
On the path to full Observability with OSS

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@davkals

Kubecon 2018



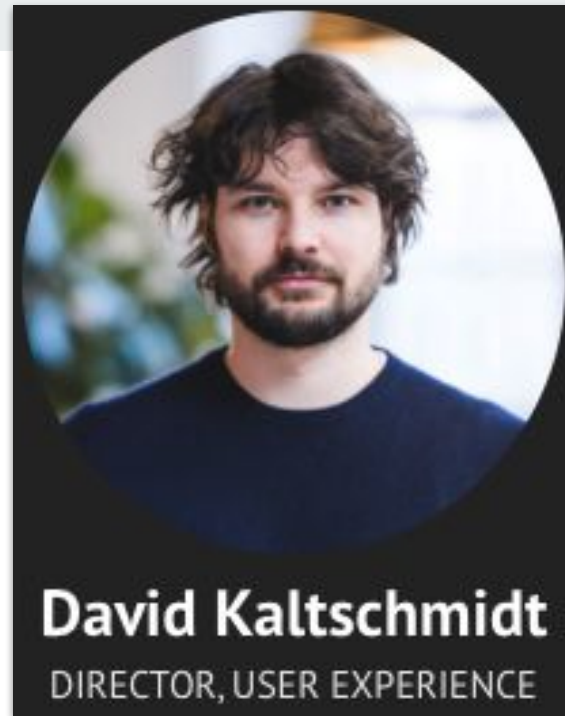
I'm David

All things UX at Grafana Labs

If you click and are stuck,
reach out to me.

david@grafana.com

Twitter: @davgals



Outline

- Quick Grafana intro
- Make an app observable
- Logging in detail





Grafana intro




Grafana

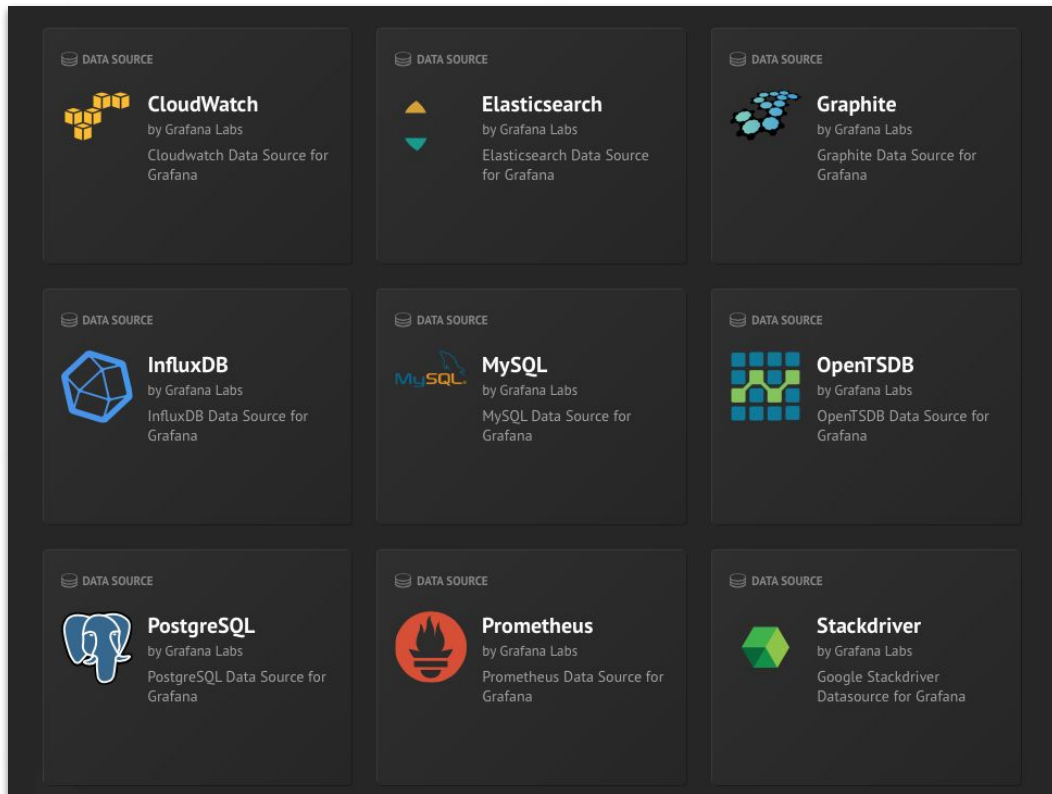
Dashboarding
solution

Observability platform





Unified way to look at data from different sources





This image shows the Grafana web interface. At the top, there's a browser window with the URL `localhost:3000/d/eBERY_biz/remove?tab=visualization&panelId=4&edit&fullscreen`. Below the browser, the Grafana dashboard is visible, showing a line graph titled 'Panel Title' with a 4m refresh rate. The graph displays a green line fluctuating between 48 and 56 over time. Below the graph, the 'Edit Panel' sidebar is open, showing various visualization options like Graph, Singlestat, Table, Text, Heatmap, Alert List, Dashboard list, Pie Chart, Polystat, Worldmap Pa, React Graph, Diagram, Plugin list, Text v2, worldPing CT, worldPing En, and worldPing En. The 'Visualization' tab is selected, and the 'graph2' visualization is chosen.

