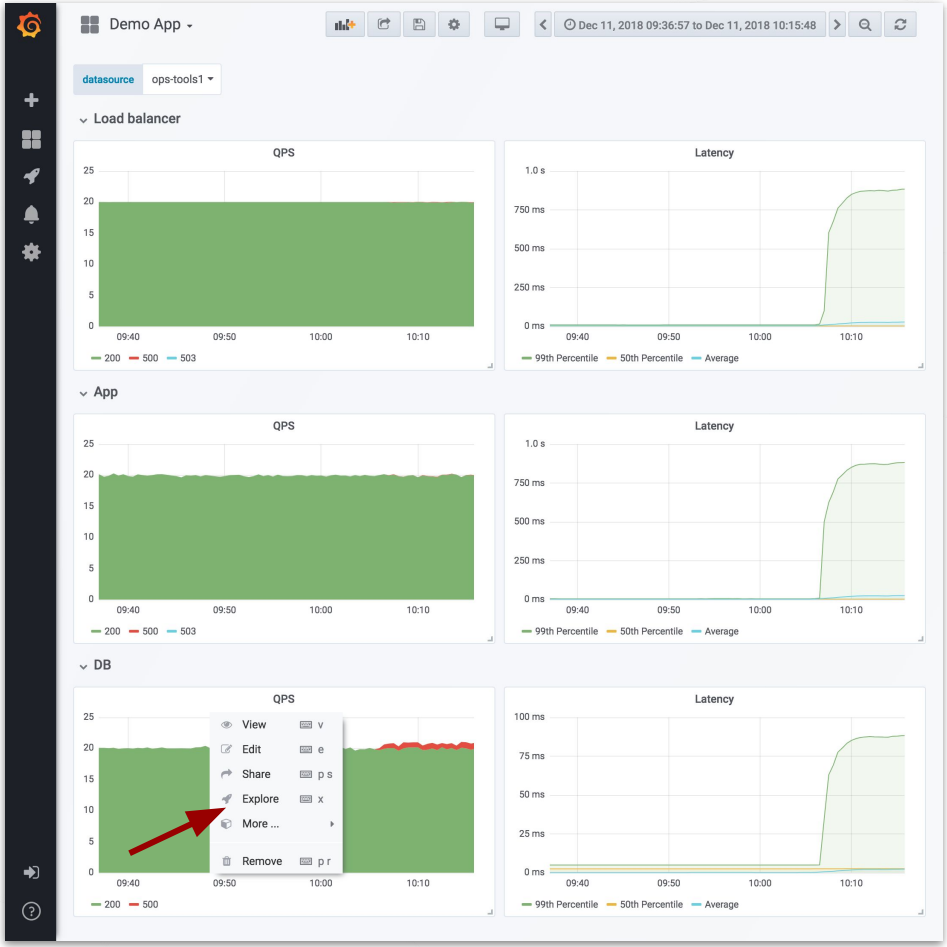
RED method dashboard of the app

- Investigate latency issue first using Jaeger
- App is spending lots of time even though DB request returned quickly
- Root cause: backoff period was too high
- Idea for fix: lower backoff period



