

# Got the Need for Speed? Hit the Gas Pedal and Accelerate Your Prometheus Dashboard Using Trickster

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James Ranson, Senior Principal Architect, Comcast  
Trickster Creator and Maintainer  
@ranson



Shilla Saebi, Open Source Program Manager, Comcast  
Chief dispenser of Trickster champagne  
@shillaesaebi



## Comcast Open Source Program Office

Opened in 2017

Support  
7k+ developers

141+ project repos on  
GitHub

4-person team

# Our Open Source Journey



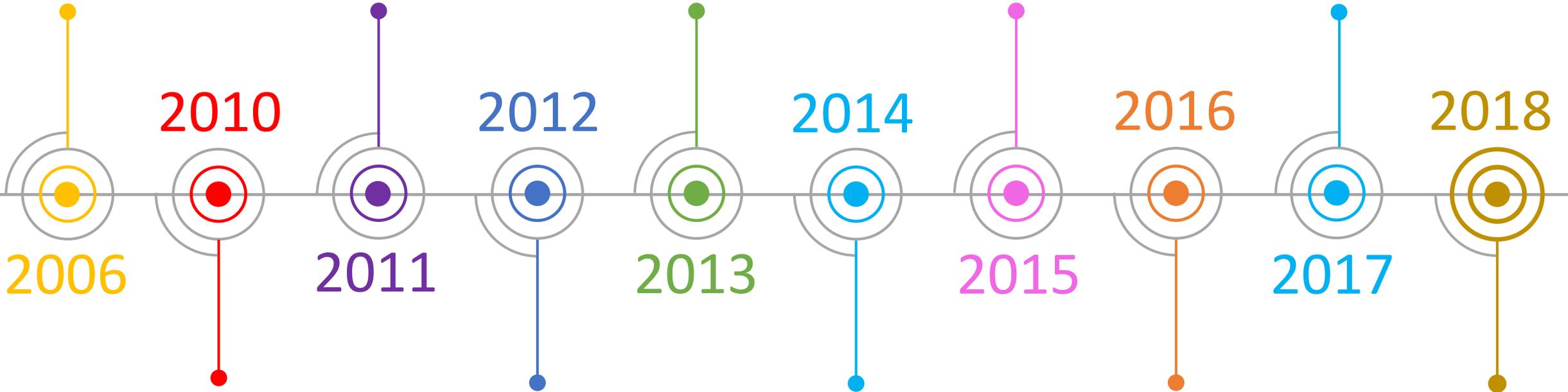
- OSS consumption

- Internal creation of RDK for X1  
- Contributions to Apache  
HttpComponents  
- Signed CCLA with ASF

- OSAC (Open Source  
Advisory Counsel formed)  
- Signed CCLA for OpenStack

- Traffic Control open sourced  
- Top contributors to OpenStack  
- Won OpenStack SuperUser  
Award

- OSPO created  
- Joined LF, Yocto,  
OpenChain, ONAP, CNCF  
- Launched comcast.github.io  
- Signed Cloud Foundry CLA



2006

2010

2011

2012

2013

2014

2015

2016

2017

2018

- Contributed caching module  
to Apache HttpClient

- Launched 1<sup>st</sup> 2 OSS projects  
on github.com/comcast  
- Start of CDN project

- Consortia for RDK formed  
w/TWC, Charter, & Liberty Global  
- Contributed IPv6 functionality  
to OpenStack

- Traffic Control enters  
Apache Incubator  
- Joined ASF

- 1<sup>st</sup> Philly OS Conference  
- 50M RDK DLs, 30 PB content  
through ATC daily  
- Launched OSFP  
(Open Source Fellowship Pilot)  
- 180 contributions this year  
- Won 1<sup>st</sup> ever Cloud Foundry  
Community Champion award