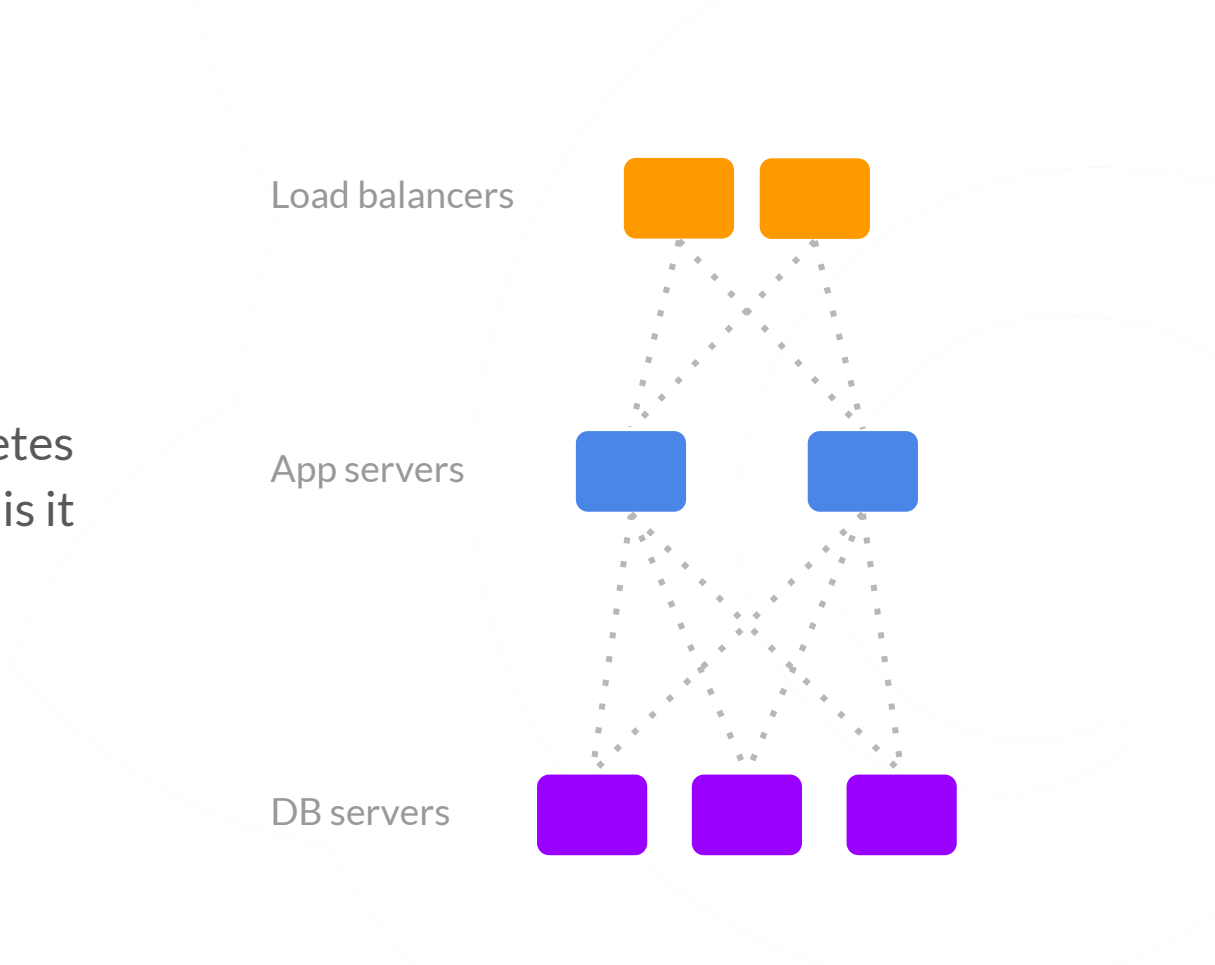
New graph panel controller to quickly iterate how to visualize



Instrumenting an app

App

- Classic 3-tiered app
- Deployed in Kubernetes
- It's running, but how is it doing?



Add instrumentation

- Make sure the app logs enough
- Add Prometheus client library for metrics
- Hook up Jaeger for distributed tracing

Structured Logging

```
logger = kitlog.NewLogfmtLogger(kitlog.NewSyncWriter(os.Stderr))
http.HandleFunc("/", func(w http.ResponseWriter, r *http.Request) {
    since := time.Now()
    defer func() {
        logger.Log("level", "info", "msg", "query executed OK", "duration", time.Since(since))
    }()
    ...
    if fail {
        logger.Log("level", "error", "msg", "query lock timeout")
    }
    ...
})
```

Add instrumentation

- Make sure the app logs enough
- **Add Prometheus client library for metrics**
- Hook up Jaeger for distributed tracing

Metrics with Prometheus

```
requestDuration = promauto.NewHistogramVec(prometheus.HistogramOpts{
    Name:    "request_duration_seconds",
    Help:    "Time (in seconds) spent serving HTTP requests",
    Buckets: prometheus.DefBuckets,
}, []string{"method", "route", "status_code"})

func wrap(h http.HandlerFunc) http.HandlerFunc {
    return func(w http.ResponseWriter, r *http.Request) {
        m := httpsnoop.CaptureMetrics(h, w, r)
        requestDuration.WithLabelValues(r.Method, r.URL.Path,
            strconv.Itoa(m.Code)).Observe(m.Duration.Seconds())
    }
}

http.HandleFunc("/", wrap(func(w http.ResponseWriter, r *http.Request) {}))
```

Add instrumentation

- Make sure the app logs enough
- Add Prometheus client library for metrics
- Hook up Jaeger for distributed tracing