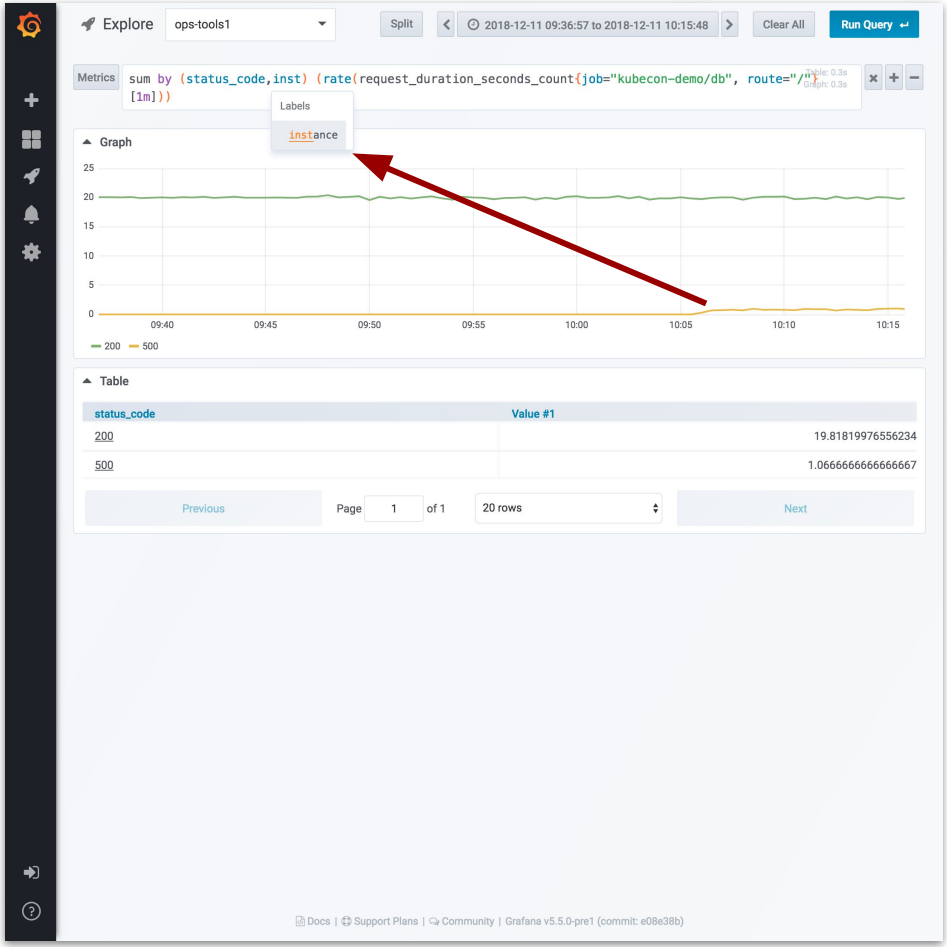
Debug latency issue with Jaeger

- Still need to investigate DB errors
- Jumping to Explore for query-driven troubleshooting



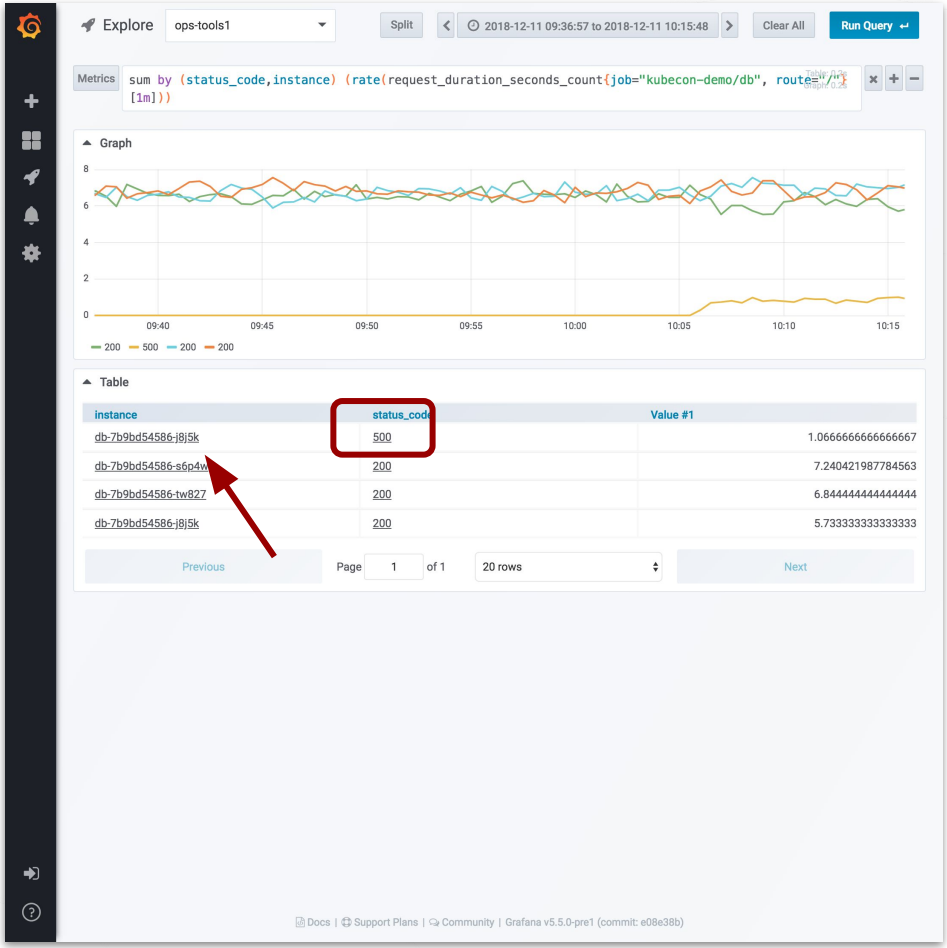
Jump to Explore from dashboard panel

- Explore pre-filled the query from the dashboard
- Interact with the query with smart tab completion
- Break down by “instance” to check which DB instance is producing errors