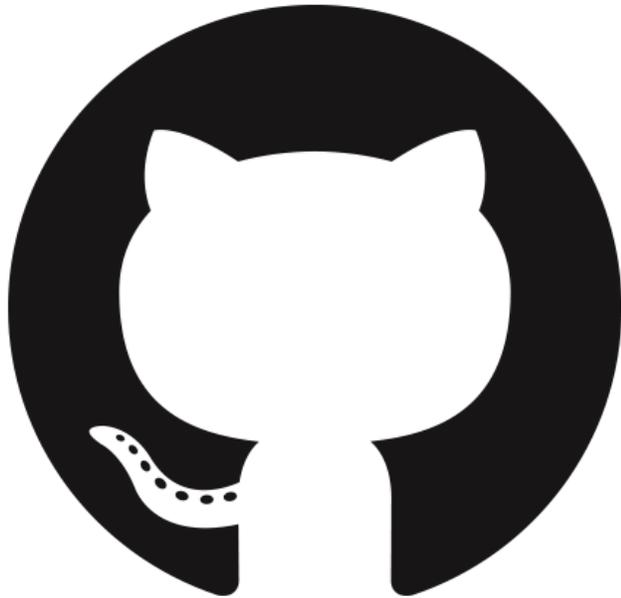
Trickster, developed at Comcast in 2018, is an open source project written in Go