Jaeger Tracing

```
cfg, err := jaegercfg.FromEnv()
cfg.InitGlobalTracer("db")

http.HandleFunc("/", wrap(func(w http.ResponseWriter, r *http.Request) {}))

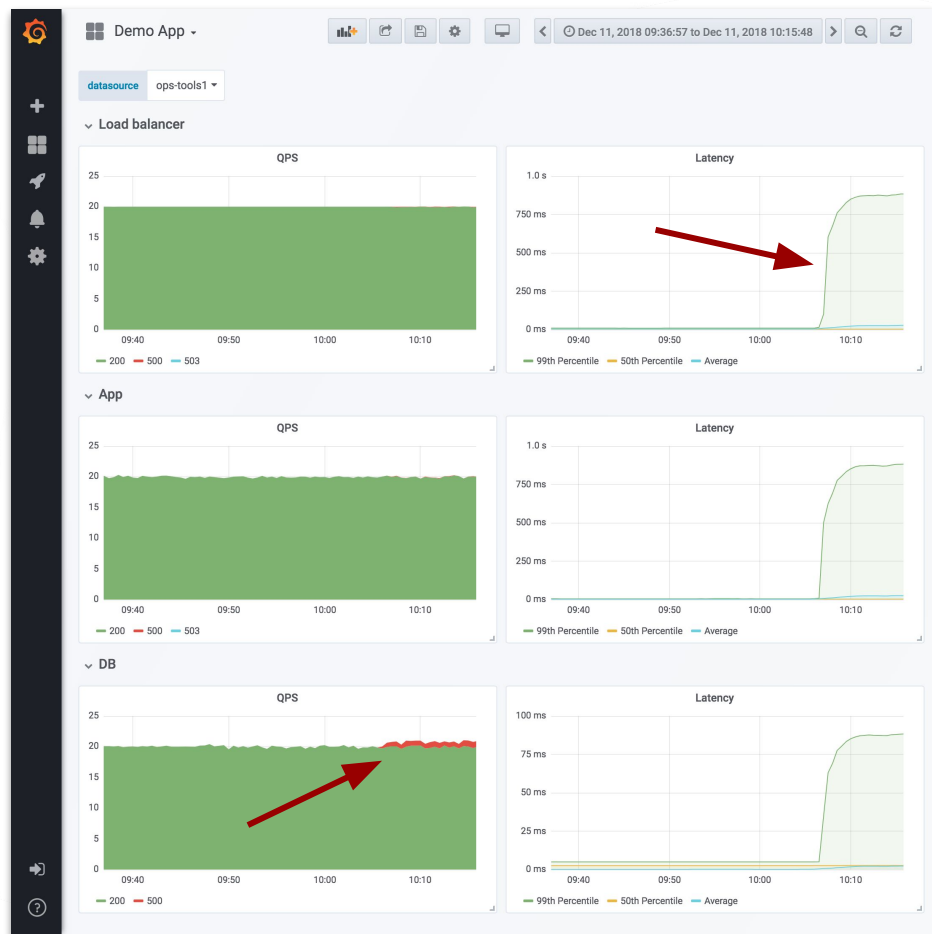
go func() {
    errc <- http.ListenAndServe(dbPort,
        nethttp.Middleware(opentracing.GlobalTracer(), http.DefaultServeMux))
}()
```

Bonus: Set up tools

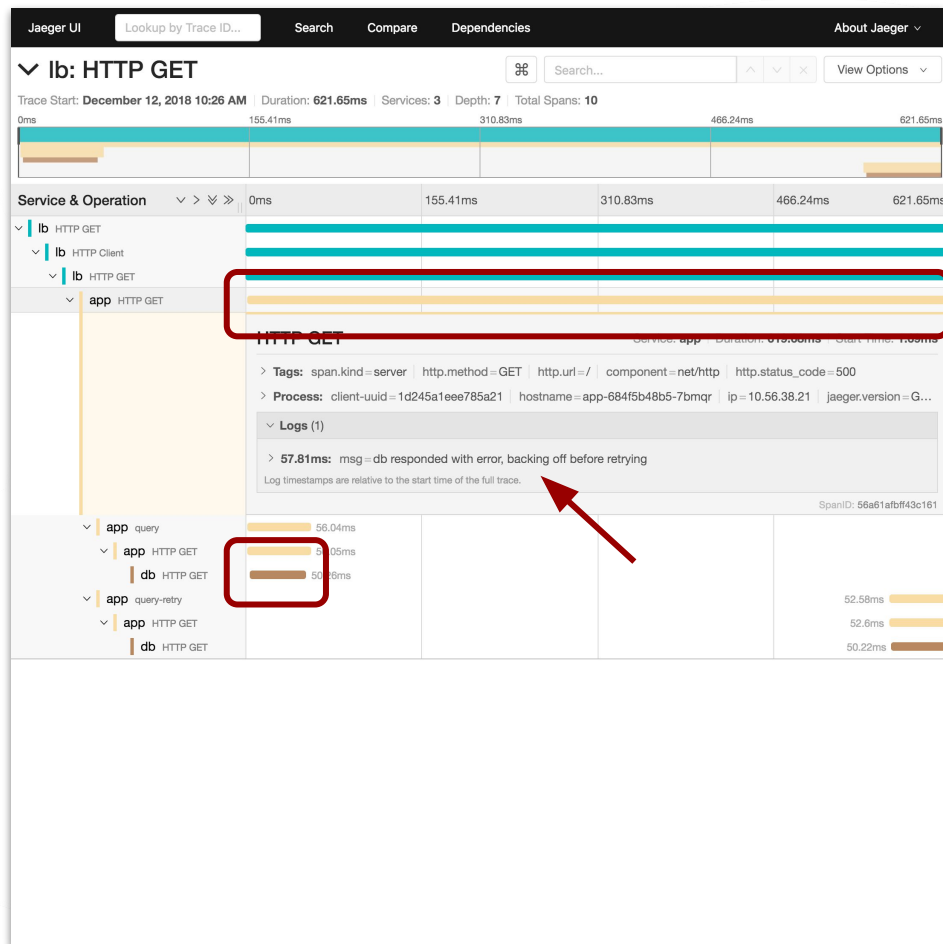
- <https://github.com/coreos/prometheus-operator> Job to look after running Prometheus on Kubernetes and set of configs for all exporters you need to get Kubernetes metrics
- <https://github.com/grafana/jsonnet-libs/tree/master/prometheus-ksonnet> Our configs for running Prometheus, Alertmanager, Grafana together
- <https://github.com/kubernetes-monitoring/kubernetes-mixin> Joint project to unify and improve common alerts for Kubernetes

Live demo (screenshots follow)