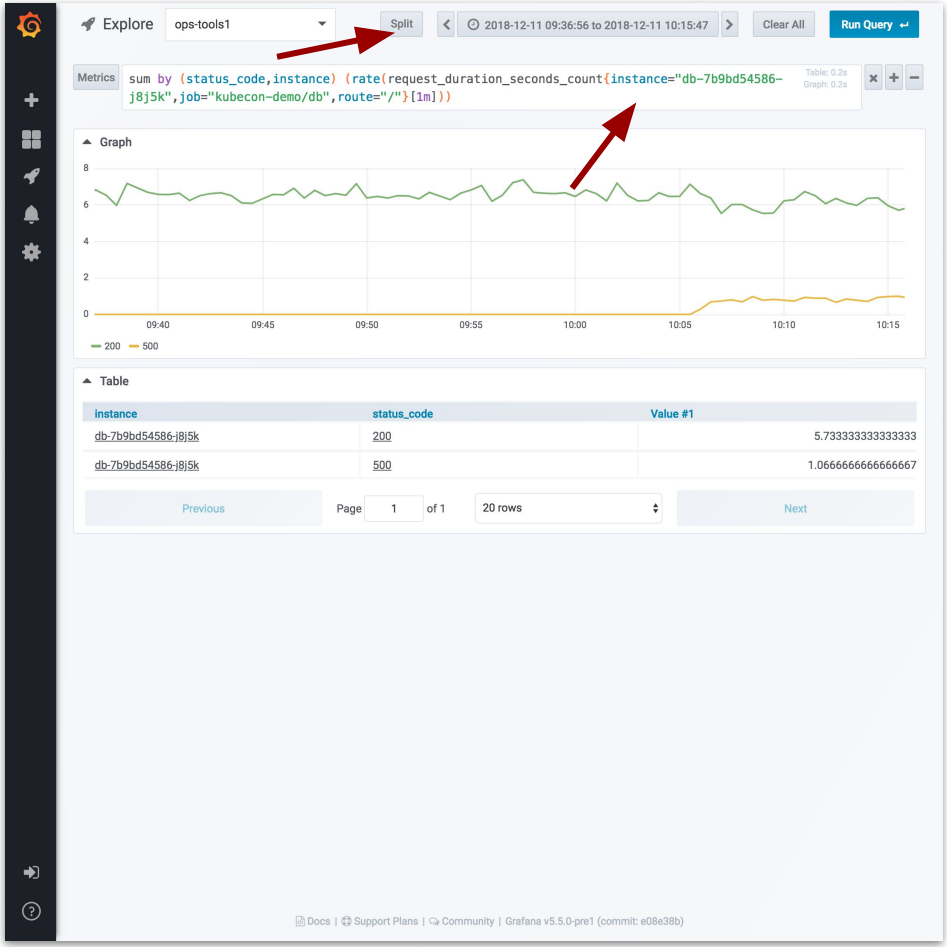
Explore for query interaction

- Breakdown by instance shows single instance producing 500s (error status code)
- Click on instance label to narrow down further

