## From eval to prod

## How a service mesh helped us build production cloud-native services



## What will you learn today? 🔰

You'll be able to understand the needs and problems we faced when we built our distributed system.







- → What we do at moltin?
- State of art before (micro)services
- State of art after (micro)services
  - → Microservices
  - → Service Mesh
- → What's next?



## What we do at moltin?



- → API-First
- Commerce experience



## State of art before (micro)services



## 2 years ago 🛣

- → A huge monolithic app
- Highly coupled code
- → No tests at all
- → Poor performance
- → High latency responses









# So this is how we looked like at that point





### Our first tasks

- → Increase performance
- → Decrease response latency





### How did we solve it?

- Identified the most use parts of our system
- → Identified the slowest one
- Improve it! -



## The most used and slowest performing part

- Authentication system
- Around ~500ms to request an access token



## How did we approach a solution?

- Tweaking
- → From 500ms to 250ms =
- → Decoupling
- → Our first "(micro)service"
- The right tool Y for the job
- → From 250ms to ~40ms 3 = 3



# So this is how we looked like at that point







## State of art after (micro)services

Microservices



## Why (micro)services?

We needed to improve our system performance and reduce our request latencies









### but... how?



Martin Fowler 🤣 @martinfowler · Apr 24

new post: Do you want to split a monolith into microservices? If so @zhamakd has been down that road and has lessons to share

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application up into microservices

martinfowler.com









## How did we approach it?



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Replying to @SandeepDinesh @cwienczek and 2 others

A good company/team will try to disrupt themselves by building the replacement WHILE maintaining the current system. Much easier said than done, but that's why software engineers are paid so well right?

7:23 PM - 27 Apr 2018



 $\sim$ 



## So this is how we looked at that point

|                                |            | <ul> <li>Around ~17 (mic</li> <li>5 different progration</li> <li>5 different databate</li> <li>1 queue system</li> </ul> | <b>ro)services</b> i<br>Imming langu<br>ases flavours |
|--------------------------------|------------|---|---|
| (micro)services                |            |   |   |
| Addresses                      | Attributes | Files   | Custom field  |
| Gateway                        | Payments   | Currencies  | Customers   |
| Authentication                 | Catalogue  | Promotions  | Up to 17  |
| Databases                      |            |   |   |
|                                |            |   |   |
| Cassandra<br><sub>Scylla</sub> | MongoDB    | Elasticsearch   | Up to 5   |
|                                |            |   |   |

### in total uages





## State of art after (micro)services

Service Mesh



### What's a Service Mesh?

A dedicated infrastructure layer for service to service communication decoupled from your application code and focus on services and requests



# Why did we need a service mesh in the first place?

## Service to service communication needs to be managed, monitored and controlled





- ⇒ Did my request got from A to B?
- → Where is it hanging?
- → Why my system is so slow?





- Improve resilience Circuit breaking
- Improve success rate Retries
- Reduce tail latency Load Balancing
- Metrics and Tracing Observability


#### Circuit Breaking problem





#### Latency aware as a problem





# What's out there?

#### Service Mesh Solutions

- → Linkerd
- → Conduit (Linkerd for k8s)
- → Envoy (from Lyft)
- → Istio



#### Why Linkerd?

- → Vendor agnostic
- → Stronger option
  - Well adopted by the community
  - Trusted by multiple companies in production
- → Great support



#### What is it really?

Is just another proxy but the feature set and focus is very different





## A->L->B

# Will be my system's performance affected by introducing Linkerd?

# YES it will!

# Your best case will take a hit (a small performance implication)

# Your worst case will have a huge performance improvement

#### What's your goal in a distributed system?

- Reduce your tail latencies p99 ->
- Have a stable and resilient system



#### What else can we do with Linkerd?

| Load Balancing    | Expir   |
|-------------------|---------|
| Logging           | Circuit |
| Error tracking    | Canary  |
| Tracing           | Ret     |
| Metrics           | Back    |
| Retry budgets     | Dynamic |
| Service Discovery | Time    |

#### rations

- Breaking
- Releases
- tries
- <-offs
- c routing
- eouts

#### How much of all this are we using?



## Not even the 15% of all features

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#### it just worked out of the box

#### with minimal configuration



#### So this is how we looked at that point





## What's next?



#### We want to do more cool 😇 things

- → Canary deployment
- → Shadowing traffic
- Dark Launches -





























#### Shadowing traffic





#### Dark Launches





#### Looking forward to ...?

- → Adopt to Kubernetes
- → Eval Conduit





- Network communication is complicated
- Apps shouldn't have to reinvent this wheel
- → Libraries are language specific

#### d heel





# You will need a service mesh if you are building a distributed system


## Thanks you!

- → I'm Israel Sotomayor ■
- → Infrastructure Engineer
- Digital Nomad
- → Enjoy automating things
- → ♥ Traveling ₹