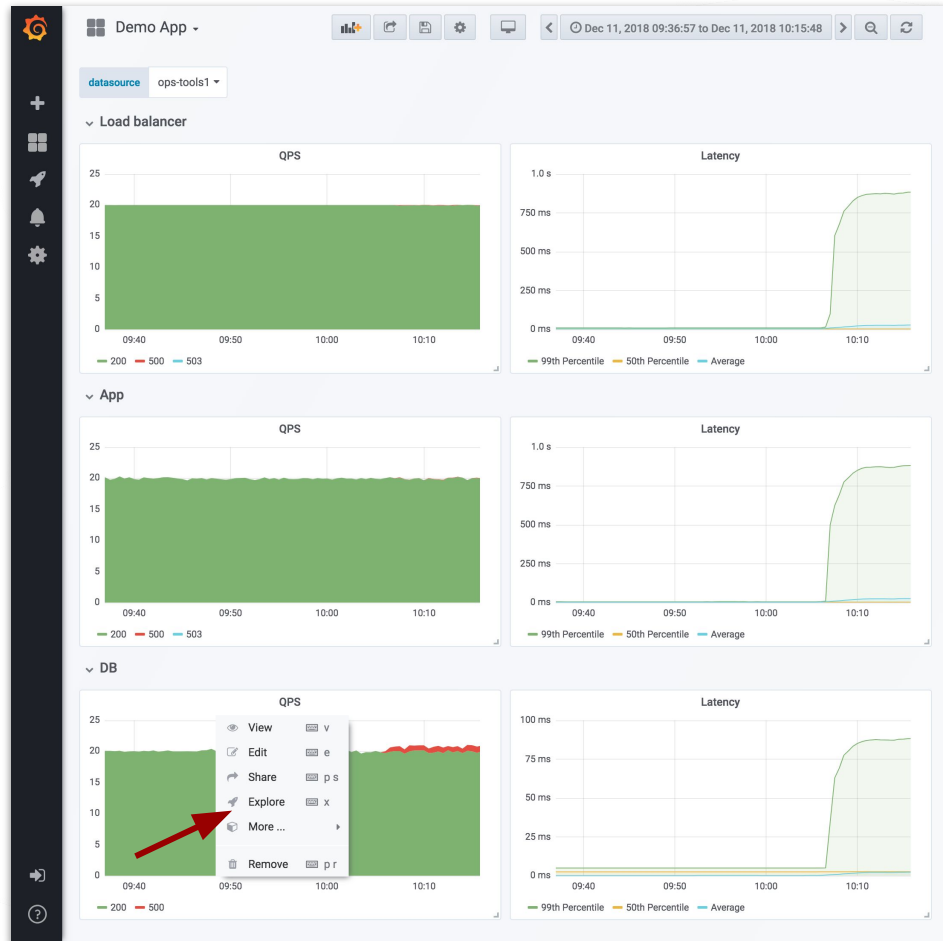
- You've been paged because the p99 latency shot up from <10ms to >700ms
- RED method dashboard is ideal entrypoint to see health of the system
- Notice also DB error rates, luckily not bubbling up to user



- Investigate latency issue first using Jaeger
- App is spending lots of time even though DB request returned quickly
- Root cause: backoff period was too high
- Idea for fix: lower backoff period

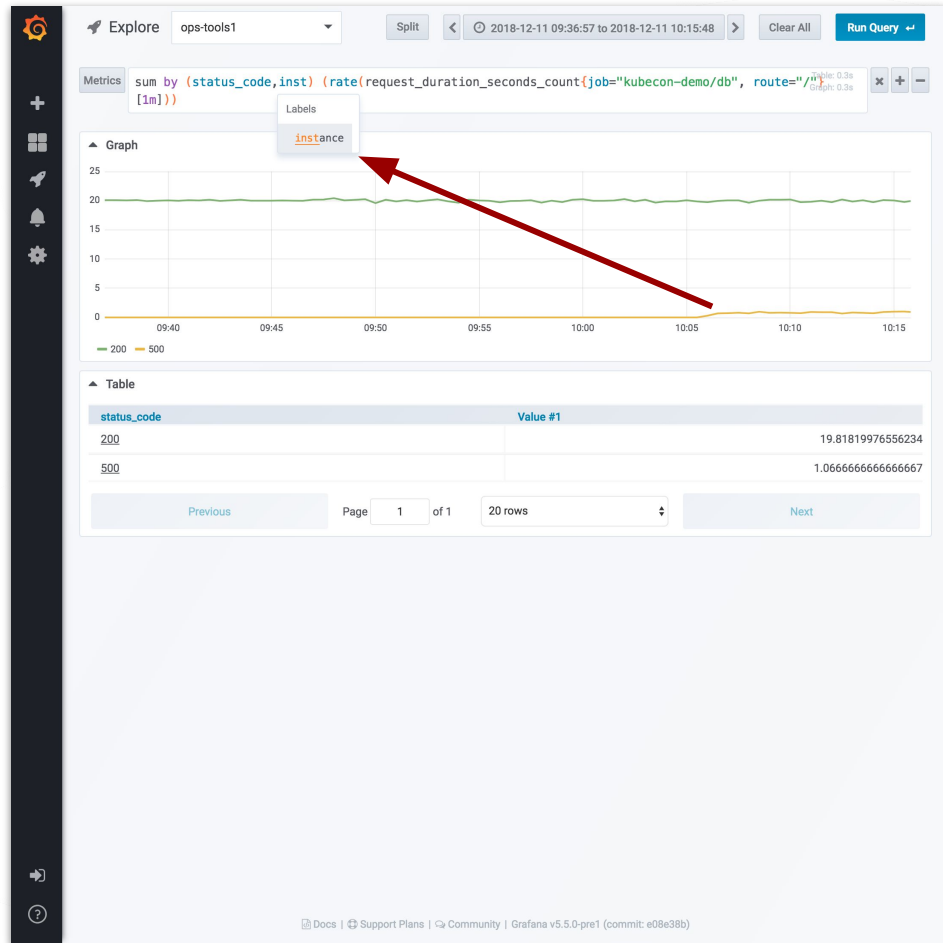


- Still need to investigate DB errors
- Jumping to Explore for query-driven troubleshooting