Community

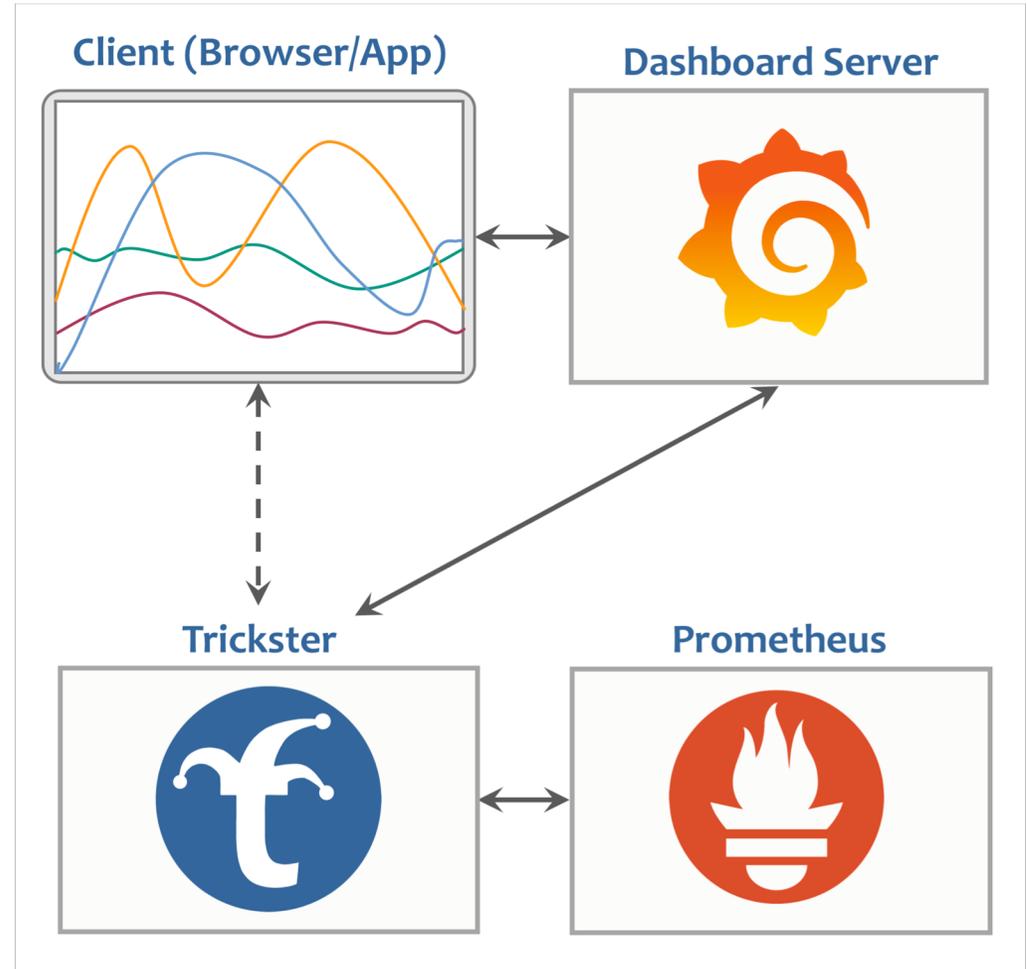
# Trickster Metrics



- 233 commits
- 15 releases
- 2/3 of our contributors are not from Comcast
- 519 stars
- 43 forks

# Deep Dive into Trickster

Trickster dramatically accelerates dashboard rendering times for any series queried from Prometheus.

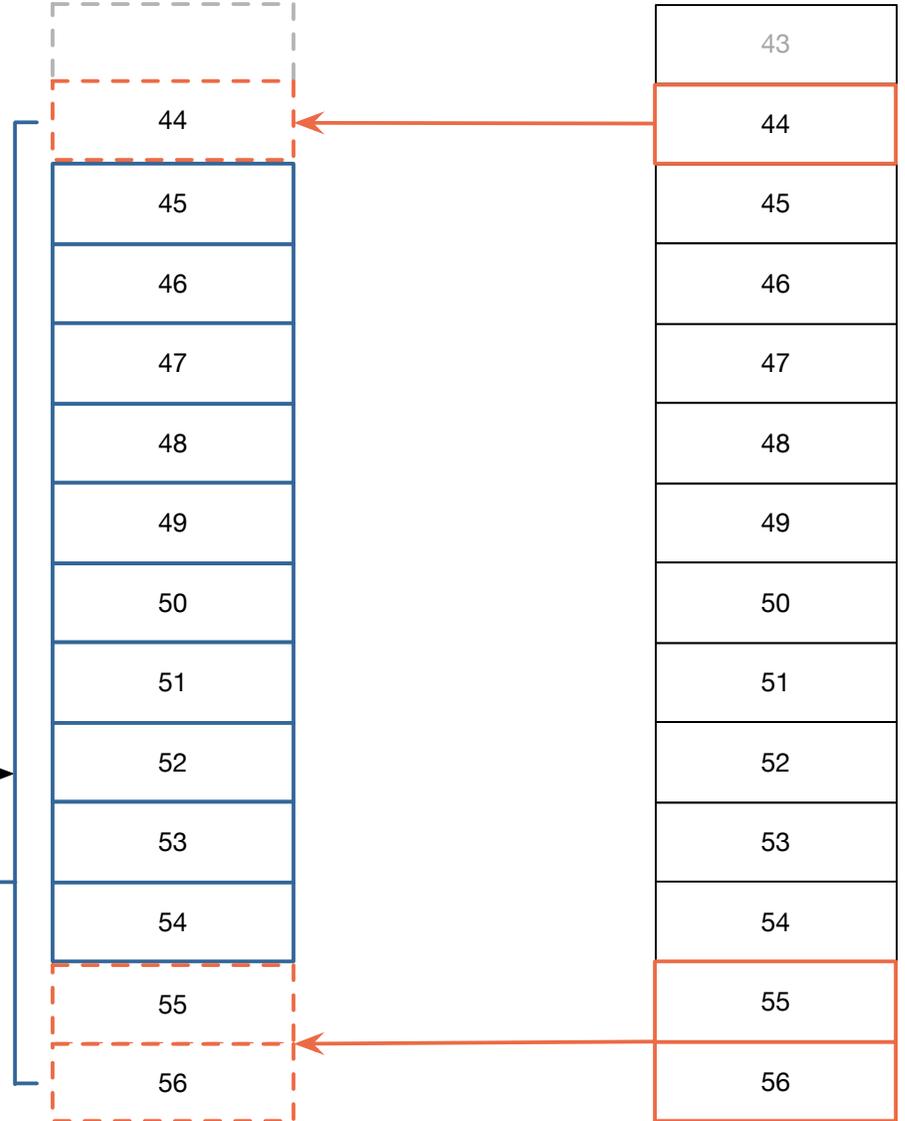
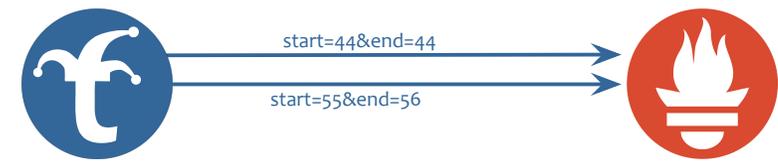
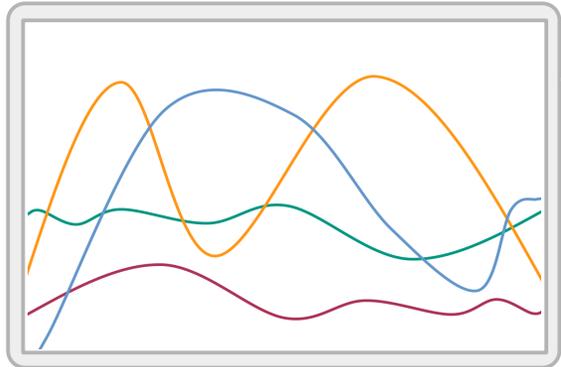