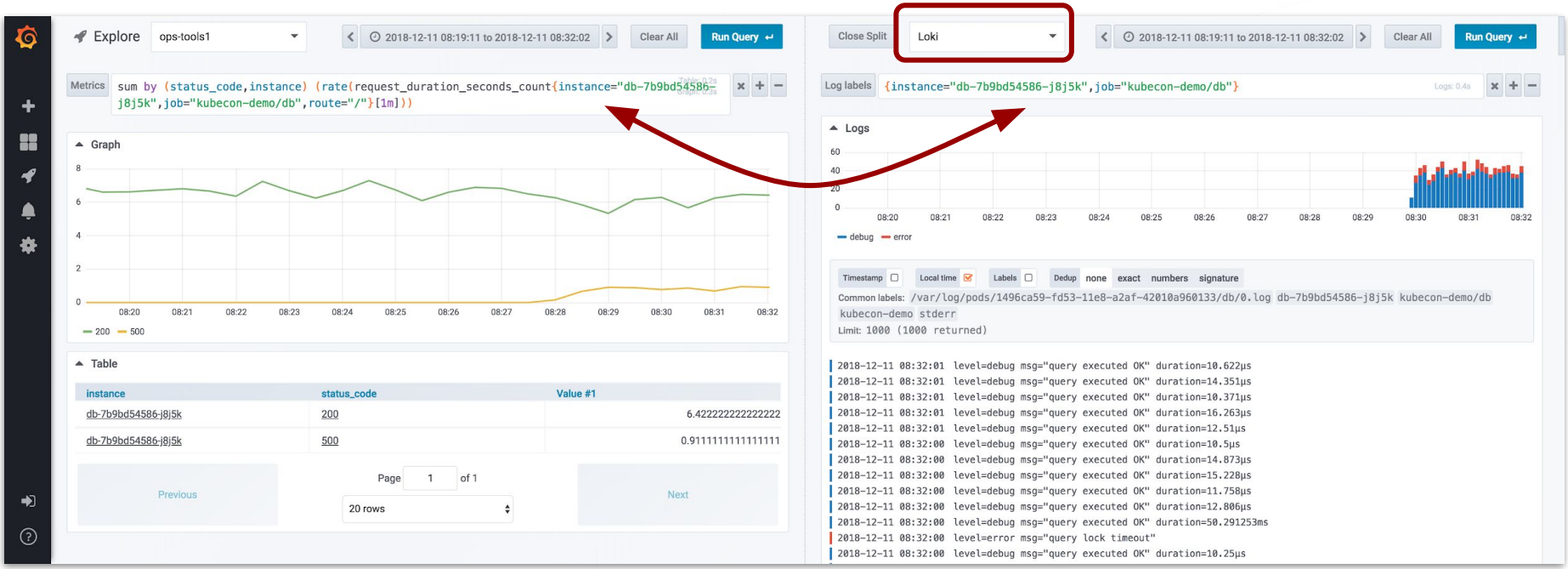


Explore for query interaction

- Instance label is now part of the query selector
- We've isolated the DB instance and see only its metrics
- Now we can split the view and select the logging datasource



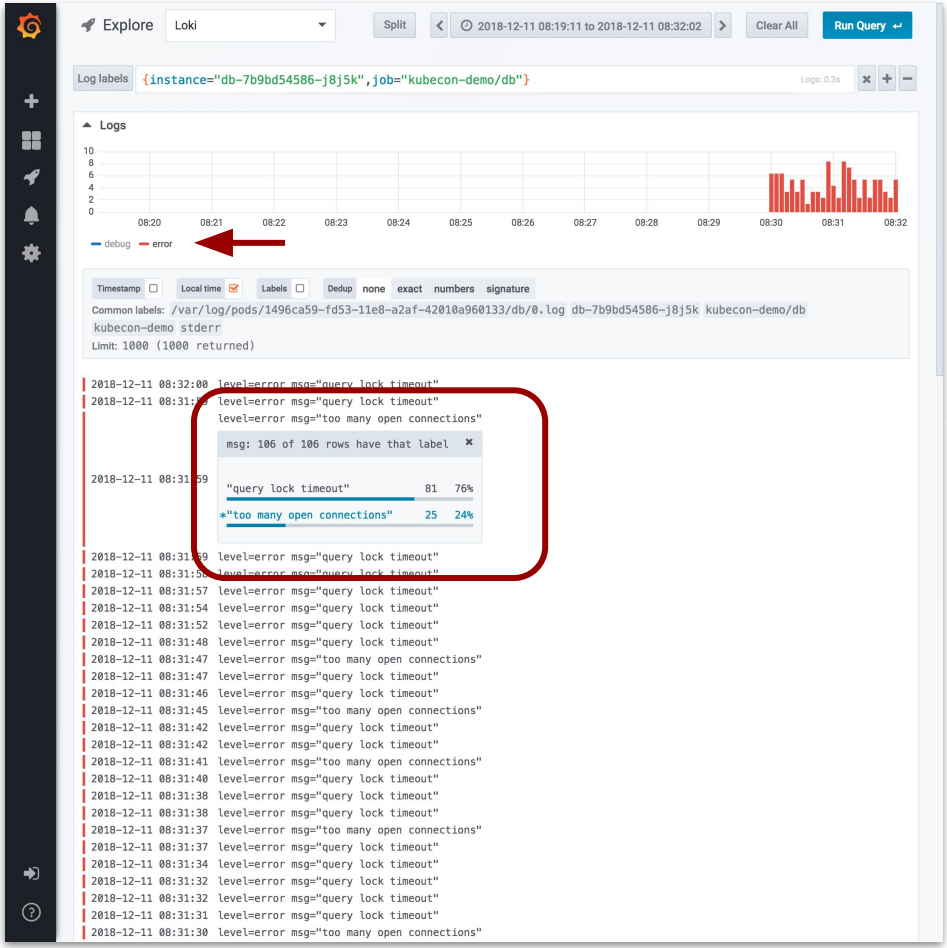
Explore for query interaction



- Right side switch over a logging datasource
- Logging query retains the Prometheus query labels to select the log stream

