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Observing and Troubleshooting your Microservices with Istio



Intro



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Istio



Open platform to connect, **monitor**, **manage**, and secure microservices

Provides a network for **services**:

- Security
- Policy Enforcement
- Resiliency
- **Traffic Control**
- **Observability**

Requires **zero*** code changes

Adopt functionality as needed

Key Features:

- Service authn and identity
- Authorization
- Rate limiting
- Load balancing / shedding
- Retries and circuit breaking
- Fine-grained routing
- **Metrics and logs generation**
- **Request tracing**
- **Fault Injection**

What is Istio?



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A modular set of services/components:

- **Sidecar Proxies (Envoy):** Handles ingress/egress traffic between services in the cluster and from a service to external services transparently
- **Pilot:** Configures the proxies at runtime
- **Mixer:** Enforces ACLs, rate limits, quotas, authentication, request tracing, and telemetry collection
- **Citadel (CA):** Issues and rotates certs for service identities
- **Initializer:** Injects sidecar proxies
- **Ingress:** Manages external access to the services

Istio, Visually

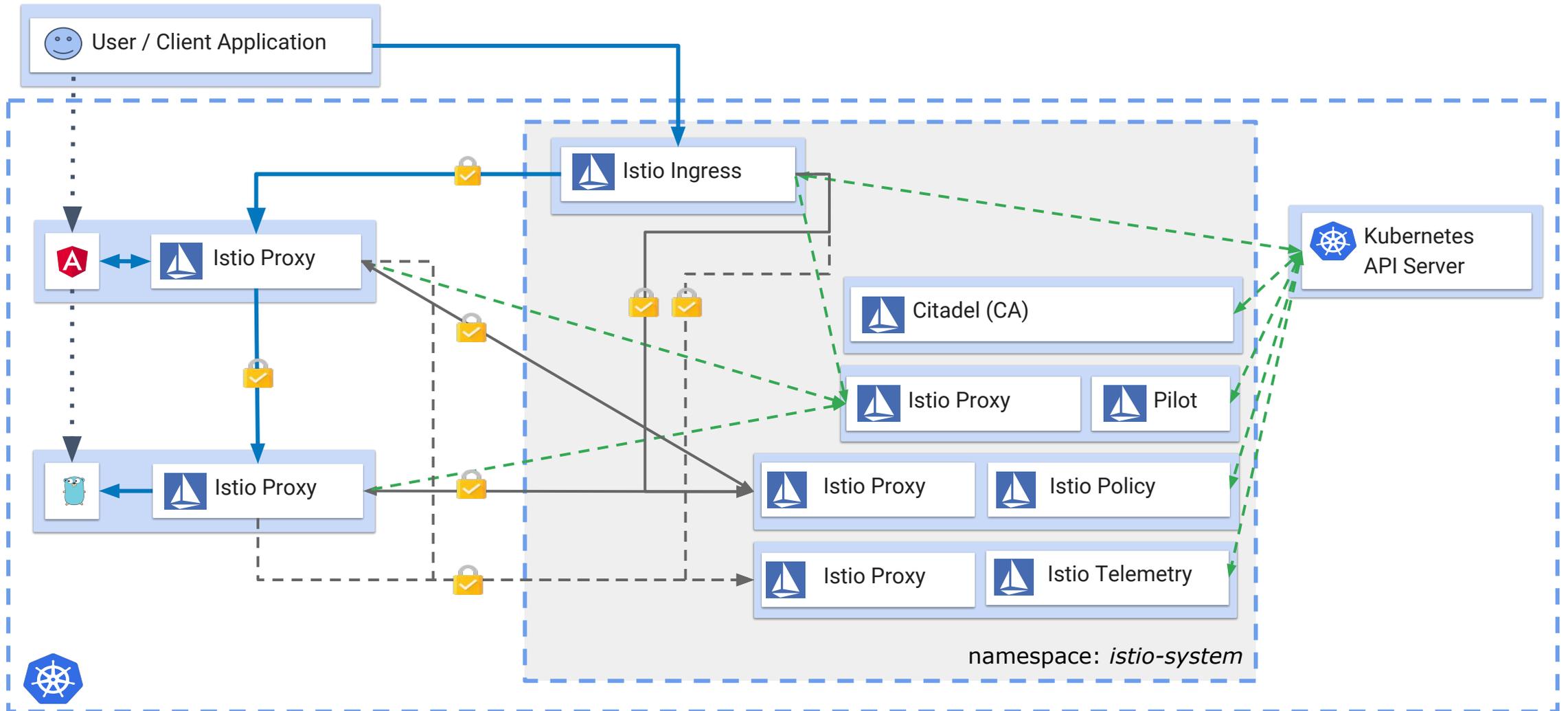


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Istio Debugging Toolkit



Proxy tools



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Command	Description
/	Admin home page
/certs	print certs on machine
/clusters	upstream cluster status
/config_dump	dump current Envoy configs
/cpuprofiler	enable/disable the CPU profiler
/healthcheck/fail	cause the server to fail health checks
/healthcheck/ok	cause the server to pass health checks
/help	print out list of admin commands
/hot_restart_version	print the hot restart compatibility version
/listeners	print listener addresses
/logging	query/change logging levels
/quitquitquit	exit the server
/reset_counters	reset all counters to zero
/runtime	print runtime values
/runtime_modify	modify runtime values
/server_info	print server version/status information
/stats	print server stats
/stats/prometheus	print server stats in prometheus format

- Envoy admin interfaces ([docs](#))
- Access logs

```
$ kubectl -n istio-system logs istio-ingress-b885b689b-n622h
```