# Why We Created Trickster

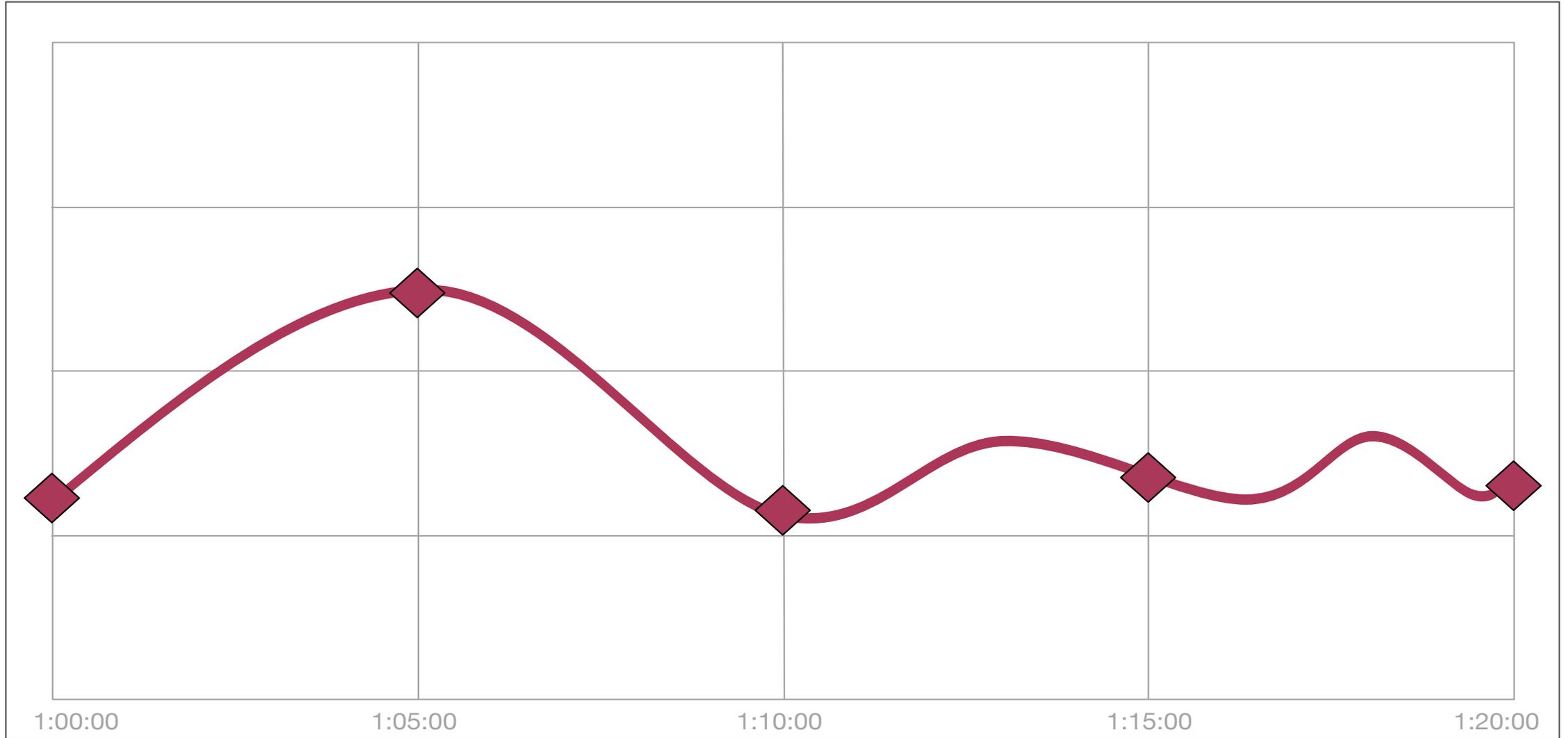
- Dashboard apps repeatedly process and download the same data sets, with only minor differences based on relative time range at request time.
  - Per user, per-refresh
- Most dashboard refreshes ask for ~300X more data than actually needed, taking significantly longer to serve than necessary.
- Trickster eliminates repetitive computations against Prometheus