Metrics and logs side-by-side

- Filter for log level error using the graph legend
- Ad-hoc stats on structured log fields
- Root cause found: “Too many open connections”
- Idea for fix: more DB replicas, or connection pooling



Explore for query interaction

Grafana logging in detail

Goal: Keeping it simple

https://twitter.com/alicegoldfuss/status/981947777256079360

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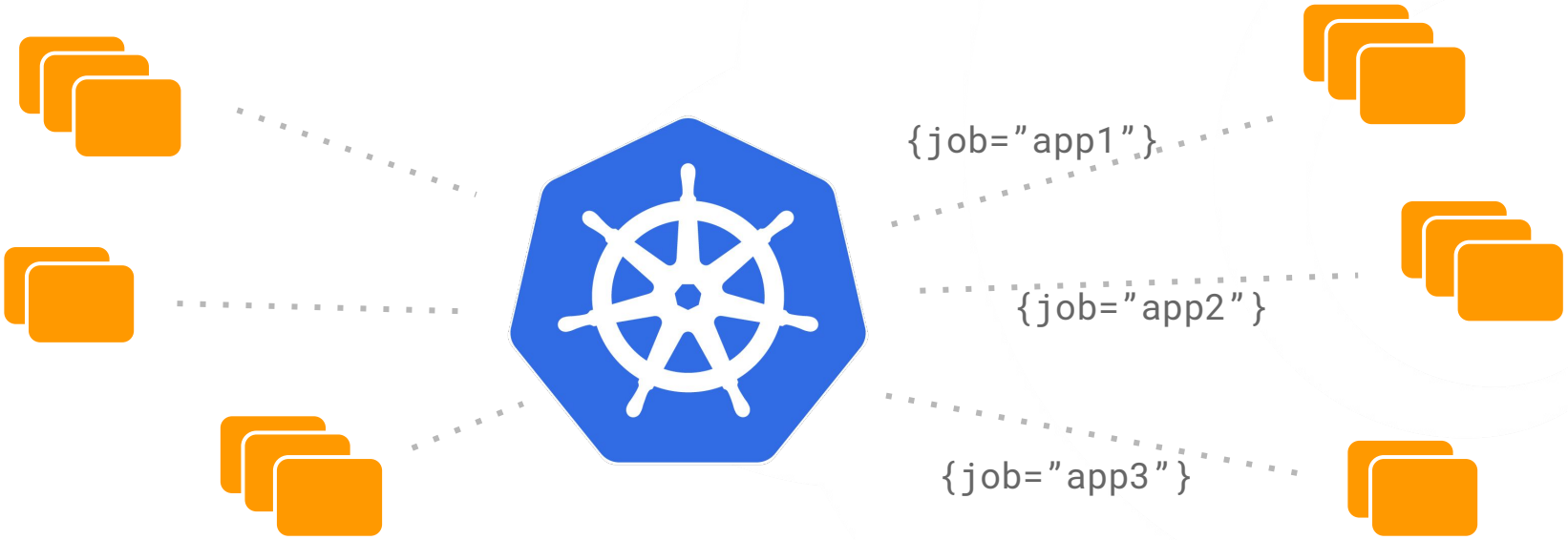
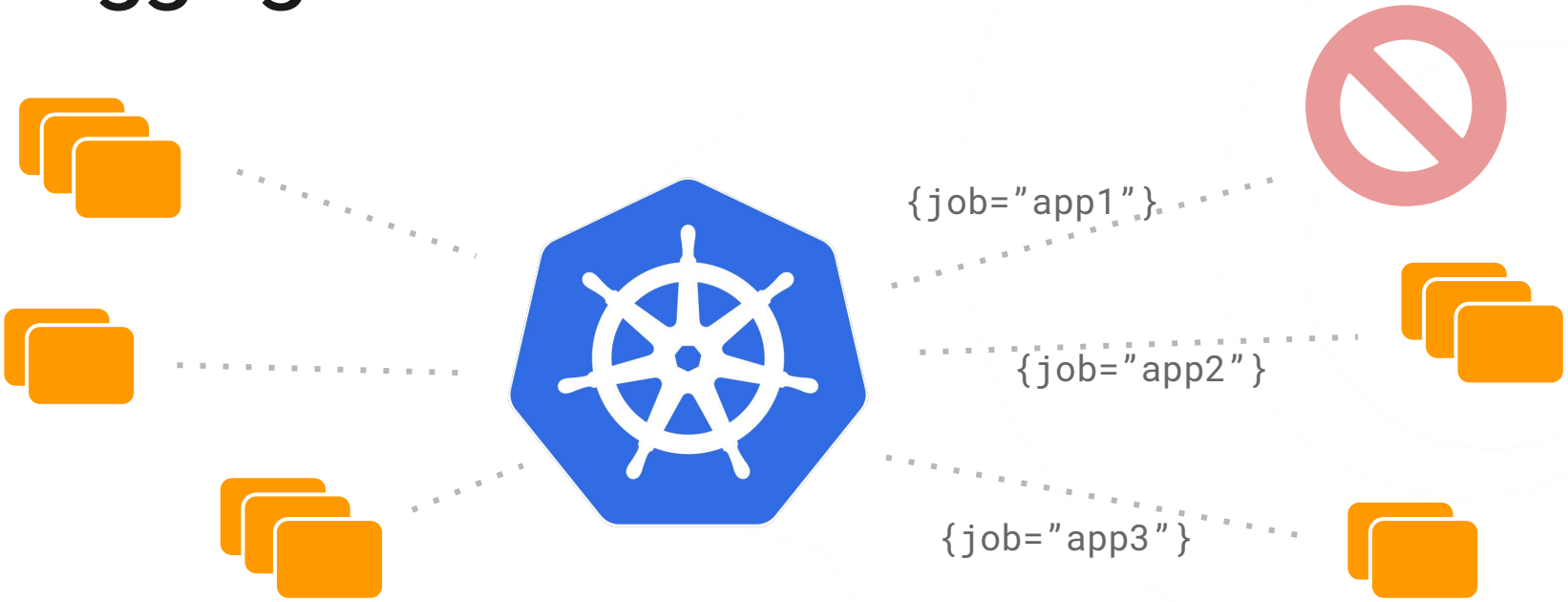
More goals