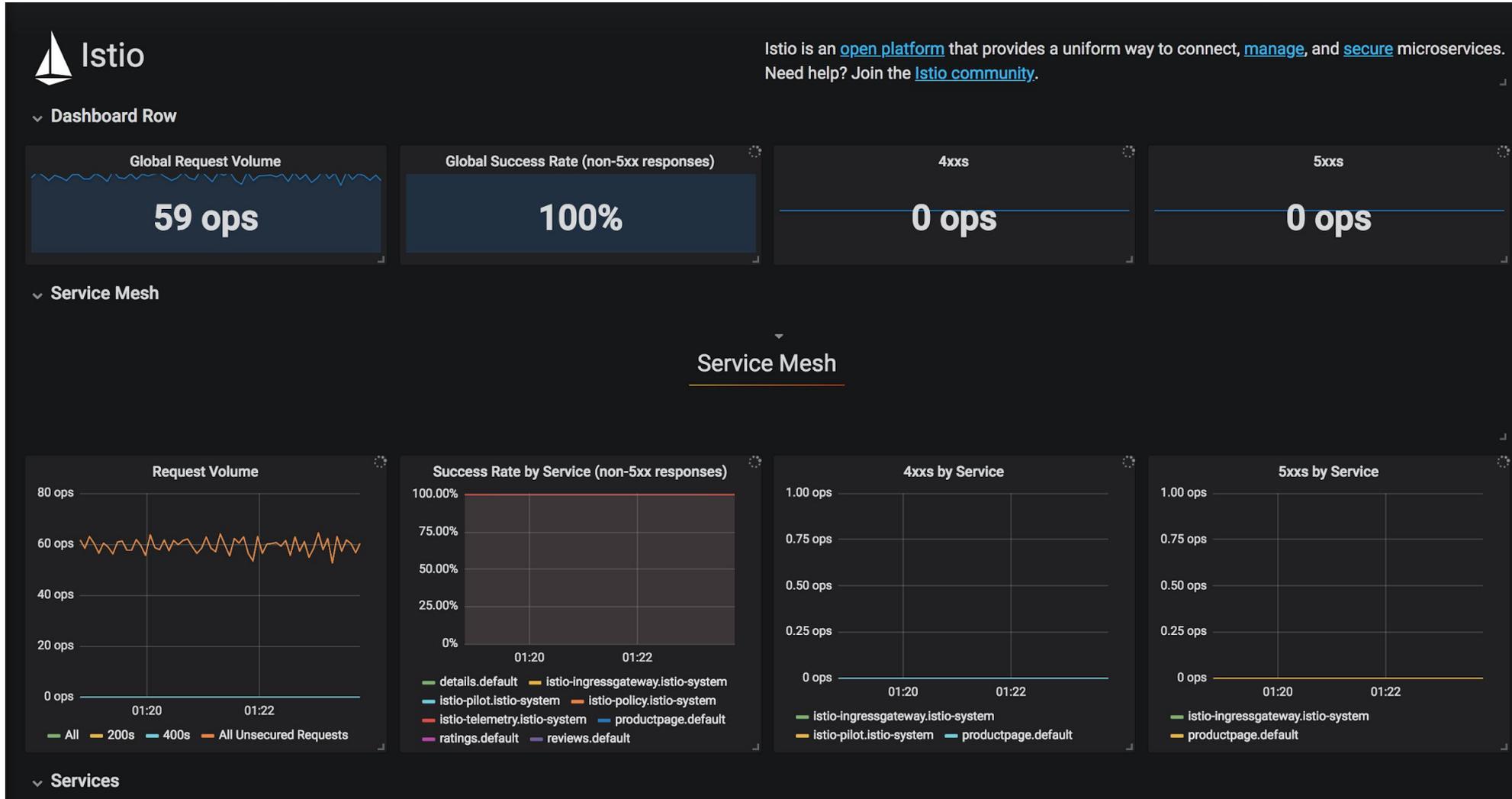
```
[2018-05-03T17:19:36.030Z] "GET /typo3/phpmyadmin/index.php HTTP/1.1" 404 NR 0 0...  
[2018-05-03T17:19:36.188Z] "GET /phpma/index.php HTTP/1.1" 404 NR 0 0 0 - "10.138...  
[2018-05-03T17:19:37.297Z] "GET /phpmyadmin/phpmyadmin/index.php HTTP/1.1" 404 NR...  
[2018-05-03T17:19:39.557Z] "GET /phpMyAdmin/phpMyAdmin/index.php HTTP/1.1" 404 NR...  
[2018-05-03T17:44:26.394Z] "GET / HTTP/1.1" 404 NR 0 0 1 - "10.28.0.1" "Mozilla...  
...
```



Dashboards



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Mesh

Services

Mixer, Pilot



Metrics



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Prometheus Alerts Graph Status ▾ Help

Enable query history

```
sum(istio_request_count{destination_service=~"reviews.*"}) by (destination_version)
```

Execute

- insert metric at cursor -

Graph

Console

Element	Value
{destination_version="v1"}	24032
{destination_version="v2"}	20382
{destination_version="v3"}	19044

Add Graph

Query Mixer-generated, Envoy-generated, and Istio Component metrics



Distributed Traces



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Insight into service dependencies and performance / latency



Logs



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kibana 43 hits New Save Open Share < ⌚ Last 15 minutes >

source:productpage +destination:details Uses lucene query syntax 🔍

Discover Add a filter +

Visualize *

Dashboard

Timelion

Dev Tools

Management

Selected Fields

- # responseCode
- # responseSize

Available Fields ⚙️

- ⌚ @timestamp
- t _id
- t _index
- # _score

May 4th 2018, 02:05:49.944 - May 4th 2018, 02:20:49.944 — Auto ▾

Time	responseSize	responseCode
▶ May 4th 2018, 02:14:02.000	178	200
▶ May 4th 2018, 02:14:01.000	178	200





- View pod logs for processes
 - `kubectl logs ...`
- View configuration
 - `kubectl get routerules.config.istio.io --all-namespaces`
 - `kubectl get metrics.config.istio.io --all-namespaces`
- Turn up logging for a deployment
 - `kubectl -n istio-system edit deployment istio-policy`





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Sailing Rough Seas

Troubleshooting in a service mesh



Demystifying Istio



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- A lot of Istio's features can seem like magic
- And magic is **AWESOME** —as long as everything works perfectly
- If you are having a problem, magic isn't good enough



The Rainbow Analogy



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- Is a rainbow any less beautiful because you know how it works?



