

One Chart to Rule Them All

Continuous Deployment with Helm at Ticketmaster

Michael Goodness, Tech Lead, *Ticketmaster*Raphael Deem, Systems Engineer III, *Ticketmaster*

About Us

Mike

- Two years of production experience with Kubernetes
- Helm charts contributor & maintainer
- CNCF Ambassador; DevOps Days Madison co-organizer

Raphael

- Open Source enthusiast (maintain Sanic, python web framework)
- Fairly new to Kubernetes
- First-time presenter!

Agenda

- Intro to Helm
- Ticketmaster clusters
- Webservice chart
- Deployment with GitLab CI
- Questions

Intro to Helm

- Helm = client, Tiller = server
- Rendering engine
 - go-template
- Package/application manager
 - apt, yum, apk
- Release manager

Ticketmaster clusters

Fifteen total

- Hybrid (AWS & on-prem)
- Multi-region (us-east-1, us-west-2, phx, ash)
- Multi-environment (nonprod, prod, prodpci, etc.)

One namespace per team

- Managed through Git pull requests
- Role-Based Access Control (RBAC) via Active Directory groups
- ResourceQuota
- Tiller per namespace

Ingress

- AWS: alb-ingress-controller
- On-prem: nginx-ingress-controller

Webservice chart

- v1: forked & customized by teams as needed
 - Pro
 - tuned to specific team/application needs
 - Cons
 - no common API/best practices
 - difficult to update when cluster functionality changed
- v2: maintained by Kubernauts & shared across teams
 - Pros
 - common API & shared best practices
 - updated via Git pull requests as cluster functionality changes
 - Con
 - lots of knobs & dials

Deployment with GitLab Cl

- Runners execute code in containers
- Example minimal CI/CD pipeline
 - Run tests
 - Build application
 - Build container image
 - Push image to registry
 - Deploy application image using webservice chart
- Ticketmaster CI/CD generator
- Example is here: https://github.com/r0fls/hello-kubecon

Resources

- Helm charts repo: https://github.com/kubernetes/charts
- Slack
 - #charts
 - #helm-dev
 - #helm-users
 - #sig-apps
 - #wg-app-def
- Contact
 - Mike: Twitter @opsgoodness
 - Raphael: Email raphael.deem@gmail.com