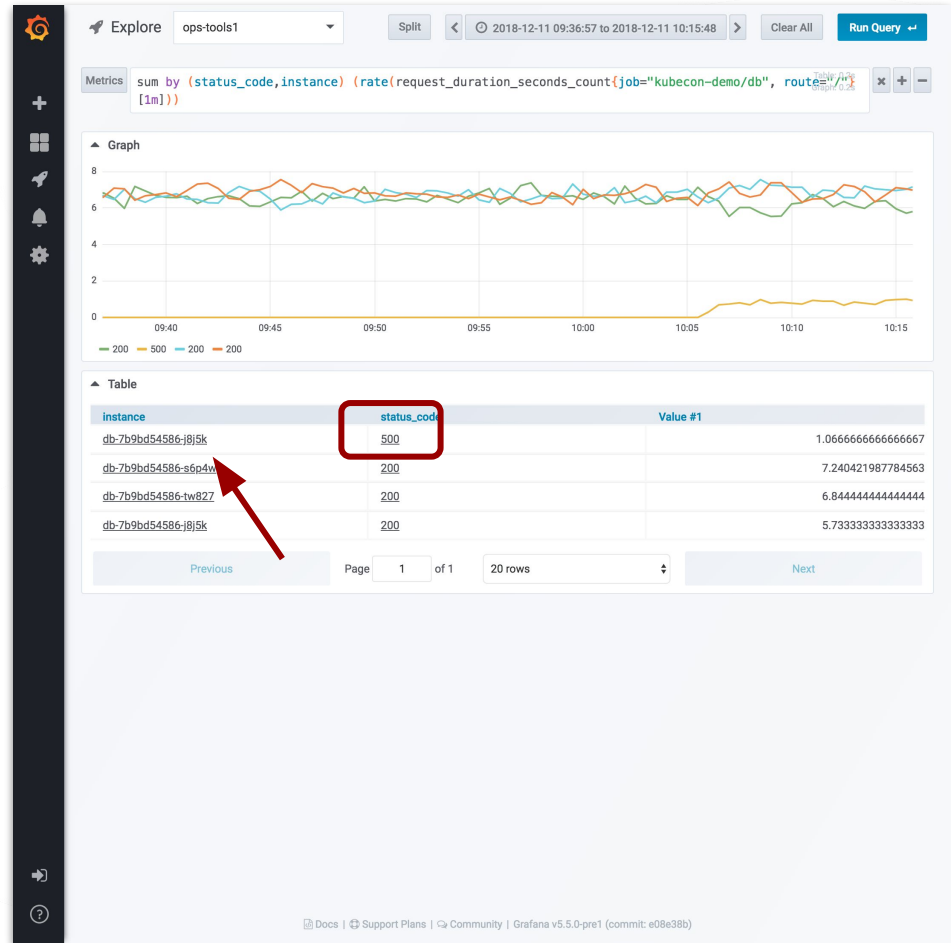


Jump to Explore from dashboard panel

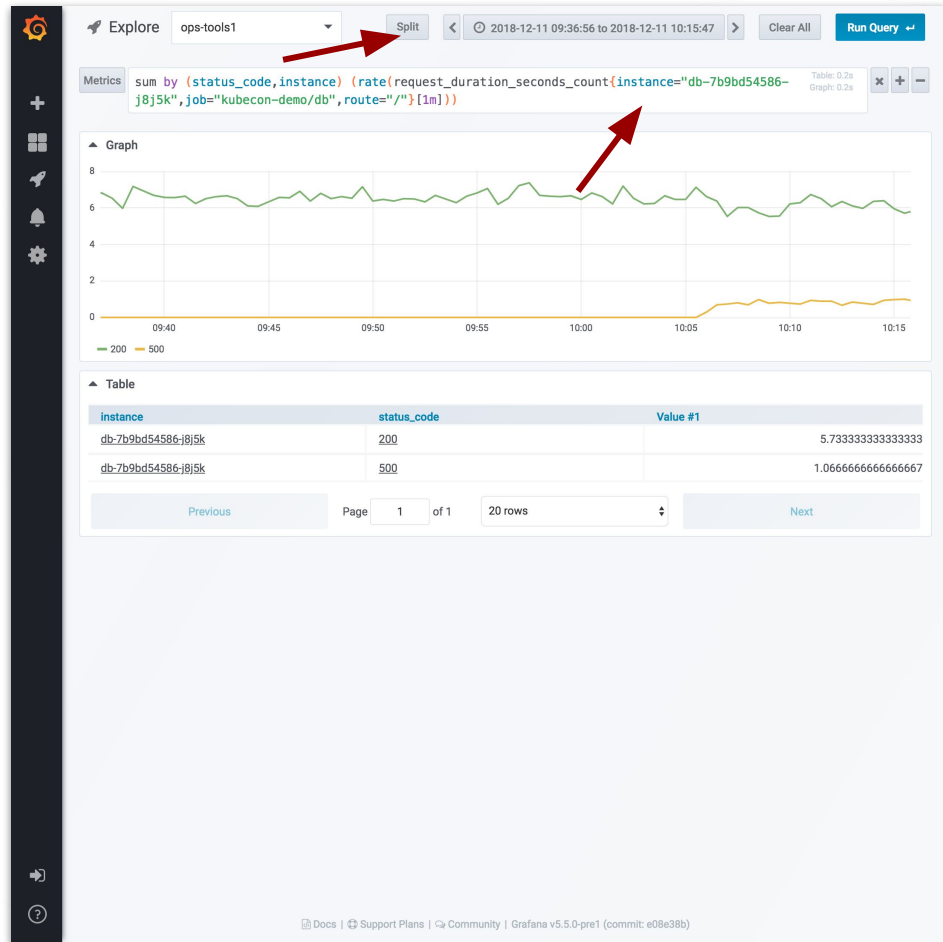
- Explore pre-filled the query from the dashboard
- Interact with the query with smart tab completion
- Break down by “instance” to check which DB instance is producing errors



- Breakdown by instance shows single instance producing 500s (error status code)
- Click on instance label to narrow down further



- Instance label is now part of the query selector
- We've isolated the DB instance and see only its metrics
- Now we can split the view and select the logging datasource