*Image credit: Eric Rolph at English Wikipedia
<https://commons.wikimedia.org/wiki/File:Double-alaskan-rainbow.jpg>*



Envoy - Istio's workhorse



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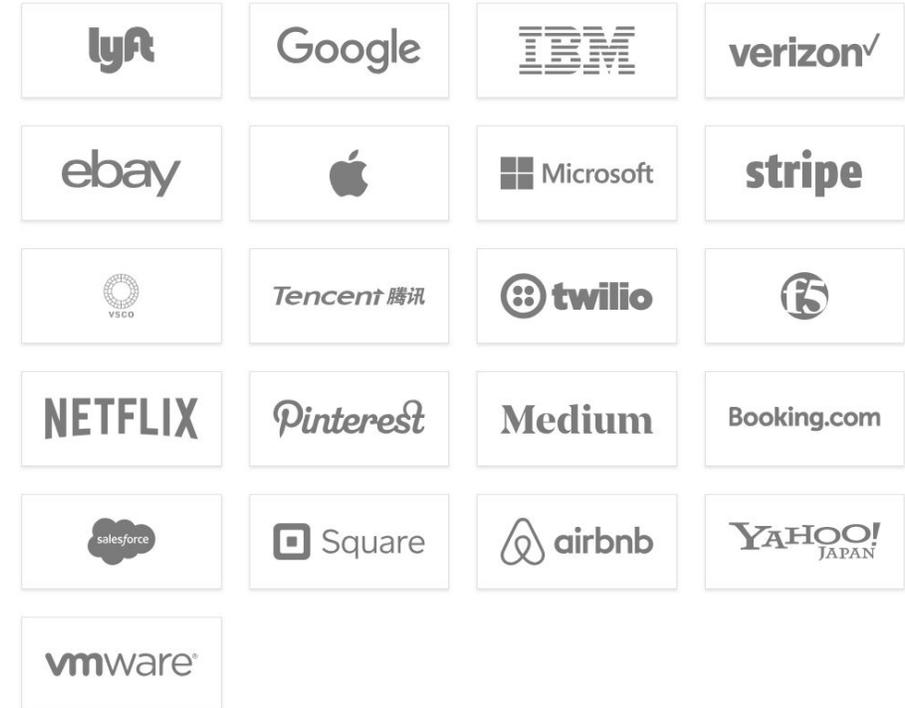
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- Battle-tested
- Lightweight
- Performant
- Dynamically configurable



- Used by



What is a service mesh anyway?



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- Proxies talking to proxies
- Envoy talking to Envoy
- Config driven from a control plane