- Logs should be **cheap**!
- We found existing solutions are **hard to scale**
- We didn’t need **full text indexing**
- **Do ad-hoc analysis in the browser**

Logging for Kubernetes



Logging for Kubernetes (2)



Like Prometheus, but for logs

- Prometheus-style service discovery of logging targets
- Labels are indexed as metadata, e.g.: {job="app1"}

```
scrape_configs:
  - job_name: kubernetes-pods
    kubernetes_sd_configs:
    - role: pod
    relabel_configs:
    - source_labels:
      - __meta_kubernetes_pod_node_name
      target_label: __host__
    - action: drop
      regex: ^$
      source_labels:
      - __meta_kubernetes_pod_label_name
    - action: replace
      replacement: $1
      separator: /
      source_labels:
      - __meta_kubernetes_namespace
      - __meta_kubernetes_pod_label_name
      target_label: job
    - action: replace
      source_labels:
      - __meta_kubernetes_namespace
      target_label: namespace
    - action: replace
```

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Introducing Loki

- Grafana's log aggregation service
- OSS and hosted

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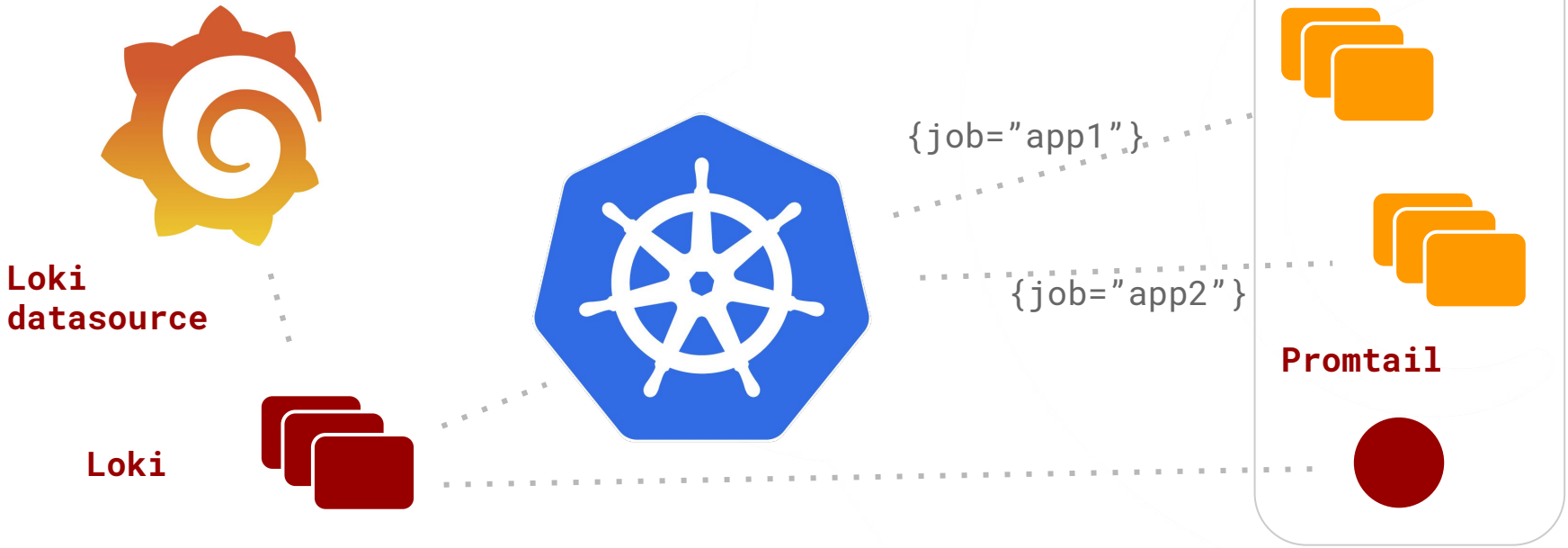
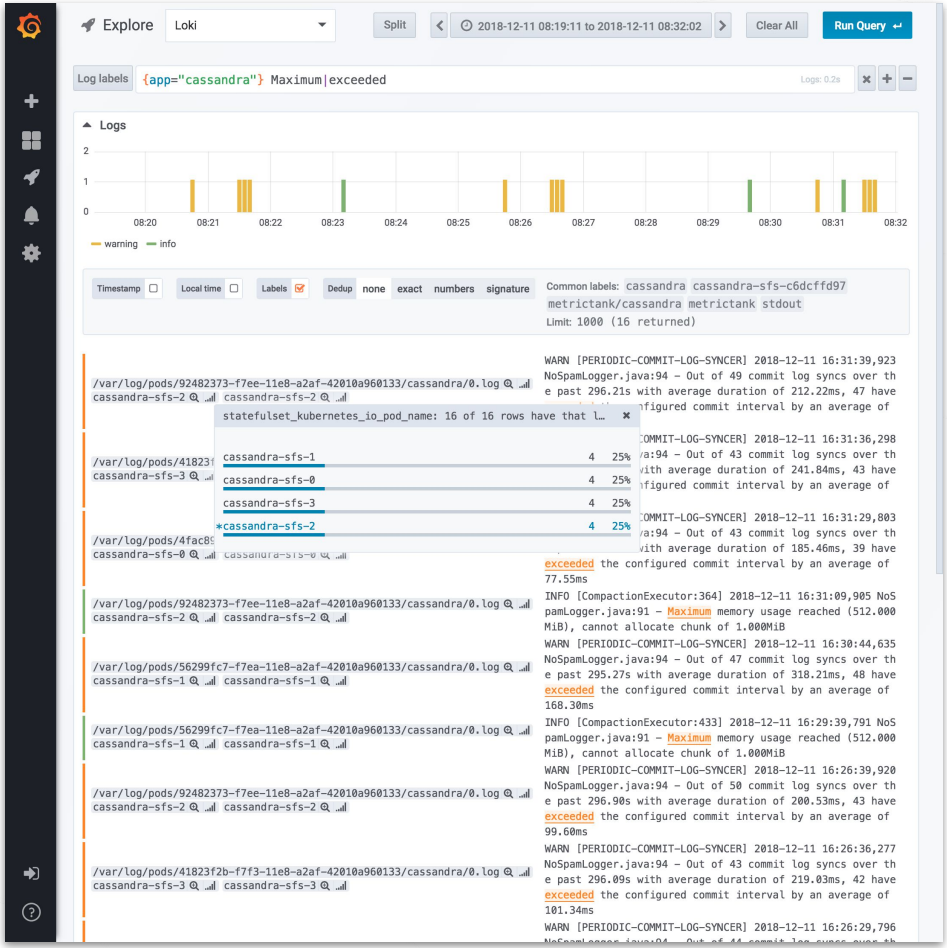
Introducing Loki