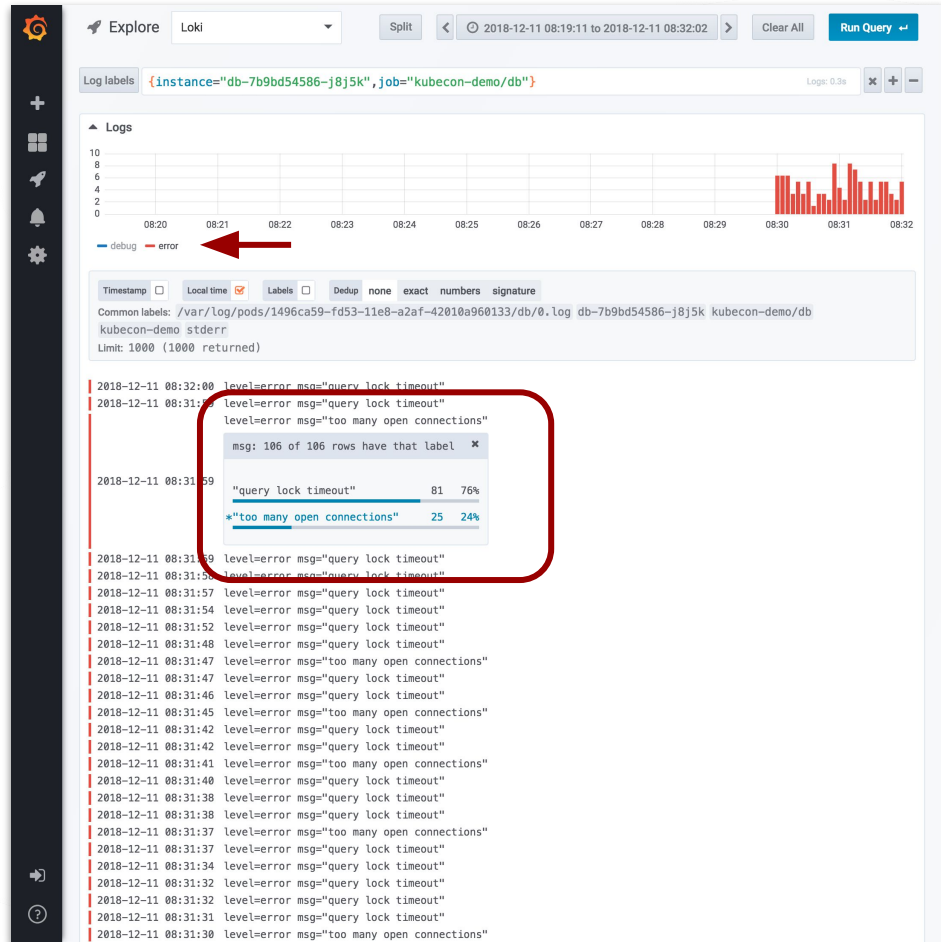
The screenshot shows the Grafana interface with two panels. The left panel, titled 'Explore ops-tools1', displays a metrics query: `sum by (status_code,instance) (rate(request_duration_seconds_count{instance="db-7b9bd54586-j8j5k",job="kubecorn-demo/db",route="/" }[1m]))`. Below the query is a line graph showing two data series (200 and 500) over time from 08:20 to 08:32. Below the graph is a table with columns 'instance', 'status_code', and 'Value #1'. The table contains two rows: one for instance 'db-7b9bd54586-j8j5k' with status_code '200' and value '6.422222222222222', and another for instance 'db-7b9bd54586-j8j5k' with status_code '500' and value '0.9111111111111111'. The right panel, titled 'Loki', displays a log query: `{instance="db-7b9bd54586-j8j5k",job="kubecorn-demo/db"}`. Below the query is a bar chart showing log counts over time from 08:20 to 08:32. Below the chart is a log stream showing individual log entries with timestamps and messages. A red box highlights the 'Loki' dropdown menu in the top right corner of the interface. Two red arrows point from the 'Loki' dropdown to the log labels and the log stream data.

instance	status_code	Value #1
db-7b9bd54586-j8j5k	200	6.422222222222222
db-7b9bd54586-j8j5k	500	0.9111111111111111

```
2018-12-11 08:32:01 level=debug msg="query executed OK" duration=10.622µs
2018-12-11 08:32:01 level=debug msg="query executed OK" duration=14.351µs
2018-12-11 08:32:01 level=debug msg="query executed OK" duration=10.371µs
2018-12-11 08:32:01 level=debug msg="query executed OK" duration=16.263µs
2018-12-11 08:32:01 level=debug msg="query executed OK" duration=12.51µs
2018-12-11 08:32:00 level=debug msg="query executed OK" duration=10.5µs
2018-12-11 08:32:00 level=debug msg="query executed OK" duration=14.873µs
2018-12-11 08:32:00 level=debug msg="query executed OK" duration=15.228µs
2018-12-11 08:32:00 level=debug msg="query executed OK" duration=11.758µs
2018-12-11 08:32:00 level=debug msg="query executed OK" duration=12.806µs
2018-12-11 08:32:00 level=debug msg="query executed OK" duration=50.291253ms
2018-12-11 08:32:00 level=error msg="query lock timeout"
2018-12-11 08:32:00 level=debug msg="query executed OK" duration=10.25µs
```

- Right side switch over a logging datasource
- Logging query retains the Prometheus query labels to select the log stream

- Filter for log level error using the graph legend
- Ad-hoc stats on structured log fields
- Root cause found: “Too many open connections”
- Idea for fix: more DB replicas, or connection pooling