Life of a request



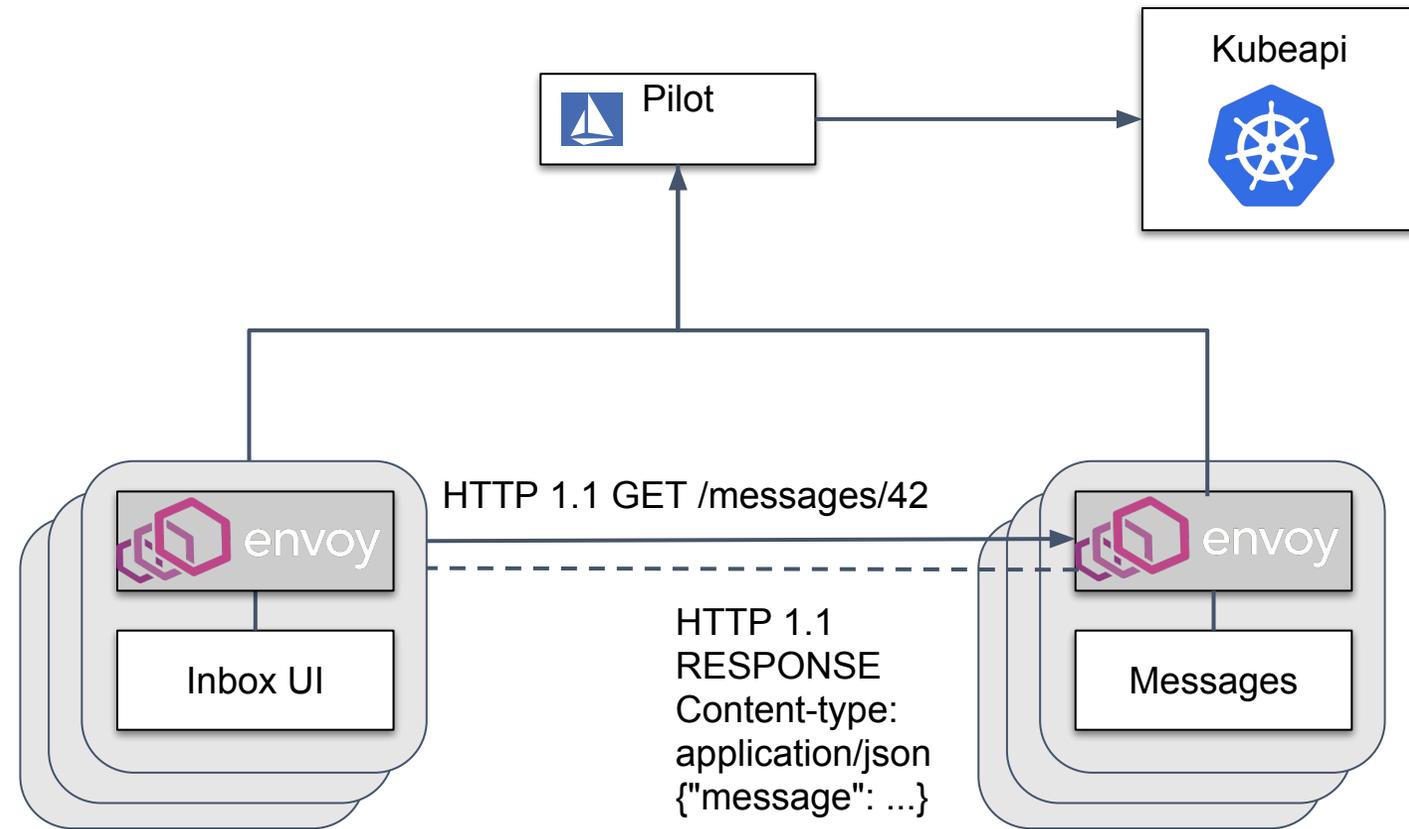
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```
apiVersion: config.istio.io/v1alpha2
kind: RouteRule
metadata:
  name: test-latency
spec:
  destination:
    name: messages
  precedence: 2
  match:
    source:
      name: inboxui
  request:
    headers:
      test-header:
        exact: "test-value"
  httpFault:
    delay:
      percent: 100
      fixedDelay: 5s
```



Let's do it live!



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- The previous example was fun, but it didn't depend on conference WiFi



The plan



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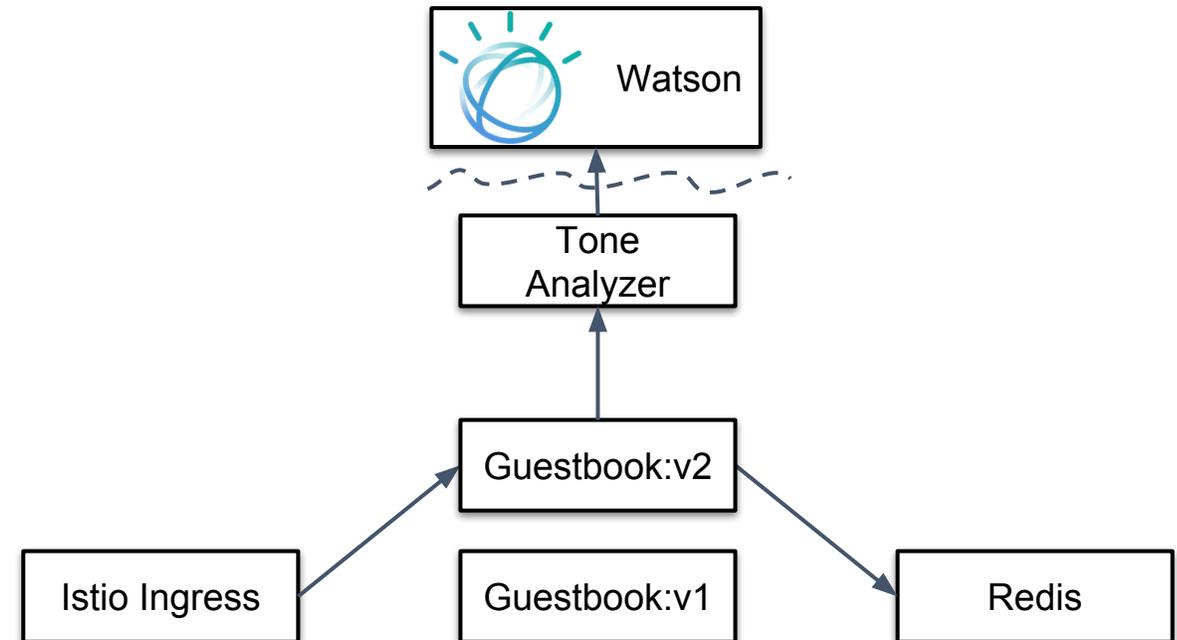
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Before:



After:





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Demo



Recap



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- Your service mesh: Envoy's talking to Envoy's
- Sometimes it is about seeing things from your service's perspective
- Magic is awesome when things work, but a little knowledge can go a long way



The Future: 0.8



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- Changes coming:
 - No more simple REST APIs
 - Push instead of pull
- What does it mean?
 - The Bad News
 - The Good News



Final Thoughts



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- Better visibility is coming