# DELTA CACHE

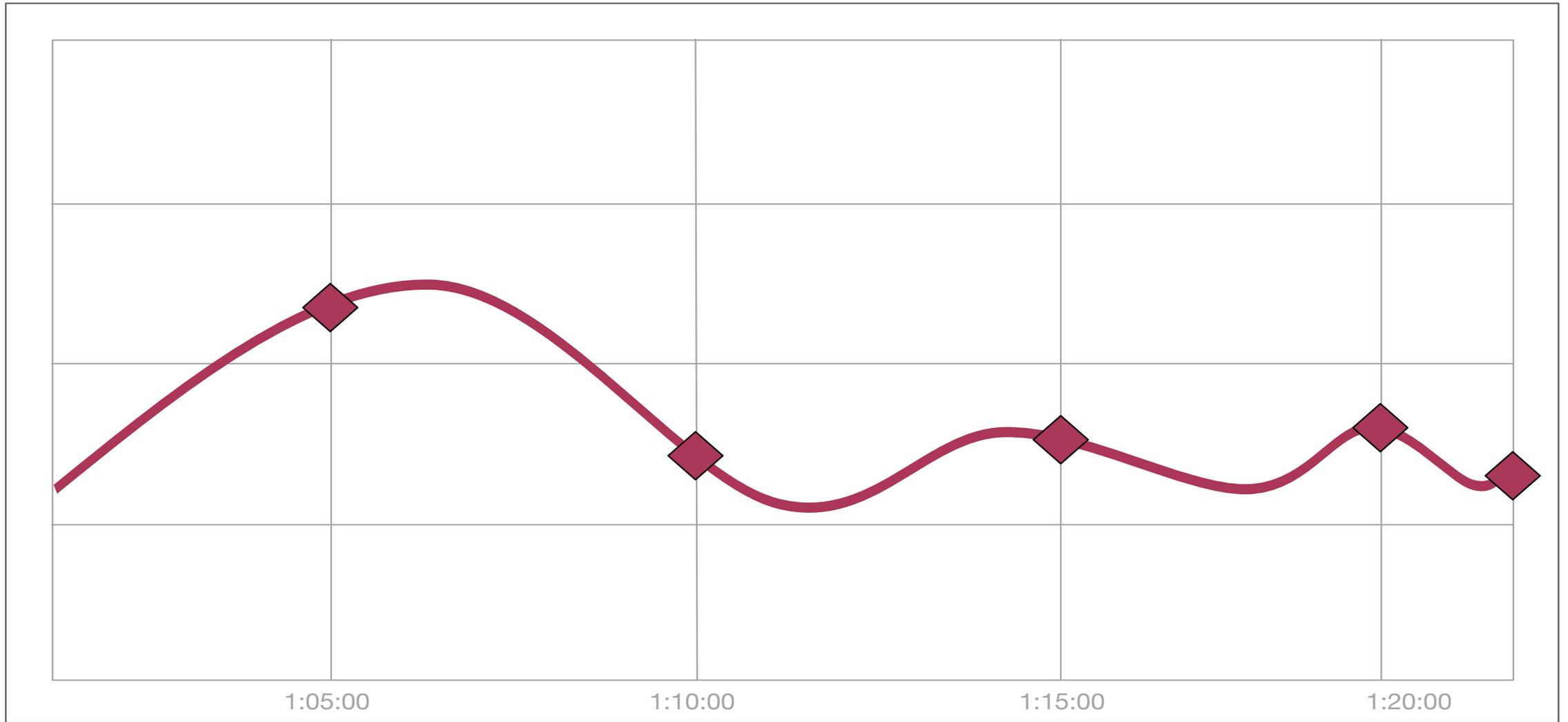
Client requests range 44-56 from Trickster  
Trickster determines it has range 45-54  
Trickster requests ranges 44-44 & 55-56 from Prometheus  
Trickster merges new range into cached range  
Trickster extracts range 44-56 and serves to Client