Grafana logging in detail

Goal: Keeping it simple



bletchley punk
@alicegoldfuss

Follow

just give me log files and grep, I am dying

7:32 PM - 5 Apr 2018

11 Retweets 81 Likes



11



11



81

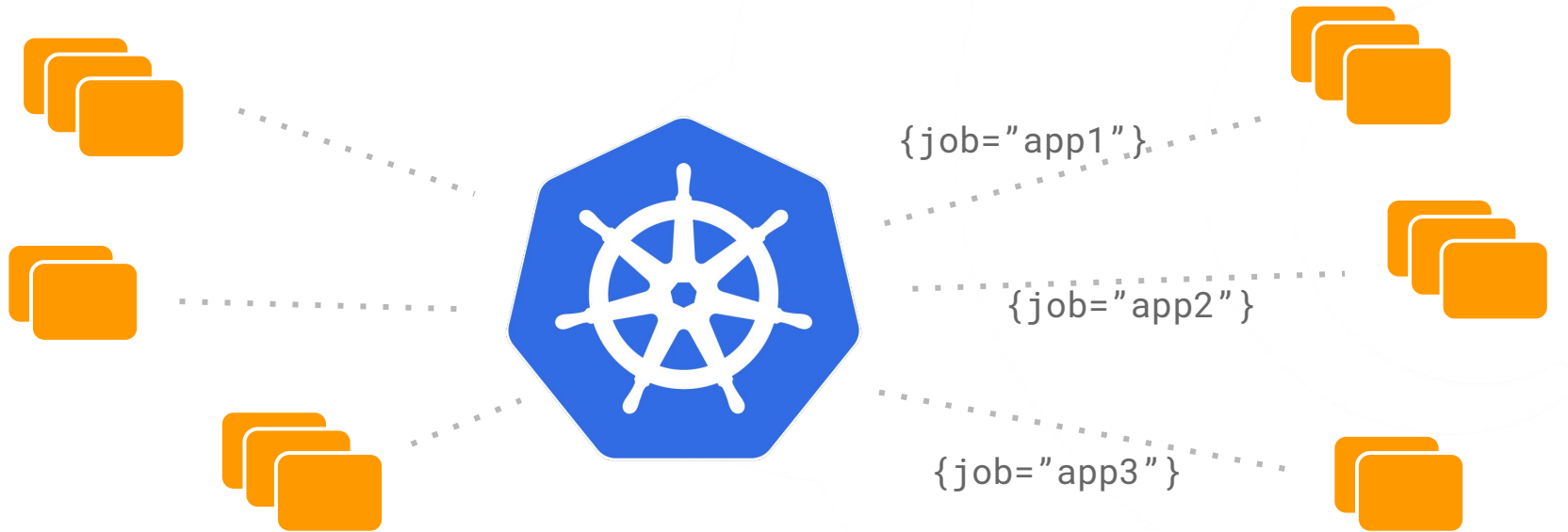


<https://twitter.com/alicegoldfuss/status/981947777256079360>

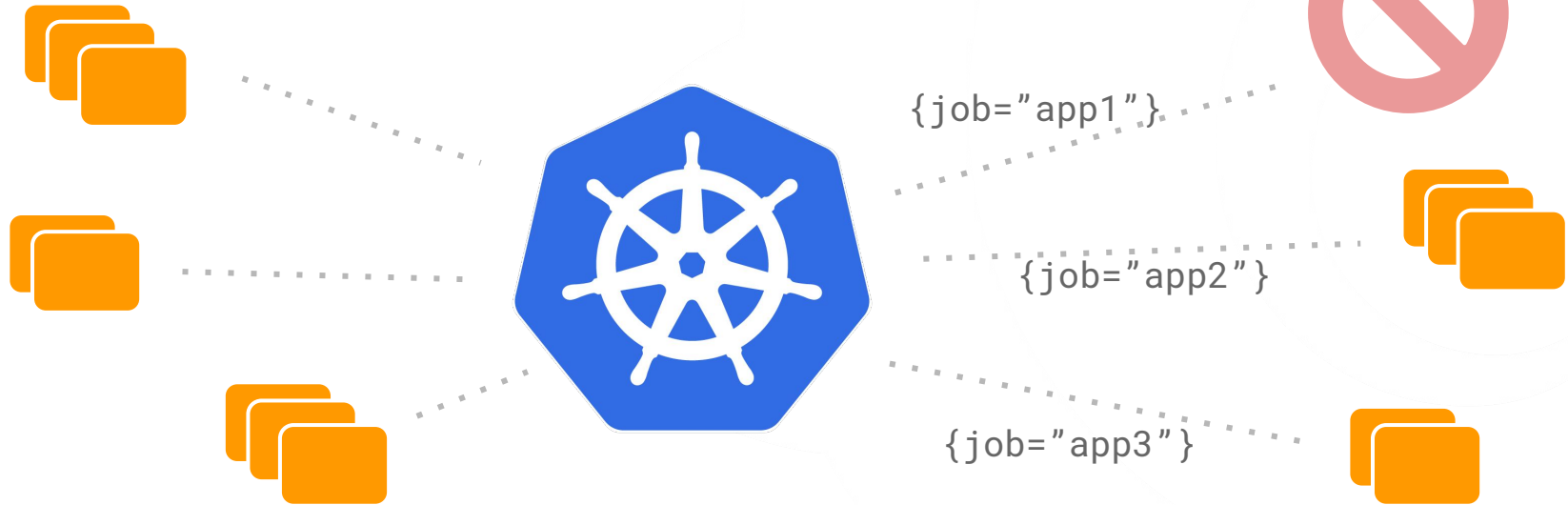
More goals

- Logs should be **cheap!**
- We found existing solutions are **hard to scale**
- We didn't need **full text indexing**
- **Do ad-hoc analysis in the browser**

Logging for Kubernetes



Logging for Kubernetes (2)



Like Prometheus, but for logs

- Prometheus-style service discovery of logging targets
- Labels are indexed as metadata, e.g.: {job="app1"}

```
1  scrape_configs:
2      - job_name: kubernetes-pods
3        kubernetes_sd_configs:
4          - role: pod
5            relabel_configs:
6              - source_labels:
7                  - __meta_kubernetes_pod_node_name
8                  target_label: __host__
9              - action: drop
10             regex: ^$
11             source_labels:
12                 - __meta_kubernetes_pod_label_name
13             - action: replace
14               replacement: $1
15               separator: /
16             source_labels:
17                 - __meta_kubernetes_namespace
18                 - __meta_kubernetes_pod_label_name
19             target_label: job
20             - action: replace
21               source_labels:
22                 - __meta_kubernetes_namespace
23             target_label: namespace
24             - action: replace
```




Introducing Loki

- Grafana's log aggregation service
- OSS and hosted



Introducing Loki

<https://twitter.com/executemalware/status/1070747577811906560>



Amanda Rousseau @malwareunicorn · Dec 6
Can we all stop naming code repos after greek gods?

107 55 556



ExecuteMalware
@executemalware

Replying to @malwareunicorn

Right, Norse is the way to go.