 - Command-line debugging tools - `istioctl` (v0.8)
 - `proxy-config <service>` (dump entire Envoy config for a service)
 - `metrics <services>` (retrieve metrics for services)
 - New debug-oriented UIs
 - `/ctrlz` pages
 - Enhanced signals collection and export
 - Client-side telemetry
 - More infrastructure adapters



Preview: coming soon...



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Istio ControlZ [/Users/doug Reid/work/go/out/darwin_amd64/release/mixs - 10.242.102.160]

ControlZ

Logging Scopes

Memory Usage

Environment
Variables

Process Info

Command-Line
Arguments

Version Info

Metrics

Istio ControlZ

Make a selection in the left sidebar to inspect & control aspects of this process.

Process Name	mixs
Heap Size	7,314,488 bytes
Num Garbage Collections	11
Current Time	5/3/2018, 1:35:17 PM
Hostname	
IP Address	

Terminate Process

Last refreshed: 5/3/2018, 1:35:17 PM

```
$ istioctl experimental metrics productpage details reviews ratings istio-pilot
```

SERVICE	TOTAL RPS	ERROR RPS	P50 LATENCY	P90 LATENCY	P99 LATENCY
productpage	19.655	0.018	23ms	75ms	97ms
details	19.945	0.000	3ms	37ms	48ms
reviews	19.836	0.000	3ms	7ms	15ms
ratings	4.036	0.000	2ms	4ms	8ms
istio-pilot	55.891	0.000	2ms	4ms	4ms





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Thanks!

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