# STEP BOUNDARY NORMALIZATION



# FAST FORWARD (REAL-TIME DATA)



# TRICKSTER USE CASES

- **Cardinality Creep** slows down dashboards over time
  - Label Values may not be controlled by the Prometheus or Application Owner
  - Diversity of label values like Device Type and Version grows over time
- Incidental Heavy Dashboard Usage (E.g., Outages)
  - Dashboards see highest usage during outages, requiring significantly more resources than when the monitored system is healthy.
  - **Dashboards are generally least performant during their time of greatest need.**
- Ongoing Heavy Dashboard Usage (e.g., multi-tenant Observability services)
  - Companies provide "as a service" centralized Observability platforms having many users in many Orgs



Live Demo

# ROADMAP

- Move to Interfacing Model to support more upstream types
  - InfluxDB
  - ElasticSearch
  - Circonus
- Add Distributed Tracing Support
  - Should support all major players (OpenTracing, OpenCensus, Zipkin)
- High Availability
  - Query multiple HA Prometheus concurrently and merge datasets to fill any gaps

<https://github.com/Comcast/trickster/issues>

# SUPPORTED CACHES

- In-Memory sync.Map
- Filesystem Cache
- bbolt Cache
- Redis (deployed/operated separately from Trickster)
  
- Cache supports snappy compression (enabled by default)

# METRICS & MONITORING

- Trickster is fully instrumented with Prometheus /metrics http endpoint
  - Separate HTTP listener from Proxy, with it's own configurable Port #
- Metrics available about cache size, hit rates, proxy durations
  - `trickster_requests_total{method="query_range", "status"="hit"}`
- Trickster provides /health endpoint for health check clients.
- Grafana Dashboard Template for Trickster Performance & Health

# SUPPORTED DEPLOYMENTS

- Standalone Binary
- Docker Container ([hub.docker.com](https://hub.docker.com))
- Kubernetes (Example deployment files provided in the project)
- Kube w/ Helm (Example charts provided in the project)

# GET INVOLVED

- Clone, Fork and Contribute
  - <https://github.com/comcast/trickster>
- Join #trickster on the Gophers Slack instance
- Add your name to our Users list in the Readme by submitting a PR

It's important to have  
a friendly ramp up  
process with  
documentation





It's important to provide clear and consistent support



**8**  
MAY

Past Meetup  
**Intro to Trickster, an open source dashboard accelerator for Prometheus**

Hosted by Shilla  
From Philadelphia Prometheus Meetup  
Public group ?