7:31 PM - 6 Dec 2018

49 Likes



3 49

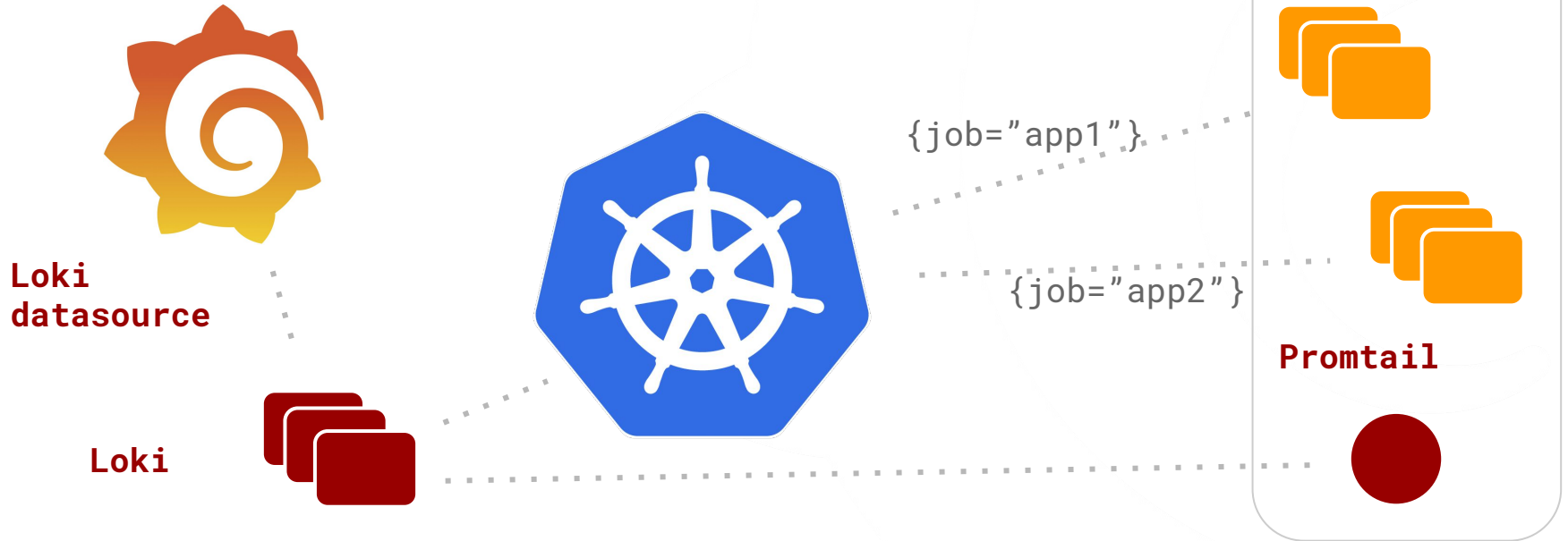


Tweet your reply



John Guzman @d0nth4ckm3br0 · Dec 7
Replying to @executemalware @malwareunicorn
Just not Loki. Asking for trouble.

Logging architecture



- New builtin Loki datasource
- Prometheus-style stream selector
- Regex filtering by the backend
- Simple UI:
 - no paging
 - return and render 1000 rows by default
 - Use the power of Cmd+F

The screenshot displays the Grafana Loki interface. At the top, the 'Explore' view is set to 'Loki'. The time range is '2018-12-11 08:19:11 to 2018-12-11 08:32:02'. The log labels are '{app="cassandra"} Maximum|exceeded'. A bar chart shows the log volume over time, with bars for 'warning' (orange) and 'info' (green). Below the chart, a table of log entries is shown, including timestamps, labels, and log messages. The log messages contain warnings and errors related to Cassandra, such as 'WARN [PERIODIC-COMMIT-LOG-SYNCR] 2018-12-11 16:31:39,923 NoSpamLogger.java:94 - Out of 49 commit log syncs over the past 296.21s with average duration of 212.22ms, 47 have exceeded the configured commit interval by an average of 168.30ms' and 'WARN [PERIODIC-COMMIT-LOG-SYNCR] 2018-12-11 16:31:36,298 NoSpamLogger.java:94 - Out of 43 commit log syncs over the past 241.84ms, 43 have exceeded the configured commit interval by an average of 185.46ms, 39 have exceeded the configured commit interval by an average of 77.55ms'.

See Loki logs inside Grafana

- Various dedup options
- In-browser line parsing support for JSON and logfmt
- Ad-hoc stats across returned results (up to 1000 rows by default)
- Coming soon: ad-hoc graphs based on parsed numbers

The screenshot shows the Grafana Loki interface. At the top, there's a search bar with 'Loki' and a 'Run Query' button. Below that, the log labels are set to '{job="default/prometheus"}'. A line graph shows log volume over time, with a significant spike around December 6th. Below the graph, there are controls for 'Timestamp', 'Local time', 'Labels', and 'Dedup' (set to 'none'). A 'Common labels' section shows 'prometheus-0', 'default/prometheus', and 'default' with a limit of 1000 (530 returned).

The log entries are displayed in a list view. One entry is expanded to show deduplication statistics:

Label	Count	Percentage
remote	296	56%
*tsdb	221	42%
"scrape manager"	5	1%
"discovery manager scrape"	4	1%
notifier	1	0%
Other	1	0%

The log entries include timestamps and detailed messages, such as 'level=info ts=2018-12-12T19:00:06.74284755Z caller=head.go:568 component=tsdb msg="WAL checkpoint complete" first=350 last=354 duration=3.37725716s'.

See Loki logs inside Grafana



Release Loki

Loki OSS:

<https://github.com/grafana/loki>

Hosted Loki:

<https://grafana.com/loki>

All You Can Log trial

free until Q2, 2019



Enable Explore UI (BETA)

Logging UI is behind feature flag. To enable, edit Grafana config.ini file

```
[explore]
```

```
enabled = true
```

Explore will be released in Grafana v6.0 (Feb 2019)

Loki can be used today

Feedback welcome: @davkals or david@grafana.com

Integrate Tracing

- Associate traces with logs and metrics
- Labels and Exemplars FTW
- Aiming for Q2 2019



One last thing...



Feb 25-26 2019

Expires Dec 19

<https://www.grafanacon.org/2019/>

Discount \$100 off: KUBECON-LOKI-GRAF

Tack for listening

UX feedback to
david@grafana.com
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