https://twitter.com/executemalware/status/1070747577811906560

Logging architecture

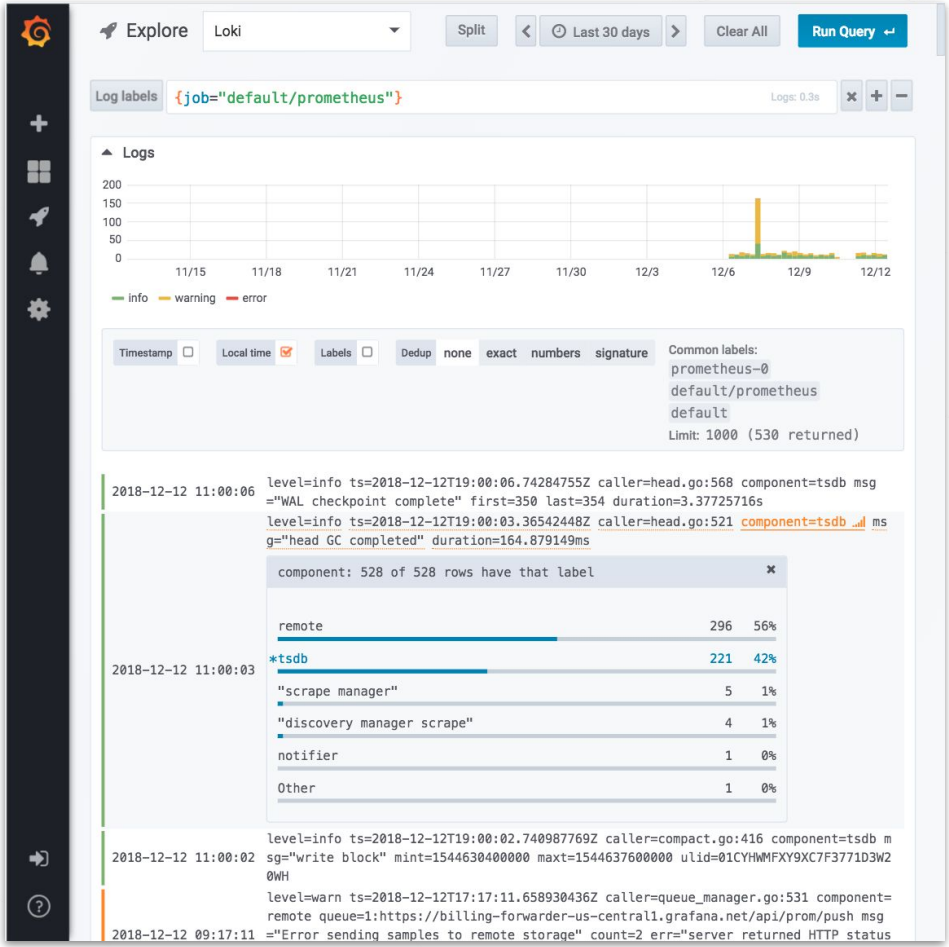


- New builtin Loki datasource
- Prometheus-style stream selector
- Regexp filtering by the backend
- Simple UI:
  - no paging
  - return and render 1000 rows by default
  - Use the power of Cmd+F



See Loki logs inside Grafana

- Various dedup options
- In-browser line parsing support for JSON and logfmt
- Ad-hoc stats across returned results (up to 1000 rows by default)
- Coming soon: ad-hoc graphs based on parsed numbers



See Loki logs inside Grafana

Release Loki

Loki OSS:
https://github.com/grafana/loki

Hosted Loki:
https://grafana.com/loki

All You Can Log trial
free until Q2, 2019

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Enable Explore UI (BETA)

Logging UI is behind feature flag. To enable, edit Grafana config.ini file

```
[explore]
enabled = true
```

Explore will be released in Grafana v6.0 (Feb 2019)

Loki can be used today

Feedback welcome: @davkals or david@grafana.com

Integrate Tracing

- Associate traces with logs and metrics
- Labels and Exemplars FTW
- Aiming for Q2 2019

One last thing...

Feb 25-26 2019

Expires Dec 19

https://www.grafanacon.org/2019/

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Tack for listening

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