A white rectangular card with a blue border. On the left, there is a date badge with '8' in red and 'MAY' in blue. To the right, it says 'Past Meetup' in small grey text, followed by the title 'Intro to Trickster, an open source dashboard accelerator for Prometheus' in bold black text. Below the title is a small circular profile picture of a woman, followed by 'Hosted by Shilla' in grey, 'From Philadelphia Prometheus Meetup' in blue, and 'Public group ?' in grey.

**22**  
MAR

Past Meetup  
**GO- Monthly Denver Meetup [Hosted at WeWork on 4th Thursday]**

Hosted by Stacie Graves and 3 others  
From Mile High Gophers - Denver  
Public group ?

A white rectangular card with a blue border. On the left, there is a date badge with '22' in red and 'MAR' in blue. To the right, it says 'Past Meetup' in small grey text, followed by the title 'GO- Monthly Denver Meetup [Hosted at WeWork on 4th Thursday]' in bold black text. Below the title is a small circular profile picture of a woman, followed by 'Hosted by Stacie Graves and 3 others' in grey, 'From Mile High Gophers - Denver' in blue, and 'Public group ?' in grey.



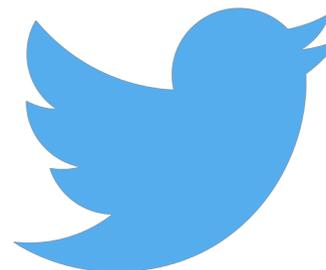
Trickster  
@TricksterIO

Following



HEY! We just released Trickster v0.1.0, our first Minor Release, which adds BoltDB cache support by way of @CoreOS's bbolt project. Thanks to all the #TeamTrickster contributors for helping get this one over the finish line!

5:23 PM - 6 Aug 2018



@tricksterio

## Announcing Trickster, an Open-Source Dashboard Accelerator for Prometheus



by Shilla Saebi | MAY 30, 2018



Trickster  
@TricksterIO

Following



Here's a great Trickster testimonial from Github: "I have trickster deployed now and wow, what a difference it makes for #grafana." Trickster is so fast and so easy to setup, you can have it accelerating your @PrometheusIO dashboards in under 10 minutes!



## Trickster

Trickster is a reverse proxy cache for the Prometheus HTTP APIv1 that dramatically accelerates dashboard rendering times for any series queried from Prometheus.

[Click here for more info >](#)



Open Source Software at Comcast

comcast.github.io

# Aside – ROI of a Sticker



Bulk order of 1,000 stickers costs \$347  
Based on exposure there's a 1/10 "usage" of stickers  
Say 1/100 people are speakers  
Get a sticker on a speaker's laptop?  
Say they speak at 10 conferences a year.  
Average audience size of 1000.  
Assume 50% recorded with 5x people watching online.  
35,000 views in a year.  
Get a keynote speaker?  
Average audience size of 10,000.  
350,000 views in a year.

Cost per sticker = \$0.35  
Cost per view = between \$0.01-0.001

Cost to produce a piece of content that gets 35,000 views?  
1 week of employee (\$100,000 a year) is \$1,923.  
Cost to produce a piece of content that gets 350,000 views?  
2 weeks of 2 employee (\$100,000 a year) is \$7,692.

Cost per view = between \$0.05-0.076

*Stickers offer between 5x and 76x greater return*

# Thank you!

Shilla Saebi @shillasaebi  
James Ranson @ranson